**Bharat Gupta | Director – PMO | Infrastructure & Cloud Transformation | Global IT Delivery**

Driving strategic transformation, risk reduction, and cost efficiency across global IT portfolios

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### Strategic IT Infrastructure & PMO Leader | \*\*$49M\*\* Portfolio | Multi-Region Delivery | Cloud | Zero Trust | Agile Transformation

### EXECUTIVE SUMMARY

Target Role: Sr. Director / Executive Director / AVP / VP – PMO, PMO Head, IT Infrastructure & Cloud Transformation

Accomplished PMO & IT Infrastructure Transformation Leader with 20+ years of global experience leading enterprise-wide initiatives across cloud, cybersecurity, and network domains. Proven success in delivering \*\*$49M\*\*+ portfolio programs, driving zero trust, audit-compliant operations, reducing tech debt, and enhancing business agility. Recognized by CxOs for strategic execution, stakeholder orchestration, and measurable impact.

**Areas of Expertise** - Program Governance | PMO Leadership | Infra Modernization | Cloud Security | Zero Trust | Agile & Hybrid Delivery | Risk & Compliance | CxO Engagement | Cost Optimization | M&A Integration

### SIGNATURE SKILLS

**Strategic Leadership & Governance** - Experienced in driving IT infrastructure strategy, portfolio governance, roadmap execution, and PMO leadership. Strong in executive communication, CxO engagement, business case development, cost optimization, vendor management, and regulatory program delivery. Adept at risk management, audit readiness, and leading maturity and change initiatives.

**Program & Portfolio Delivery** - Proven track record in managing global IT portfolios across infrastructure, cloud, network, and security. Skilled in cross-functional team leadership, M&A integration, tech debt reduction, and large-scale rollouts. Well-versed in Agile, Waterfall, and hybrid delivery models with focus on delivery governance, KPI/OKR tracking, and portfolio health reporting.

**Tools, Certifications & Frameworks** - **Tools**: Hands-on experience with ADO, ServiceNow, Jira, Smartsheet, Serena, PowerPoint (exec dashboards), Excel, and Confluence. Certified PMP, CSM, and Value Stream Manager (VSM). Practical application of ITIL, Agile, Scrum, Kanban, SAFe, PMI-aligned practices, and familiarity with Prince2.

### SELECT PROGRAM HIGHLIGHTS

**Cloud & Security Transformation** - Deployed Zscaler ZIA, ZPA, ZDX across global user base - Rolled out Tanium & Wiz for endpoint and cloud vulnerability management - Contributed to Zero Trust architecture adoption globally - Supported Wiz implementation across cloud footprint - Enabled secure cloud adoption for multiple business divisions → **Reduced endpoint risk exposure by 40% and improved cloud visibility**

**Standardized AMI Delivery & Risk Reduction -** Led the AMI Secure Build Program by integrating automated vulnerability scanning and aligning with SPGI benchmarks, enhancing compliance and reducing security risk. Unshared over \*\*44,000\*\* legacy AMIs, **saving \*\*$500K\*\*+ annually** in storage cost, while standardizing image delivery through a unified pipeline to improve operational efficiency and governance.

**Infrastructure Modernization** - Modernized global infrastructure through WAN refresh across \*\*60+\*\* sites, lifecycle upgrades of \*\*3,100+\*\* servers, and strategic data center consolidation, decommissioning 1,500 legacy systems → **Achieved \*\*$2.6M\*\*+ in combined cost avoidance and optimization**, while **reducing technical debt and operational risk**. Executed the **Return to Office (RTO) IT Assessment** across **60 global offices**, using a 70-point checklist and Power BI dashboards to drive targeted upgrades in **Windows 11 devices**, **VC systems**, and **network bandwidth**, enhancing user experience and post-COVID workplace readiness.

**Zero Trust & Perimeter Security** - Led global firewall migration across \*\*200+\*\* firewalls - Implemented Next-Gen Firewall (NGFW) with Palo Alto, Cisco FTD - Coordinated Zero Trust VPN transition from legacy VPN - Strengthened perimeter via Zscaler Private Access & App Segmentation → **Improved perimeter threat defense posture and compliance readiness.**

**Enterprise Program Delivery** - Directed a \*\*$49M\*\* global portfolio spanning infrastructure, cloud, network, and cybersecurity, delivering \*\*25+\*\* concurrent programs with full audit and compliance alignment. **Enabled \*\*$3.5M\*\*+ in cost savings** through post-merger integration, modernization, and risk reduction initiatives. Established CxO-facing governance, KPI-driven dashboards, and cross-functional execution frameworks to ensure strategic alignment and delivery transparency.

