**Email:**

**Phone:**

# Career Objective

Aim to work in a challenging environment that offers me opportunities to have an impact by uplifting the quality of products/services, as well as continually learn and enhance my skillset.

# Professional Summary

* Adept expertise for 2+ years in Software Quality Assurance, Verification, Validation and Testing of Client Server and Web based applications in Mortgage, Insurance, Banking domains
* Experienced in reviewing and analyzing Business Requirements and creating Test Cases manually
* Participated in all phases of the test cycle including Sanity Testing, Functional Testing, Integration Testing, Black Box Testing, Smoke Testing, System Testing, Performance Testing, Regression Testing
* Experienced with backend testing by writing simple SQL statements to retrieve data from database and data transformations validations for integrity and consistency
* Used Jira for creating test cases, writing test steps, executing them and reporting the bugs
* Experience in Analysis, Design, Development, Implementation, Testing, and production & maintenance methods using Waterfall and Agile/SCRUM
* Experienced in working with business analysts and Developers to understand business requirements and prepare test strategy
* Excellent analytical and creative problem-solving skills
* Strong communication skills, quick learning capabilities and go-getter attitude

# **Technical Skills**

* Automation Testing Tool – UFT, Load Runner
* Agile Tools – JIRA, VersionOne
* Database Tools – MySQL, Oracle, TOAD
* Office – Excel, Word, PowerPoint
* Programming Languages – C# and .NET, SQL
* Frameworks – Selenium Web driver 🡪 TestNG, Data Driven(XLS,XLSX),Behavior driven(Cucumber)
* Automation Server - Jenkins

# Education

Bachelor of Computer Science - Sir M Visveswaraya Institute of Technology, India

# QA Test Analyst

New York FTP (New York Financial Technology Partners) Feb 2019 to March 2020

## Project: Mortgage Application, Approval Process& Online Pay (MAAP)

MAAP project developed based on the different phases of a mortgage loan processing. The various modules are signup, sign-in, Preapproval, amortization schedule, Loan submission, Loan approval, under writing, closure, online payment etc. The application is a web-based tool that would allow users to apply for a loan and the users within the organization to process the loan application. MAAP is integrated with multiple third-party applications like Credit Bureaus, Payment gateway.

### Technologies Used

MySQL, Jira, VersionOne, Toad, SQL Console, Web Services, SOAP, RESTful Services, Java/J2EE, MS Office

### Responsibilities

* Attended Sprint plan meetings, Daily standup meetings, and Reviewed user stories in Agile Environment
* User Stories were tracked using Jira
* Validated schedulers to make sure the mortgage account generated, and reports are generated for each customer
* Tested end to end application process including, signup, sign in, amortization schedule, pre-approval letter, loan approval process, online payment and monthly statements
* Tracked the defects using JIRA
* Developed Test Cases to test Web Services and RESTful calls using SoapUI tool
* Validated Web Services and RESTful calls by comparing the data with Database and User Stories
* Executed SQL queries, Joins and Performed Backend testing and ensured the retrieval of the data from the database. Validated Reports and statements
* Conducted Regression Testing on various builds of the application and reported the defects to the developer using JIRA
* Involved in complete Software QA Testing life cycle right from reviewing user stories, test plan, test cases, test data prep, smoke test, test case execution, defect tracking, regression testing, UAT, Integration testing, security testing and many more activities
* Involved in the documentation of Test Plan, Test cases, Test Data Document and RTM (Requirement Traceability Matrix)

# QA Tester

YES Bank- Hyderabad, India Jan 2014 to April 2015

YES Bank is the largest private sector bank in India with its presence in retail banking, investment management, mutual funds and insurance. The Reward Points program enables the customers to earn loyalty points based on their spending through debit and credit cards. I have worked on Reward Points program and managed the authorized user cards. The portal is used by customers to track online tracking of usage details, account maintenance, reward points and maintenance of existing Rewards portal.

### Technologies Used

Jira, Oracle, Windows, Java

### Responsibilities

* Participated in review of business and functional requirements that served as the basis for test case design and testing of the Rewards program
* Participated in weekly status meetings and peer to peer review of test plan and wrote test cases
* Creating and executing detailed, comprehensive and well-structured test cases
* Executing test plans including system, regression, performance, and stress testing for new products and product enhancements
* Created the test cases in MS excel, and executed them to verified output of testing process for the Account maintenance
* Executing test scripts manually, analyzing results and providing test reports
* Documenting defects, gathering quality statistics, and interacting with development team to efficiently resolve defects
* Produced supporting documentation such as screen prints and reports to assist defect resolution
* Performing other QA duties as necessary
* Participated in Daily Stand-up meeting, Sprint review meeting, Triage meeting with Product Owner, Scrum master and other team members as part of the Agile scrum methodology