

**redBus Ticket Information**

**Haridwar-Delhi on Wednesday,June 12, 2024**

Ticket Number: **TT7A978500870** | PNR No: **IC8473516675101#GDS\_4b64e983e6a623c61718116688**

|  |  |
| --- | --- |
| Hey Saifi hi,  Thank you for booking your bus ticket with redBus. Here are the ticket details for your upcoming trip from Haridwar to Delhi on Tuesday, June 12, 2024 | |
| **Ticket Details** | |
| Journey Date and Time |  |
| **12/06/2024, 12:05 PM** |  |
| Travels |  |
| **IntrCity SmartBus**  Bharat Benz A/C Seater /Sleeper (2+1) |  |
| Ticket Price |  |
| **Rs. 2784.0**  (inclusive of GST) |  |
| Boarding Point |  |
| **Haridwar** |  |
| Shri Kashyap Samaj Ashram |  |
| Opp Rishikul Parking (Haridwar) |  |
| Landmark: Opp Rishikul Parking (Haridwar) |  |
| **7303093510** |  |
| **7303093510** |  |
| Dropping Point |  |
| **Delhi** |  |
| Opp Kashmiri Gate Bus Stand (Delhi) |  |
| DROPPING DATE & TIME: |  |
| **12/06/2024, 16:55 PM** |  |
| Passenger Details | Seat no |
| **Saifi** | 4F |
| 26Yrs, MALE |  |
| **Krishna** | 6D |
| 21Yrs, MALE |  |
| **Kulbhushan** | 5D |
| 25Yrs, MALE |  |
| **Bhanu** | 6E |
| 30Yrs, MALE |  |

The journey date for this ticket can be changed, you can advance or postpone the ticket to a different date as per your

convenience.

Date change time and charges for this operator is shown below.

**Note:** Rescheduling a ticket can be availed only once per booking, if applicable. Once the travel date change option is availed, the

ticket cannot be further cancelled.

**How to Change the journey date of your ticket in redbus app**

Go to my bookings, choose the journey & change date

**Date change**

Your current cancellation charges according to the cancellation policy is highlighted below

Cancellation charges are computed on per seat basis.

For Group bookings, cancellation of individual seats is allowed. Note: Cancellation charges mentioned above are excluding GST.

**How to cancel your ticket on redbus app**

Go to my bookings and choose the journey and cancel the ticket

**Cancellation policy**

|  |  |
| --- | --- |
| **Time** | **Charges** |
| Date change allowed till **12 Jun 2024 08:05:00 AM**  (4 hours before departure) | **FREE** |



|  |  |
| --- | --- |
| **Cancellation time** | **Cancellation charges** |
| Before 8th Jun 12:05 PM | **Rs. 417.6**(15%) |
| After 8th Jun 12:05 PM& Before 10th Jun 12:05 PM | **Rs. 835.2**(30%) |
| After 10th Jun 12:05 PM& Before 11th Jun 12:05 PM | **Rs. 2088**(75%) |
| After 12th Jun 12:05 PM& Before 12th Jun 12:05 PM | **Rs. 2644.8**(95%) |



[**Need help? redBuddy is here for you**](https://b.redbus.com/ollyg1n)**!**

24x7 support

Quick Resolution

Multilingual

[**CHAT WITH REDBUDDY**](https://b.redbus.com/ollyg1n)

**Travel Guidelines**

Please note it is mandatoryto follow the travel guidelines of your source and destination state of travel. View Guidelines: <https://bit.ly/redbus-guidelines>

**Terms and conditions**

1. redBus\* is an online ticketing platform. It does not operate bus services of its own. In order to provide a comprehensive choice of bus operators, departure times and prices to customers, it has tied up with manybus operators.

# redBus responsibilities include:

* 1. Issuing a valid ticket (a ticket that will be accepted bythe bus operator) for its network of bus operators
  2. Providing refund and support in the event of cancellation
  3. Providing customer support and information in case of anydelays / inconvenience

# redBus responsibilities do not include:

1. The bus operator's bus not departing / reaching on time.
2. The bus operator's employees being rude.
3. The bus operator's bus seats etc not being up to the customer's expectation.
4. The bus operator canceling the trip due to unavoidable reasons.
5. The baggage of the customer getting lost / stolen / damaged.
6. The bus operator changing a customer's seat at the last minute to accommodate a lady / child.
7. The customer waiting at the wrong boarding point (please call the bus operator to find out the exact boarding point if you are not a regular traveler on that particular bus).
8. The bus operator changing the boarding point and/or using a pick-up vehicle at the boarding point to take customers to the bus departure point.
9. The departure time mentioned on the ticket are only tentative timings. However the bus will not leave the source before the time that is mentioned on the ticket.
10. Passengers are required to furnish the following at the time of boarding the bus:
    1. Adigital copyof the e-ticket or m-ticket.
    2. A valid identity proof

Failing to do so, theymaynot be allowed to board the bus.

1. Change of bus: In case the bus operator changes the type of bus due to some reason, redBus will refund the differential amount to the customer upon being intimated bythe customers in 24 hours of the journey.
2. Amenities for this bus as shown on redBus have been configured and provided bythe bus provider (bus operator). These amenities will be provided unless there are some exceptions on certain days. Please note that redBus provides this information in good faith to help passengers to make an informed decision. The liability of the amenitynot being made available lies with the operator and not with redBus.
3. In case a booking confirmation e-mail and sms gets delayed or fails because of technical reasons or as a result of incorrect e-mail ID / phone number provided bythe user etc, a ticket will be considered 'booked' as long as the ticket shows up on the confirmation page of [**www.redBus.i**](http://www.redbus.in/)**n**
4. Grievances and claims related to the bus journeyshould to be reported to redBus support team within 7 days of your Travel date.
5. Cancellation of this ticket is **NOT** allowed after bus departure time.

**Note Regarding Tax Invoice**

The tax invoice for this booking will be issued by the Bus Operator. This Bus Operator works on an aggregator model and qualifies as an e-commerce operator. Hence, the tax invoice for this booking as per the requirements of section 9(5) of the CGST Act will be issued by the Bus Operator to you.