



# TQM Audit Data

Auditor Accuracy page

**CLICK HERE**



Leaves

**CLICK HERE**



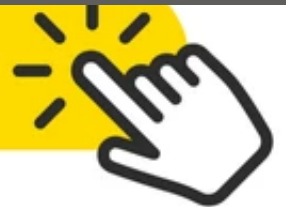
ATA Data

**CLICK HERE**



Error Category

**CLICK HERE**





# Auditor Accuracy

Auditor Name

All

3870

correct claims count

155

Financial claims count

3110

Procedural claims count

14

ATA Errors

45.33%

Error %

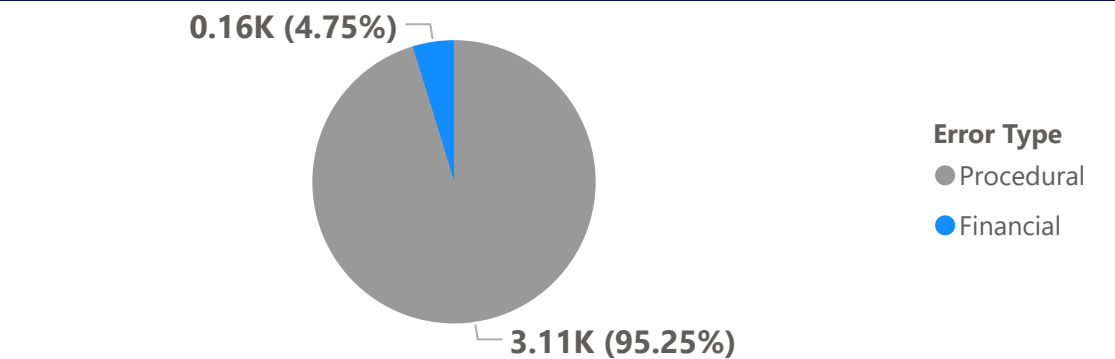
99.81%

Auditor accuracy

Auditor Accuracy, Error% and ATA details

\$mispaid by Error Type

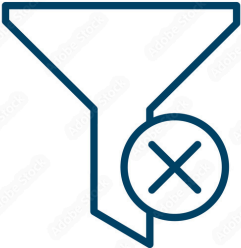
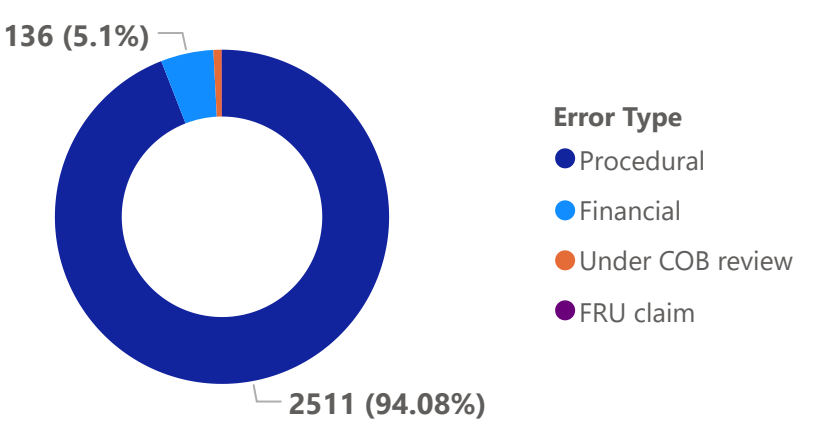
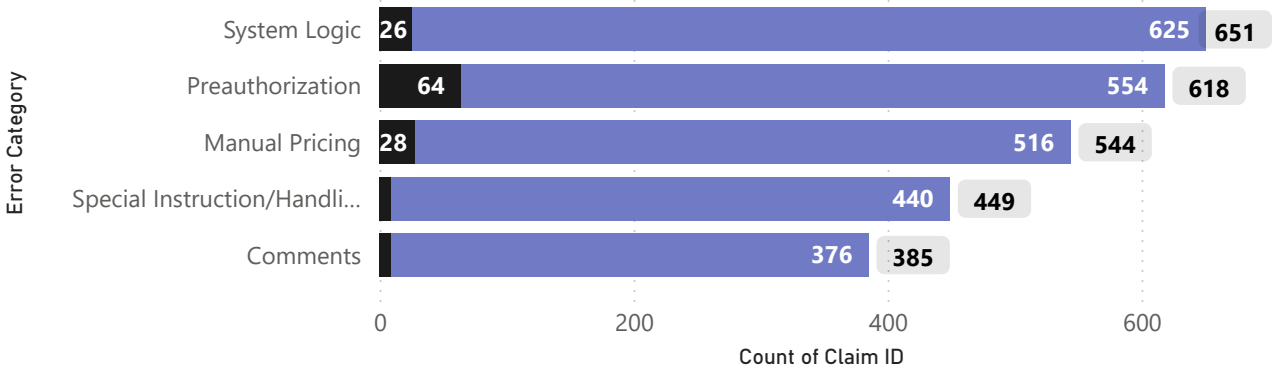
Auditor	Auditor name	Error %	ATA	Auditor accuracy	Total correct	Total Financial	Total Procedural
8PNJK	Mamatha	44.77%	2	99.80%	553	23	435
E39GZ	Jeeva	44.39%	0	100.00%	568	22	437
GNYRA	Rajadurai	46.65%	4	99.61%	541	21	459
NUZQI	Ranjan	45.74%	4	99.62%	556	18	460
TGHQS	Pallavi	44.66%	1	99.90%	562	22	438
XLBFO	Sunil	45.40%	1	99.90%	547	28	436
Total					3870	155	3110



