Include Every Agent's Average Customer Satisfaction

Agents name	Average customer satisfaction
Adrien Martin	5.7
Albain Forestier	5.0
Roch Cousineau	5.2

Average customer satisfaction

Total

Agent Handled
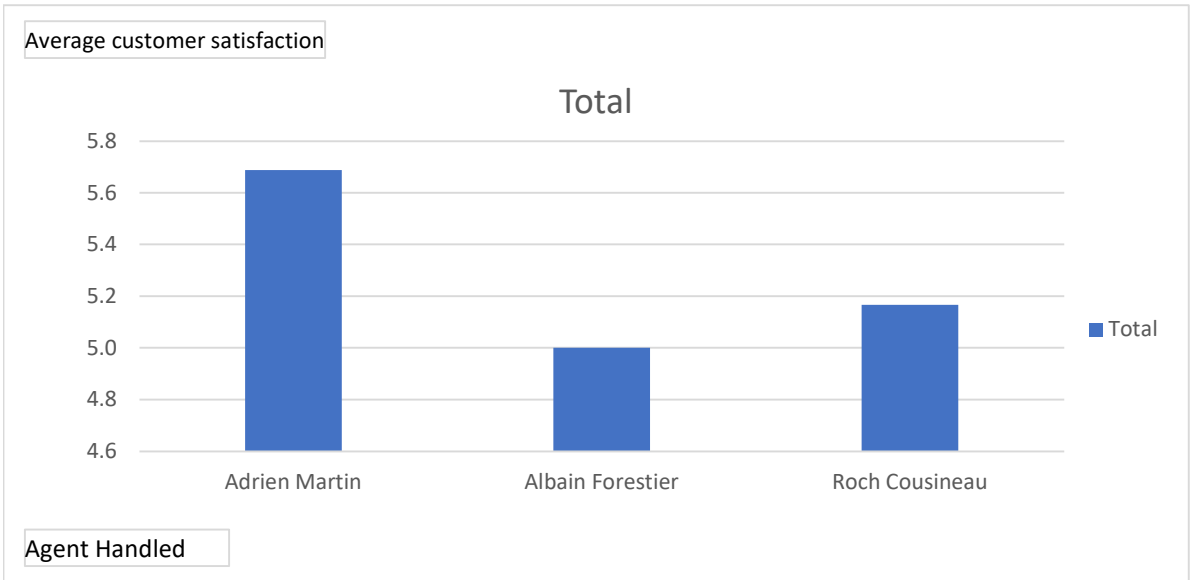
Include Every Agent's No of Interactions with customers

Agents name	No. of interactions
Adrien Martin	16
Albain Forestier	16
Roch Cousineau	18

No. of interactions

Total

Agent Handled
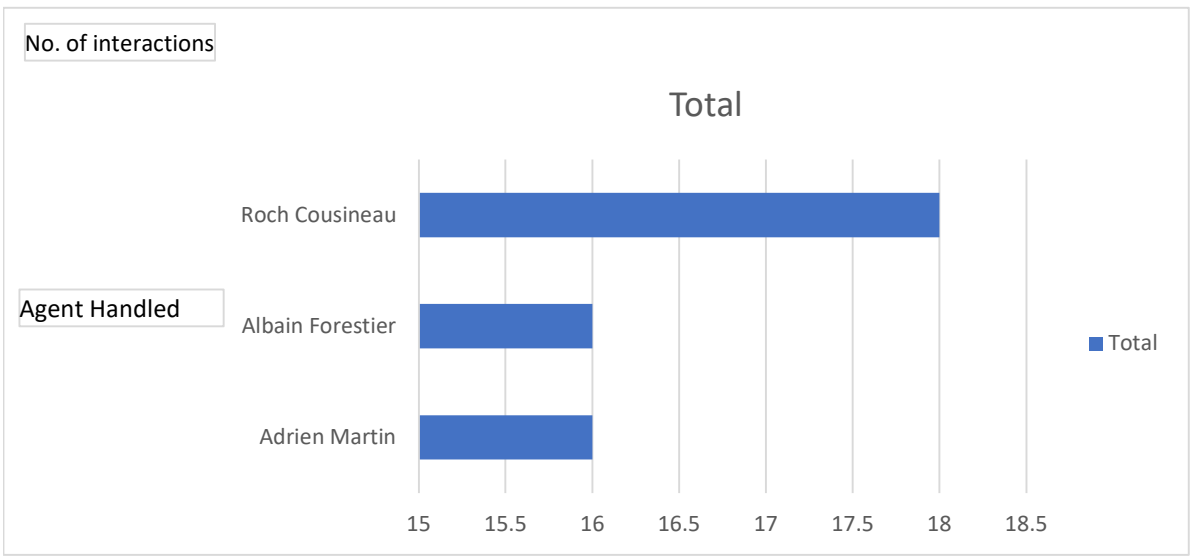
Include Every Contact Types's No of Interactions

