

VIS Emergency Call Response Application

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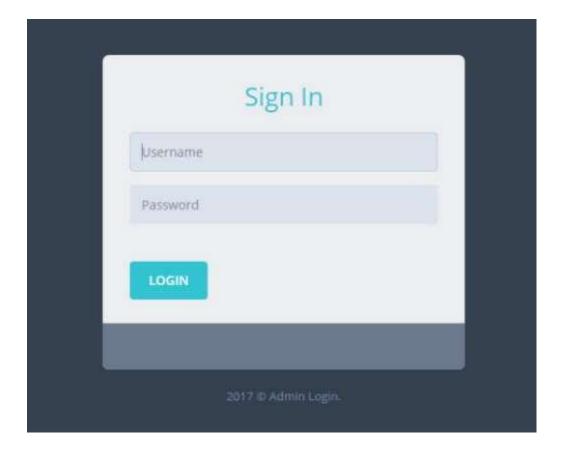
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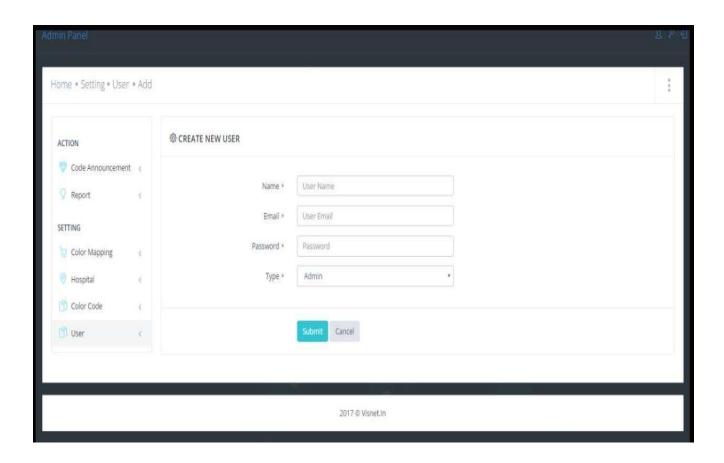
Login Screen:



- The user has to provide the User name and password and click on LOGIN button.
- After successful validation at the database, the user will be able to login the Application.
- There will be 2 types of User Login Admin and the User.
- The Admin will be able to do all the configurations like configuring the codes, users who can announce the codes and Locations.
- User access will be able announce the codes after login.



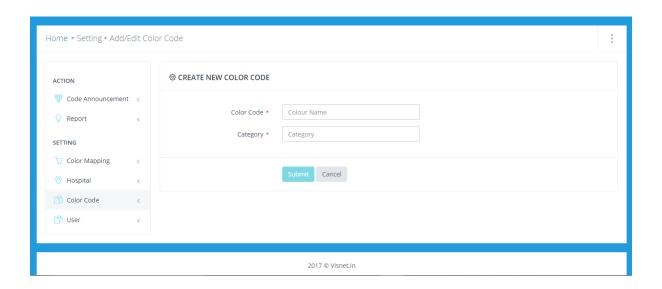
New User Creation:

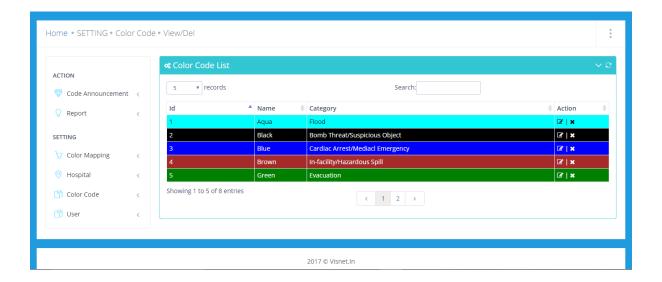


- Only Admin can create New User to the application.
- Admin will provide the required information on the screen. All the mandatory fields have to be filled in.
- After putting the required details of user, click on Submit button.
 You will get message like the User added to the system.
- Click on Cancel button for discarding the changes.



