

# Jhon Smith

## PROFILE

Male Dependable retail sales professional with experience in dynamic, high- performance environments. Skilled in processing transactions, handling cash, using registers and arranging merchandise. Maintains high-level customer satisfaction by smoothly resolving customer requests, needs and problems.

## CONTACT

PHONE:  
6479942477

## ACTIVITIES AND INTERESTS

Surfing  
Scuba diving  
Snorkeling  
Craft beer  
Travel  
Great food  
Food pantry volunteer

## WORK EXPERIENCE

### Data Analyst | InsightTech Solutions | Jan 2021 – Dec 2022

- Analyzed large datasets using SQL and Python to uncover actionable insights, improving customer retention by 15%.
- Designed and automated dashboards in Power BI, reducing report generation time by 40%.
- Conducted A/B testing on marketing campaigns, resulting in a 12% increase in conversion rates.

### Junior Data Analyst | DataSphere Inc. | Jun 2019 – Dec 2020

- Cleaned and processed raw data using Excel and Python, enhancing data accuracy by 25%.
- Created visualizations in Tableau to communicate trends to stakeholders, supporting strategic decision-making.
- Collaborated with the sales team to develop predictive models, increasing quarterly revenue forecasts' accuracy by 18%.

## EDUCATION

### Sheridan College (Current)

Jan 2022  
Bachelor of Computer Science(Data-Analytics)

### Vatsalya International School

June 2021  
High School

## KEY SKILLS AND CHARACTERISTICS

- 1.SQL for Data Querying
- 2.Python for Data Analysis
- 3.Data Visualization (Tableau, Power BI)
- 4.Statistical Analysis (A/B Testing, Hypothesis Testing)
- 5.Data Cleaning and Preparation
- 6.Excel for Advanced Data Operations
- 7.Predictive Modeling and Forecasting
- 8.ETL Processes (Extract, Transform, Load)
- 9.Business Intelligence Reporting
10. Relational Database Management (MySQL, PostgreSQL)
11. Data Mining and Pattern Recognition
12. Communication and Stakeholder Presentation