Contact type	No. of interactions
Complaint	10
Query	17
Request	23

No. of interactions

Total

Contact Type
- Complaint
- Query
- Request
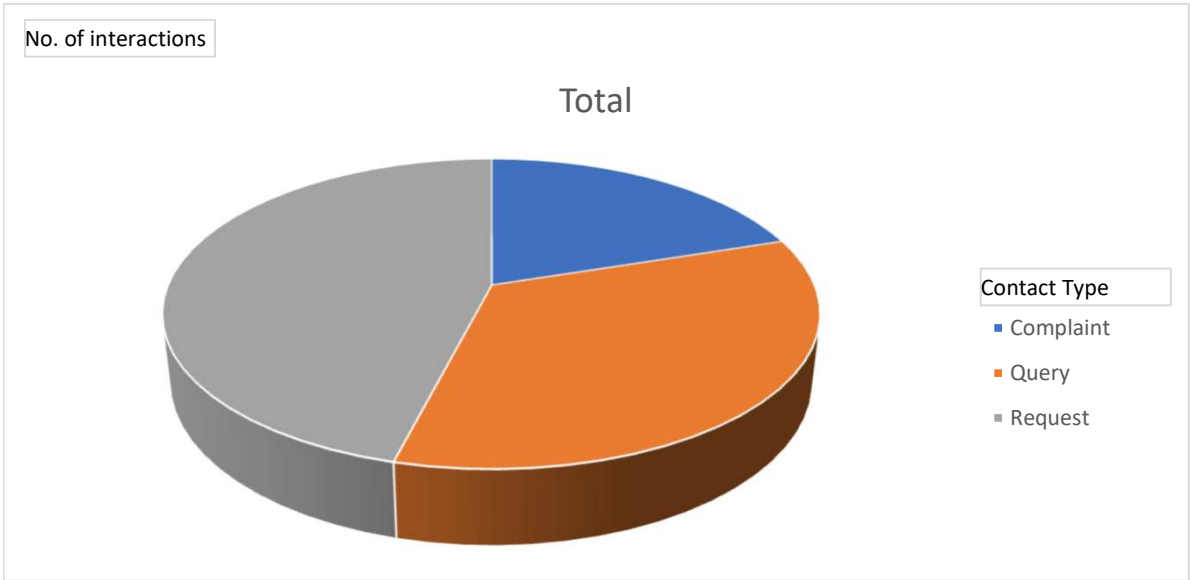
Include Every Contact Types's Average Customer Satisfaction

Contact type	Average rating
Complaint	5.5
Query	5.1
Request	5.3

Average rating

Total

Contact Type

- Total
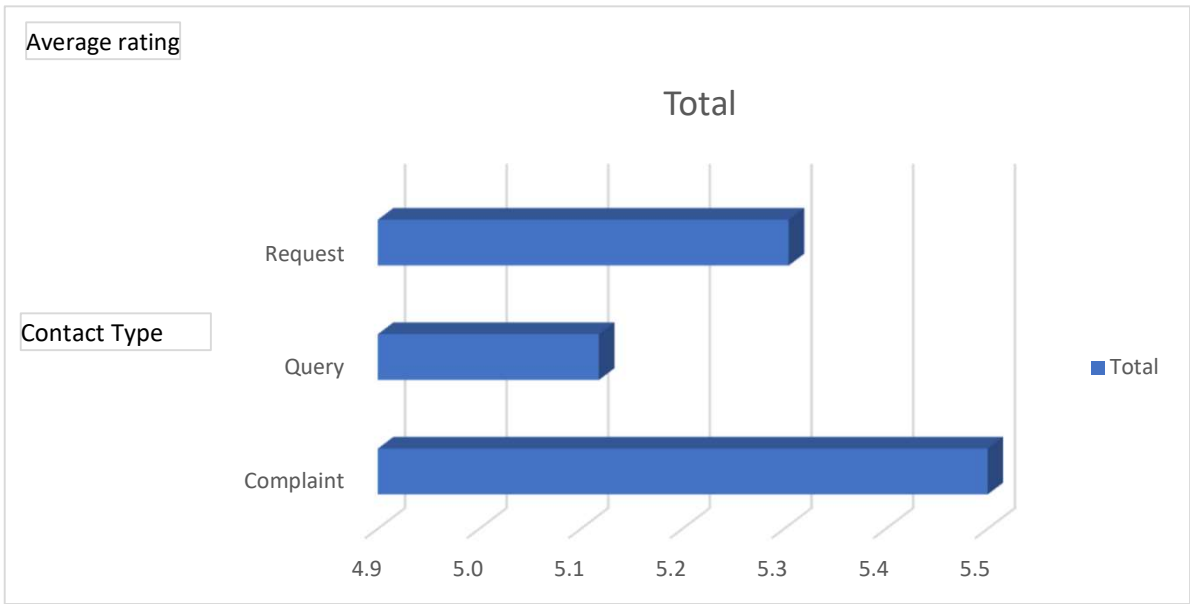
Day wise Customer Satisfaction

Contact day	Sum of Rating Given
13-06-2022	25
14-06-2022	17
15-06-2022	13
16-06-2022	11
17-06-2022	10
18-06-2022	29
19-06-2022	22
20-06-2022	8
21-06-2022	2
22-06-2022	29
23-06-2022	12
24-06-2022	25
25-06-2022	10
26-06-2022	34
27-06-2022	9
28-06-2022	8

