S.No	Questions
1	What is the TAT for delivering our products outside India?
2	What is the TAT for delivering our products pan India?
3	For online classes that customer will be taking on which platform will it take place?
4	How much will be time span on 1 class?
5	Can customer query about the instruments that we sell
6	Do customers outside India have only 1 option to pay which is Paypal?
7	The faculties that we have in our academy are having how many years of experience?
8	What are the requirements of being a faculty at IASH?
9	How much customer can earn if he/she will be having certificate of Level 1 ,Level 2 & Level 3
10	How will customer get the certificate of level 1, 2 or 3 if they are attending online?
11	What are the courses that customer can do online?

## Answer

We take 2 business days to prepare shipments and hip all products through DHL & FEDEX Priority mail for prompt and safe delivery & online tracking facility. For USA it usually takes 4-5 business days to deliver. For all other countries 4-7 business days

We take 2 business days to prepare shipments and deliver anywhere in India within 2-3 business days by Air and 7 to 10 business days by Road with online tracking facility

Online classes happens on ZOOM.

Online classes are 4 hrs. a day and offline classes 8 hrs. a day.

They might ask. All the details are there on the website.

Customers outside India pay primarily through Paypal.
We also accept payments through wise.com or bank to bank wire transfer.

All the faculties teaching Level 1 are IASH Level 3 qualified, are master trainers and having min. exp of 3 years

To teach level 1, One must be level 3 Qualified then they have to complete Teachers Training 32 Hrs and We choose them based on their merit and skill.

Again it is subject to their merit and skill. However, Level 1
Student may earn 50,000 Rs a month, Level 2 students 1,00,000 a
month and level 3 students 2,00,000 a month.
in USA it USD 5000 for Level 1, USD 10,000 for Level 2 and USD 15000 for Level 3.

They will receive E- Certificate to their email

They can attend Level 1 and 2 online