### PROFESSIONAL EXPERIENCE & STRATEGIC IMPACT

**S&P Global, Hyderabad**  
Director – IT Project, Program & Portfolio Management (Mar 2020 – Present)

**Strategic Initiatives & Value Delivery** - Directed a **\*\*$49M\*\* global portfolio** driving infrastructure, cybersecurity, and cloud transformation. Led enterprise-wide **Zero Trust rollout** (Zscaler ZIA/ZPA/ZDX), **VPN modernization**, and deployment of **Wiz, Turbot, and Tanium** across hybrid environments. Post-merger, spearheaded **AWS account migration** to unify cloud operations. Standardized image delivery through the **AMI Secure Build Program**, integrating automated vulnerability scanning, unsharing **\*\*44,000\*\*+ legacy AMIs**, and achieving **\*\*$500K\*\*+ annual storage cost savings**. Delivered **$6.6M+** in cumulative cost optimization and avoidance across AMI rationalization, OS upgrades, WAN consolidation, and enterprise modernization programs.

**Cross-Functional & Executive Engagement** - Collaborated with CxOs and business leaders for business case validation, funding approvals, and roadmap alignment. Developed OKR-aligned dashboards and executive reporting, improving visibility into portfolio performance and risk. Influenced strategic direction through regular participation in steering forums and governance councils.

**Governance & Operational Excellence** - Built scalable PMO frameworks and standardized delivery models across \*\*25+\*\* transformation initiatives. Established robust vendor governance mechanisms, optimizing SLAs, pricing models, and contractual compliance. Embedded governance practices to ensure audit-readiness, SOX alignment, and adherence to InfoSec standards.

**Organizational Leadership -** Directed a global team of **12 project managers** and **20+ SMEs** across **3 regions**, delivering multi-million-dollar programs in infrastructure, cloud, and cybersecurity. Operated within a regulated financial services environment, ensuring compliance and risk adherence, while aligning **30+ stakeholders** across InfoSec, cloud & infrastructure, and different technology functions through structured governance.

**Recognition** - **CEO Award**, **CISO Commendation**, and leadership accolades for leading Zero Trust transformation and delivering measurable risk reduction and multi-million-dollar cost optimizations.

**Optum Global Solutions, Hyderabad**  
Associate Technical Project Manager / Scrum Master (Aug 2015 – Mar 2020) - Delivered infra modernization: \*\*18K+\*\* server upgrades & OS migrations - Scrum Master for agile infra projects with globally distributed teams - Saved \*\*$500K\*\*+ via Lean and automation initiatives

**Awards:** Aquamarine, Ruby, Diamond, and Leadership Recognition

**Wipro Infotech @ Standard Chartered Bank, Mumbai**  
Program Lead – Data Centre Operations (Dec 2013 – Aug 2015) - Managed 3000+ server command center with 99.99% uptime - Led audits, DR drills, and infra upgrades under SOX/RBI compliance

**Awards:** Client and Wipro Leadership Recognition

**EARLY CAREER (2005-2013)** –

Held technical and leadership roles in NOC, server ops, and infra support at Lumen21, 3i-Infotech, MSCI, Embee Software, and DNA Mumbai.

### EDUCATION

**MBA – Information Technology** | Suresh Gyan Vihar University, 2020  
**B.Sc. – Physics** | University of Mumbai, 2005

### CERTIFICATIONS

* PMP (PMI), CSM, SAFe Agilist (4.0, 5.0, 6.0), SAFe LPM, SAFe ASM
* AWS: Cloud Practitioner, Solutions Architect – Associate
* ITIL V3 & V4, Six Sigma Lean, MS Project, MSCE, MCTS

### Key Awards & Executive Recognitions

* CEO Award, CISO Commendation, Raising the Bar (S&P Global)
* Multiple Leadership Awards across Optum, Wipro, and Client Organizations