Color Code Creation:

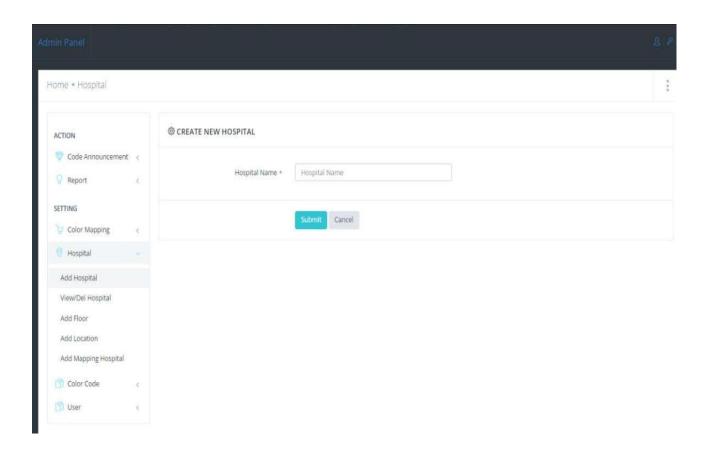




- Admin will be able to create the color codes according to their requirement.
- The color and the category (Details for the color code) can be entered and once submit is clicked, it will be saved.
- We will be able to edit or delete the code also.



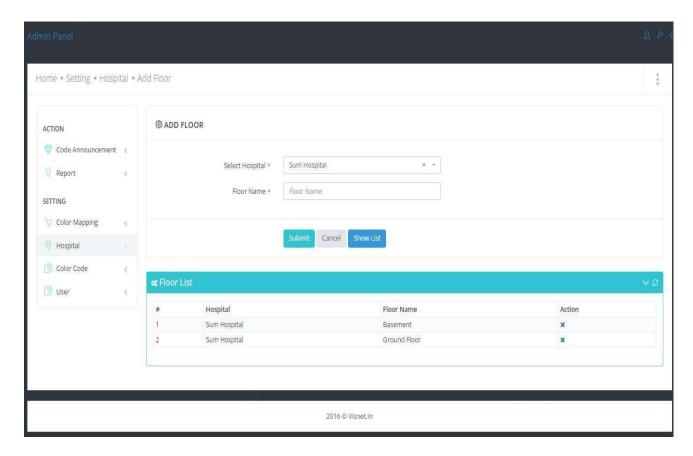
Create New Hospital:



- Admin will be able to create new Hospital.
- Put the Hospital name and click on the Submit Button to make the Hospital entry on database.
- Click on Cancel button to discard the changes.



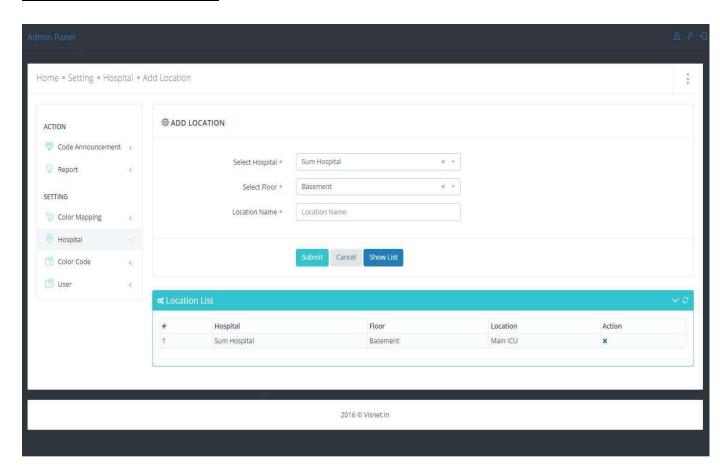
Add Floor to Hospital:



- Login as Administrator Privilege
- Select the Hospital from the Drop down list.
- Enter the Floor name for that selected Hospital.
- Click on Submit button to make the changes.
- Click on Show List Button to see the list of Floors for that particular selected Hospital.
- You can see the list of floors in the bottom of Screen with Hospital name. Repeat the same process to add floors to different selected hospital.



