

# Refund Policy

At Voyage INC, we strive to provide our customers with the best possible experience. However, we understand that there may be occasions when refunds or cancellations are necessary. Please read our refund and cancellation policy carefully to understand the terms and conditions.

**Printed Books:** We do not offer refunds for printed books once they have been shipped, unless they are damaged or defective upon receipt. If you receive a damaged or defective book, please contact us within 2 days of receipt with photographic evidence, and we will arrange for a replacement or refund.

**eBooks:** Due to the digital nature of eBooks, all sales are final, and we do not offer refunds once the eBook has been purchased and downloaded.

**Services:** Refund policies for services such as editorial services, cover design, and marketing services may vary. Please refer to the specific service agreement or contract for details.