# **Business Insights**

#### 1. Customer Signups per region

South America has led the pack at 60 signups, an indication that its market-specific approach is working; these should be scaled further.

Strong signup numbers of 50 for Europe suggest engagement is good. Customer retention and loyalty programs here are needed.

Asia and North America are similar (~45 signups each), suggesting steady interest. Remove any barrier to conversion and unlock growth.

The dominance of South America as a market demonstrates the strength of regional adaptations. Further research into market-specific preferences and trends will be critical to replicating success in other regions.

Regional performance variation indicates the need for region-specific marketing and sales approaches. Customized messaging and campaigns to resonate with local audiences can improve engagement and conversion rates.

## 2. Revenue by product category

Books top the list with revenue of around 190,000 USD, showing good sales and demand in the category.

Electronics come in the second place, with 180,000 USD, showing high market presence and good sales.

Clothing comes in with 165,000 USD, indicating steady performance and customer interest.

Home Decor stands at about 150,000 USD, indicating consistent sales but lower revenue than other categories.

Books and Electronics together represented the largest percentage of revenue with substantial potential for focusing on future growth and investment opportunities.

## 3. Top 10 best selling products

ActiveWear Smartwatch: Record sales volume, sign of strong demand for wearable technology.

SoundWave Headphones: Runs a close second, surely premium audio products are in demand.

HomeSense Desk Lamp: High sales possible, due to increased remote working practices.

ActiveWear Rug: High sales volume probably also linked to fitness at home.

SoundWave Cookbook: Good sales, possible sign of interest in cooking or content.

ActiveWear Jacket: Steady sales as the popularity of activewear clothes explains.

BookWorld Biography: Stable demand for biographical content.

TechPro T-Shirt: Good, which is largely due to brand identity.

SoundWave Desk Lamp: Indicates a secondary market for desk lighting

TechPro Textbook: Good sales, reflecting educational material demand.

## 4. Revenue by region

South America generates approximately 240,000 USD in revenue, indicating a strong market demand and effective sales strategies.

North America and Asia each bring in similar revenues (around 150,000 USD), suggesting consistent performance across these regions.

Europe follows closely with revenues slightly above 150,000 USD, highlighting steady engagement.

South America's higher revenue signifies successful regional efforts, potentially driven by tailored marketing strategies.

The consistent revenues in North America, Asia, and Europe indicate market balance, and it leaves scope for growth by regionalization.

#### 5. Distribution of customer spending

The highest spending of customers falls between 2,000 to 4,000 USD, peaking at 3,000 USD.

Most customers' spending falls between 0 and 4,000 USD, which indicates a mid-level spending behaviour.

The number of customers declines gradually as spending increases beyond 4,000 USD.

Very few customers spend above 8,000 USD, which means that high spending is relatively rare.

Marketing efforts should be focused on mid-level spenders, as they form the majority. Promotions and products can be tailored to this spending bracket to enhance customer satisfaction and loyalty.

Further, targeted strategies for high spenders may even attract more premium customers for the organization. Exclusive offers or premium services can attract a higher revenue in that context.