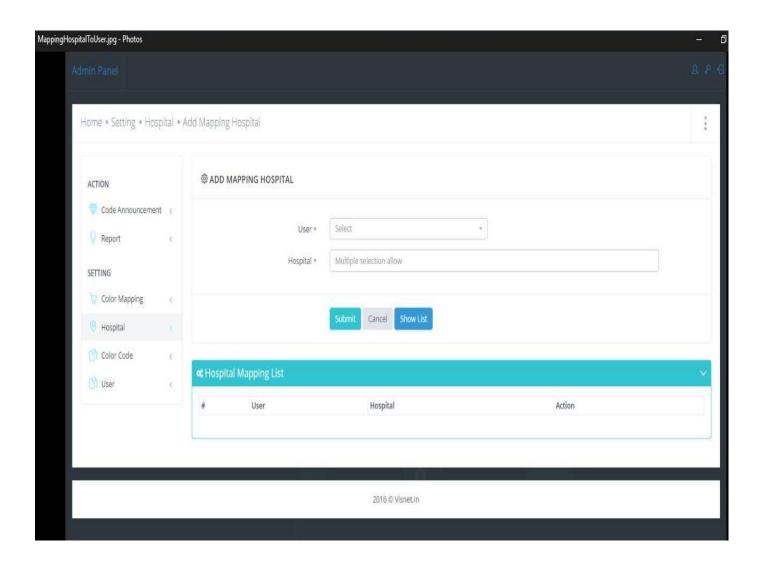
Add floor Location:



- Login as Administrator Privilege
- Select the Hospital in Select Hospital Drop down list.
- Select the Floor in select floor drop down list
- Enter the location/ name for that selected floor.
- Click on Submit button to add location/ name of selected floor for that particular Hospital.
- Click on Show List Button to see the list of locations along with the mapped floor and Hospital.
- You can see the list of location names in the bottom of Screen with Hospital name and floor details.
- Repeat the same process to add location names of Floors for that mapped Hospital.



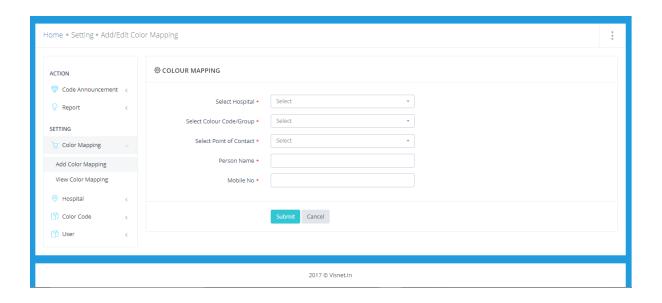
User mapping to Hospital:



- · Login as Administrator Privilege
- Select the user form the list (Already added earlier), Select the Hospital in Select Hospital Drop down list.
- Click on Submit button to map the user to that particular Hospital.
- Click on Show List Button to see the list of users mapped to Hospital.
 You can see the list of users and their mapped Hospital details on the bottom of Screen.
- Repeat the same above process to map users to particular Hospital.



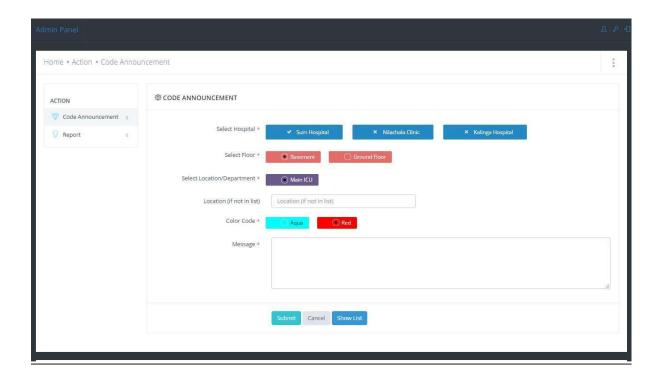
Color Code mapping to the required Contacts:



- Login with the Admin privilege.
- Here, the Admin will be able to map the required contacts to the respective color codes.
- For each code under a particular Hospital, we can add the Name and phone number to whom the call and message should go to, in case an emergency code is announced.
- There are 3 points of contact:
 - If a person and contact number is defined as the 1st point of contact, a call and an SMS will be sent to the number defined. This will be the person who is 1st required to report to location on the emergency announcement.
 - 2. If a person and contact number is defined as the 2nd point of contact, an SMS will be sent to the number defined, giving full information of the emergency.
 - 3. 3rd point of contact is used for escalation. If any person defined in 1st point of contact does not receive the call, an SMS will be sent with details of the 1st point of contact and the emergency announcement.
- Also, all the contacts added can also be viewed/ deleted.



