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Authorized Distributor: Rx Infotech P. Ltd.

Dear All,

List of Lapcare service centers address with contact details are mentioned below in Annexure (1 & 2).

For any clarification, please contact below escalation matrix.

ESCALATION MATRIX				
MATRIX LEVEL	NAME	CONTACT NUMBER	EMAIL ADDRESS	TOLL FREE NUMBER
Level-1	All Branch Service Engineer	Below in annexure 1&2	Below in annexure 1&2	18001200852
Level-2	Sonu Thakur	8800736969	customercare@lapcare.com	18001200852
Level-3	Amit Verma	9311852770	amit.verma@rxinfotech.in	18001200852



Recycling is everyone's responsibility for better future.

E-Waste Management link <https://www.lapcare.com/e-waste-management/>

Toll Free No – 1800-1200-852, 1800-102-4919

Email - [customercare@lapcare.com](mailto:customercare@lapcare.com), [info@greenivarecycler.com](mailto:info@greenivarecycler.com)

## Annexure 1:

## Authorized Service Center

Zone	Location	Branch Address	RMA Person	Contact No.	Direct No.	RMA Mail ID
West	AHMEDABAD	RX INFOTECH P LIMITED, FLAT NO. F-1A GROUND FLOOR, ROCK VIEW APARTMENT NEAR SWIKAR TENAMENT OPP INDRA PRASHTA -8, THALTEJ, AHMEDABAD – 380054.	Mr. Mayur	079-40323782	9033397568	rmaahd@rxinfotech.in
South	BANGLORE	IT SERVE GLOBAL OFFICE NO. 6, 1ST FLOOR,BUILDING NO. 4/1 P.P.LANE, 4TH CROSS, S.P. ROAD, BANGALORE – 560002	Mr. SHAFIQ	080-41506952	8095841858	rmablrr@itserveglobal.in
East	BHUVNASWAR	RX INFOTECH P LIMITED Plot No. 228 Sahid Nagar, Bhubaneswar Orissa	Mr. PAPUNI	067-42544531	7540940878	rmabbsr@rxinfotech.in
North	CHANDIGARH	RX INFOTECH P LIMITED, SCO NO.42, SECTOR-29/D	Mr. LALIT	0172- 5014242	9888865916	rmachd@rxinfotech.in
South	CHENNAI	RX INFOTECH P LIMITED ShopNo-12, 03rd Floor, Raheja Complex, New Door No-68, Old Door No- 834, Anna Salai, Chennai- 600002	Mr. VINOTH	044-43227037	9884769619	accts.chn@rxinfotech.in
South	COCHINE	RX INFOTECH P LIMITED 55/2825, Ground Floor,Cherupushpam Lane,Kadavanthara, Kochi – 682 020	Mr. Feldus	0484-4033383	7994470992	rmacoc@rxinfotech.in
North	Nehru Place	RX INFOTECH P LIMITED, Bhandari House, 601, Nehru Place, new Delhi- 110019	Mr. Krishan	011-26218192	9560333847	servicedelhi@rxinfotech.in
North	DHERADUN	RX INFOTECH P LIMITED, First Floor - 1, Onkar Road, Behind GPO, Near Clock Tower, Dehradun - 248 001	Mr. SUSHIL	7895771748	7895771748	rmaddn@rxinfotech.in
East	GUHAWATI	RX INFOTECH P LIMITED House No.9, Ratan Dewan Road, Ulubari, Guwahati, Asam-781 007	Mr. RAM	9678084162	9085897044	guhawati@rxinfotech.in
South	HYDRABAD	RX INFOTECH P LIMITED #310,A- Block, 3rd Floor, Chenoy Trade Center,Parklane, Secunderabad, A.P. - 500 003	Mr. KUMAR	040-66904672	9346656611	kumar@rxinfotech.in
West	INDORE	RX INFOTECH P LIMITED, Shop No. C 302, 3rd Floor, Silver Mall, 8 RNT Marg, Indore 452001	Mr. CHANDRESH	0731-4056262	7415252564	rmaird@rxinfotech.in
North	JAIPUR	RX INFOTECH P LIMITED, 17, Dhuleshwara Garden, Sardar Patel Marg, C- Scheme, Jaipur – 302 001	Mr. KARIM	0141-4113350	7976181033	rmajpr@rxinfotech.in
North	JAMMU	RX INFOTECH P LIMITED 99-A, Gole Market, Gandhi Nagar, Jammu-180004	Mr. Ajay	0191-2452277	9797660700	sales.jammu@rxinfotech.in
East	KOLKATA	RX INFOTECH P LIMITED, 26 C R Avenue 2nd floor kolkata 700012	Mr. Dipankar	033-40688057	8013012366	store.kol@rxinfotech.in
North	LUCKNOW	RX INFOTECH P LIMITED Shop No. 4 & 4 A, 1ST Floor, F.I. Building, Near Novelty Cinema, Lal Bagh, Lucknow – 226001	Mr. Mukesh	0522-4025418	9305556333	rmalko@rxinfotech.in
North	LUDHYNA	RX INFOTECH P LIMITED, 4A, South Model Gram, Ludhiana – 141002	Mr. Sanjeev	0161-5096698	0161-5096698	rmaldh@rxinfotech.in
West	MUMBAI	RX INFOTECH P LIMITED, Unit No-G10, Ground Floor, Plot No-391, Diamond Plaza, Dr. D P Marg, Near Naaz Cinema, Girgaon, Mumbai- 400004	Mr. MAHENDRA	022-67477212	9870777272	mahendra@rxinfotech.in
East	PATNA	RX INFOTECH P LIMITED Shop No. 501, 5th Floor, Ashiana Hariniwas complex, New Dak Banglow Road, Patna-800 001	Mr. Shahid	9560070520	9308946095	rmapat@rxinfotech.in