Sum of Rating Given

Total
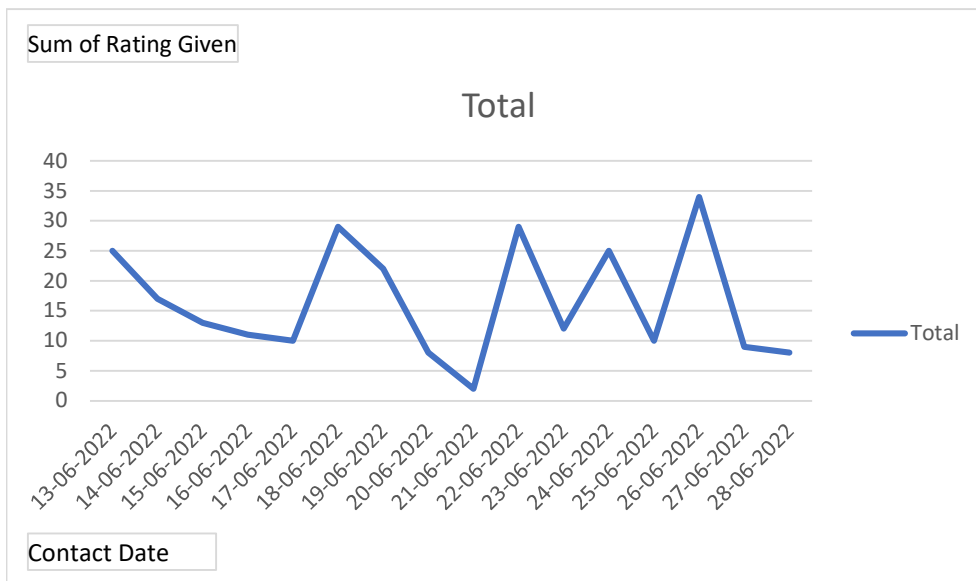
Contact Date

Day wise Customer Interaction

Contact date	No.of interactions
13-06-2022	4
14-06-2022	2
15-06-2022	3
16-06-2022	2
17-06-2022	2
18-06-2022	6
19-06-2022	4
20-06-2022	3
21-06-2022	1
22-06-2022	4
23-06-2022	4
24-06-2022	3
25-06-2022	2
26-06-2022	7
27-06-2022	1
28-06-2022	2

No.of interactions

Total

Contact Date
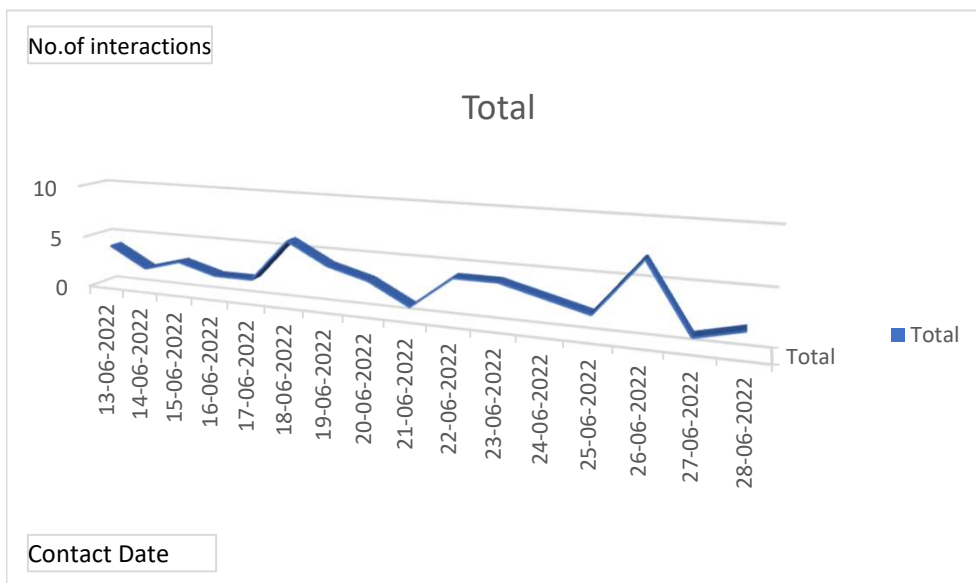
A Comparison on Interactions' Intent for an Order

Order?	No. of interactions
No	8
Yes	42

No. of interactions

Total

Is It for an Order ?