



Mas Call Net Private Limited.

Mas is a technology service organisation and has evolved from a software development company to a value added solution provider to various organisation.

About us

Established in 1990, Team Mas started its operation in 2003 with its base in Delhi. Since then, we have gained a vast experience as the most reliable business outsourcing solutions. Our huge network of clientele manifests our strong base in the industry.

We offer an integrated set of services to ensure end to end solutions for our clients. A team of competent experts & techies is dedicated to attain sustainable competitive advantage to their core business in addition to ensure the highest productivity at lowest cost.

With years of experience, we have acquired excellent expertise & in-depth insights of varied business processes. Our team is competent enough to provide simplified solutions to different glitches that arise within or outside the organization or across the industry spectrum.

They have in-depth knowledge in major business areas that include process and management, data base management, software development and all. We also take care of process integration and data management services to understand the requirements of the users. They are specially analyzed in order to design & implement the effective networking, manpower and software solutions.

At TeamMas, we bring together supreme business process solutions with the utmost of innovation in terms of ideas & services. We strive for contented customers & their successful businesses.

Mas Call Net 's ADVANTAGE

Mas Call Net is uniquely qualified to help Telecom sector. achieve its goals because of our proven experience and approach. Key reasons to retain Vodafone include:

- We have a strong background in developing and executing strategic marketing plans for companies in Telecom's industry.
- We specialize in acquiring and retaining users in key market segments -- including the Telemarketing and customer care industry, retail and e-commerce, real estate, insurance.
- Our team has a combined many years of experience in telecom industry.
- We have a track record of delivering exceptional results at a competitive overall cost.

We offer wide range of services

We also carry everything your office may need. We have a great variety of products to choose from, all at competitive prices. We like greeting new clients because it allows us the opportunity to describe the Team Mas philosophy.

Our years of success are due to this philosophy, which includes helping our clients meet and exceed their sales objectives.

Our services are unique and different. Experience them and see the difference

Dialdesk

1. Dialdesk is different and unique, We offer world-class customer service solution to small and medium enterprises. It is designed to meet the needs of SMEs, small traders, service oriented business.
2. Dialdesk offer CRM services that are easy to attain and avail. Great customer care number that answer your queries, follow up, reminding when the services or check ups are due.
3. Customized IVR number.
4. Customer relationship management with Web based live MIS



Authorized Partner of Vodafone

We are authorized channel partner of Vodafone to deals with Vodafone corporate and individual connections .



Call Center Services:

Our call center services track all the orders properly. There is a proper lead generation and information services provided to the customers. We take care of our customers by providing them complete knowledge about the latest marketing campaigns, technical specifications, collection and billing services, account management, business partner support and finally but not the least up and cross selling services



Computer hardware & software Development Services:

We deals in Hardware and software.
we deals in Computer systems, Severs , PRI , Dialer etc.
It includes web site designing, various applications to remote clients, collection and transfer of data electronically,
developing and managing of database systems



LEADERSHIP TEAM