West	PUNE	RX INFOTECH P LIMITED, 3rd Floor ,Modi Towers,1022, Shukrawar Peth,Tilak Road,Nxt to HP Petrol Pump,Near Swargate Chowk,Pune- 411002	Mr. Vivek	7719800053	7719800053	rmapune@rxinfotech.in
East	RAIPUR	RX INFOTECH P LIMITED TF 14 D, Shyam Plaza, Pandri, Raipur- 492001	Mr. R K YADAV	0771-4072023	7389910080	rmarpr@rxinfotech.in
East	RANCHI	RX INFOTECH P LIMITED,Shop No.-5&6, 2nd Floor, Roshpa Tower, Main Road, Ranchi-834001	Mr. Vikash	0651-2971142	9123137243	rmarnr@rxinfotech.in
West	Goa	Rx Infotech Pvt Ltd,Unit 601/B, Unitech City Centre,M.G Road Panajim Goa-403001	Mr Ajay Madhu	9075004367	9075004367	sales.goa@rxinfotech.in
West	Nagpur	Plot No-551/A, Besides Devi Ahilya Mandir, Sathe Marg, Dhantoli, Nagpur - 440012	Mr. Nilesh	9075016888	9075016888	sales.ngp@rxinfotech.in
West	Nasik	Rx Infotech P Ltd – Nasikflat No-11, Nav Parag Hsg Soc,Opp Upadhye Class,Ashok Stambh,Nasik-422001	Mr. Prathamesh	0253-6601437	9075004368	sales.nsk@rxinfotech.in

#### Annexure 2:

#### Authorized Service Franchise (SF)

East	Siliguri	Protech Computers, Nazrul Sarani, Near Maya Sanyal Nurshing House Ashrampara Siliguri Westbengal 734001	Mr. Sankar	0353-2460497	9434061776	slg_protech@hotmail.com
West	Jabalpur	SHOP NO.6, GROUND FLOOR, SWASTIK COMPLEX, RUSSEL CHOWK, NAPIER TOWN, JABALPUR (482001)	Mr Rohit Mehta	0761-4020027	9893390070	rmehta88@gmail.com
East	Dhanbad	Nexgen Computer, LG11, Urmila Tower, Bank More,Dhanbad- 826001	Mr. Krishna	0326-2300481	9334806554	nexgencomputer@outlook.com
West	Bhopal	Mazic computer services, 225, Flat-E First Floor, Gayatri Apartment, Zone-1,M.P Nagar, Bhopal-462011	Mr. Sunil	0755-4064480	9893429294	jilser_bhopal@yahoo.com
North	Janakpuri	Inder Infotech Services ,UG-18, Vishwa Deep Tower, District Centere, Janak Puri, New Delhi-58	Mr. Inderjit Singh	011-2550248	9312540999	inderinfotechsolutions@gmail.com
North	Shakarpur	FLC INFOSYSTEMS INDIA, Shop No.2A, G/F, ABC Complex,20 Veer Savarkar Block Shakarpur New Delhi 110092	Mr. Mohd Yasif	011-40348437	9953626971	flcinfosystems@gmail.com
North	GHAZIABAD	Complete Computer Solution, 98, 1st floor, Ambedkar Road, Kalkagari, Chowk, Behind Police Chowki, Gaziabad-201001	Mr. Ritesh	0120-4313153	9319319100	ccsgzb@gmail.com
North	GURGAON	Kashvi Enterprises, Shop No-3 1st Floor, Plot No 234/2 Opposite Main telephone Exchange, Old Delhi Road Sector 12A Gurugram- 122001	Mr. Lakshay Sharma	0124-4000029	9643688818	kashvienterprises40@gmail.com
South	VIJAYAWADA	Sai Sadguru Computer Technology Services LLP, 1st Floor, Gurubanga Complex, Dwarakanagar, Visakhapatnam – 530016	Mr Erifin Begum	0891-6666365	9133387617	serviceat365@serviceat365.in