

Quote-to-Sale Performance Dashboard

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Role Targeted: Sales Analytics Specialist

Tools Used: Power BI, Excel, DAX

Duration: 10 July 2025

1. Objective

To simulate a real-world sales analytics scenario by analyzing quote-to-sale performance data, uncover patterns in sales conversion, evaluate discount effectiveness, and present actionable insights to leadership through an executive Power BI dashboard.

2. Data Overview

Dataset: 500 records representing sales quotes for mobility-related products such as Mobility Scooters, Power Chairs, Wheelchairs, and Accessories.

Key Columns:

- Quote Date, Sale Date
- Product Category
- Region, Sales Rep
- Quote Value, Discount Rate
- Final Sale Value, Conversion Status

Data was cleaned, transformed, and enriched in Excel and Power BI to include:

- Sales Cycle Days
- Discount Buckets
- Quote vs Sale Value Difference
- Conversion Status (Converted / Not Converted)

3. Business Questions Answered

1. What is the overall quote-to-sale conversion rate?

Overall Quote-to-Sale Conversion Rate	
Order Status	Percentage Quote
Converted	65.80%
Not Converted	34.20%
Grand Total	100%

2. Which product categories convert the best?

Conversion Rate by Product Category	
Category	percentage Converted as Sales
Accessories	19.76%
Mobility Scooters	31.00%
Power Chairs	25.53%
Wheelchairs	23.71%
Grand Total	100%

3. How does the discount percentage impact conversion?

Impact of Discount Buckets on	
Discount	Total Converted
0-5%	73
11-15%	69
16-20%	60
21-25%	57
6-10%	70
Grand Total	329

4. Are customers paying more or less than quoted?

Actual Sale Value Difference by Product	
Row Labels	Average of Quote_vs_Sale_Diff
Accessories	\$48.65
Mobility Scooters	\$40.40
Power Chairs	\$56.81
Wheelchairs	\$63.03

5. What is the average sales cycle time?

Average Sales Cycle by Product Type	
Category	Avg Sales Cycle in Days
Accessories	17
Mobility Scooters	17
Power Chairs	17
Wheelchairs	15

4. KPIs Created (via DAX)

- **Total Quotes** = COUNT(Quote_ID)
- **Total Sales** = SUM(Converted)
- **Conversion Rate (%)** = DIVIDE(SUM(Converted), COUNT(Quote_ID))
- **Average Discount %** = AVERAGE(Discount_Rate)
- **Average Sales Cycle Days** = AVERAGE(Sales_Cycle_Days)
- **Avg Quote vs Sale Diff** = AVERAGE(Quote_vs_Sale_Diff)

5. Power BI Visuals

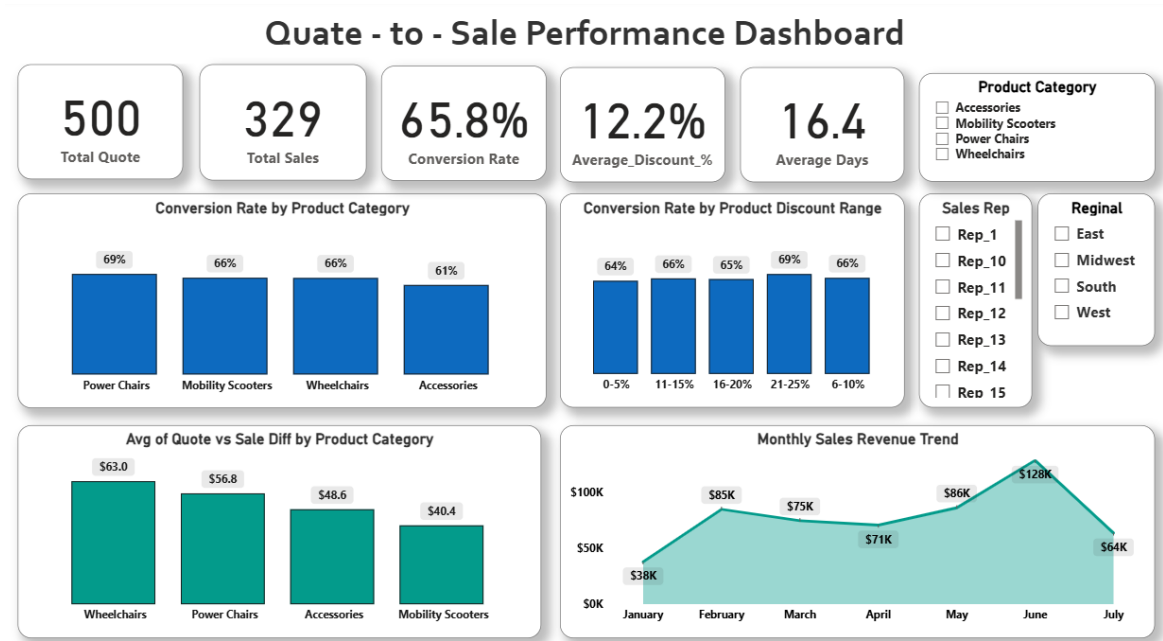
- **Top KPI Cards:** Total Quotes, Sales, Conversion% %, Discount% %, Avg Sales Cycle
- **Bar Chart 1:** Conversion Rate by Product Category
- **Bar Chart 2:** Conversion Rate by Discount Bucket
- **Bar Chart 3:** Avg Quote vs Actual Sale Difference by Product
- **Line Chart:** Monthly Sales Revenue Trend
- **Slicers:** Product Category, Region, Sales Rep

6. Insights Derived

- **Overall conversion rate:** 65.8% (solid, but improvement potential exists)
- **Top performing category:** Mobility Scooters (conversion) vs Wheelchairs (margin uplift)

- **Highest discounts (21-25%) didn't improve conversion**, suggesting over-discounting risk
- **Sales cycle: 16.4 days** average to convert a quote to a sale
- **Customers frequently paid more than quoted** (average uplift up to \$63 on Wheelchairs)

6. Final Dashboard Preview



8. Outcome & Relevance

This project reflects:

- Ability to independently analyze messy sales data
- Translate data into actionable executive insights
- Build polished Power BI dashboards
- Apply sales, pricing, and forecasting logic to real-world decisions

It demonstrates direct alignment with the Sales Analytics Specialist role at your company.

Thank you for your time and consideration.

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