

CALL SCRIPT – RENT A GODOWN

www.rentagodown.com

Opening of the call: Good Morning/Afternoon/Evening
Thank you for calling rent-a-godown, this is XYZ, How may I assist/help you

Agent to establish the reason of the call

Whether : Customer looking to rent a godown (warehouse) or looking to buy Polymer (Plastic)

Whether : Owner of Warehouse who wants to associate himself with our Rent-a-Godown and wi

Scenario 1:- If we receive a call from **Customer looking for a Warehouse :-**

Thanks for your interest. I would require to gather some details related to your requirement in or

Need the following Information from Customers:-

1. Contact Information

2. May I know your Name :

Company Name :

Contact Number :

Email Id :

02. Which type of warehouse you require

1. General Warehouse : It is a normal warehouse / godown

2. Custom Bonded Warehouse : It is public custom bonded warehouse wherein Imported Goods can be stored without payment of Duty & Taxes for 90 days

3. FTWZ Warehouse: It is Free Trade Warehousing Zone wherein Goods can be Imported as well as Exported wi

03 .How would you prefer the Warehouse:

(a) Dedicated Warehouse : It will be given independently to Customer with Lock n Key

(b) Shared Warehouse : In this, customer shall be allotted a fixed space in a big warehouse wherein other customers

(c) Customized Warehouse: In this, a customized warehouse shall be built as per requirement of customer

Scenario 2 :- If we receive call from Polymer Buyer

Thanks for your interest. I would require to gather some details related to your requirement in or

Need the following Information from Customers: -

01Contact Information

May I know your:Name :

Company Name

Contact Number

Email Id :

Scenario 3 :- If we receive call from Warehouse Owner who wants to Rent his Warehouse / C

Thanks for your interest. I would require to gather some details related to your requirement in order to
Need the following Information from Warehouse Owners:-

Contact Information

May I know your :-

Name

Company Name

Contact Number

Email Id

Location of Warehouse (Address, Name of city, Pin code and District)

Additional Information:-

1. What is the Size of Warehouse in (Sq. Ft)
2. Number of Entry & Exit Points:
3. Age of Warehouse: Old / Medium / New
4. Clear Center Height of Warehouse:
5. Expected Rate per sq. ft. per month:

6. Additional Comments, if any:

Closing for all the scenarios-

Thanks for sharing the details. We will arrange a call back for one of our specialists to assist you further.

ish to rent his Godown / Warehouse to Rent-a-Godown

der to assist you in the best possible way.

thout payment of Duty & Taxes. Goods can be stored for as long as 5 years

s shall also store their goods

der to assist you in the best possible way.

Godown to Rent-a-Godown

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Please expect the call in the next 24 business hours. Have a good day ahead.