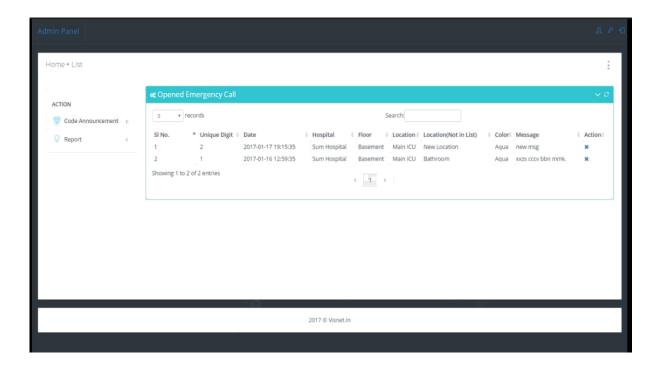
Code Announcement:



- To Announce the code, User will have to login with User privilege.
- Select the Hospital from the list (Already added earlier) for which the emergency announcement has to be made.
- Select the Floor from the list associated with selected Hospital.
- Select the Location from the list associated with selected Floor.
 Enter location name if not in list.
- Select the Color Code from the list associated with selected Hospital.
- Message to be announced has to be entered in the text box.
- After putting the required details then click on Submit button. Click on Cancel button for discarding the changes.
- Once the submit button is clicked, the call and SMS will be sent to the respective point of contacts defined for this code.
- Click on Show List button for viewing the entered data.



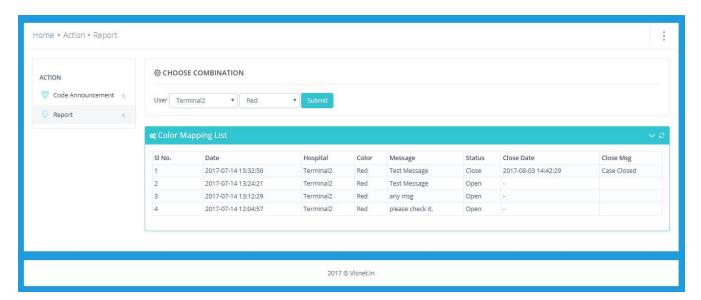
Closing the Emergency:



- Once the emergency is over, it has to be closed.
- In code announcement, click on Show List to view all the emergency in the system which are in OPEN state.
- Click on the x icon to close the call.
- If that is clicked, it will ask for the reason for closing the call. The details can be given and saved.
- Admin Login will be able to view/close all the codes that are open.
- User Login will be able to view/close only those emergencies that are open for the color codes he is mapped for.



Report:



- Select the Hospital form the list (Already added earlier).
- Select the color code from the list associated with selected Hospital.
- Click on submit button to show the call made on the selected Hospital and color code.
- This report will give the Emergency announcement date, Location, Color, message and the status (Open or closed).
- If it is closed, the close date and the close details will also be displayed.
- If the user fetches the report, he will get the report for those codes that he had announced.
- The Admin will be able to view the reports for all the codes.

Additional Reports:

- Dialled-Out Reports: The numbers dialled out from the system (1st point of contact) will be displayed with all the details of the emergency, Name of the person, what time the call was answered and released.
- Calls not Answered Report: Will give the information about the calls that were not received by the 1st point of contact.
- SMS Summary report: The SMS report will be displayed with the Status (Delivered/ Not Delivered) of the same.





Your suggestions and feedback are most welcome and will be considered for the continuous evolution and up gradation of Application.

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