Top 5 Error category on \$mispaid

Top 5 Error type

Error Type ● Financial ● Procedural



CLEAR FILTER



# Auditor ATA Data

14

ATA Errors

0.36%

ATA Percentage

45.33%

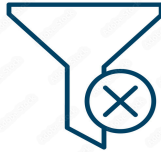
Error %

99.81%

Auditor accuracy

Auditor Name

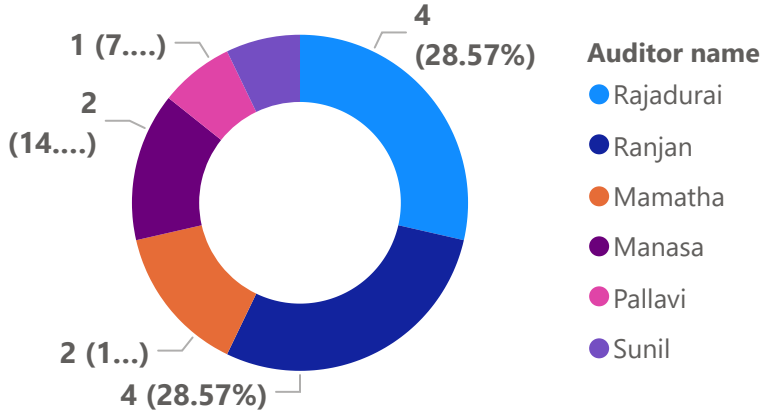
All



CLEAR FILTER

ATA Data										
Audit Date	Auditor ID	Auditor Name	Claim ID	Production	Errors	Error %	ATA Status	Total correct	ATA	ATA Percentage
03 June 2024	8PNJK	Mamatha	71B0FS54R3E	1023	458	44.77%	Procedural	553	2	0.36%
06 June 2024	GNYRA	Rajadurai	7BU81SJWVKA	1029	480	46.65%	Procedural	541	4	0.74%
10 June 2024	XLBFO	Sunil	FZ3RK0LCVEJ	1022	464	45.40%	Procedural	547	1	0.18%
04 July 2024	GNYRA	Rajadurai	EK8Q6GRDL5B	1029	480	46.65%	Procedural	541	4	0.74%
18 July 2024	NUZQI	Ranjan	P9GMXO0R7SF	1045	478	45.74%	Procedural	556	4	0.72%
23 July 2024	ZEUPI	Manasa	PCOIS896GNX	1020	466	45.69%	Procedural	543	2	0.37%
31 July 2024	NUZQI	Ranjan	G9R8PYWCU14	1045	478	45.74%	Procedural	556	4	0.72%
26 August 2024	ZEUPI	Manasa	12YE0DSZLOW	1020	466	45.69%	Procedural	543	2	0.37%
28 August 2024	NUZQI	Ranjan	36WVZ5PFG49	1045	478	45.74%	Procedural	556	4	0.72%
20 September 2024	NUZQI	Ranjan	T43JD8B1ZCL	1045	478	45.74%	Procedural	556	4	0.72%
30 September 2024	GNYRA	Rajadurai	UIMPQ92LHKNJ	1029	480	46.65%	Procedural	541	4	0.74%
23 October 2024	TGHQS	Pallavi	GL7ZXTA38BM6	1030	460	44.66%	Procedural	562	1	0.18%
23 October 2024	8PNJK	Mamatha	HVTI2PKQNMJR	1023	458	44.77%	Procedural	553	2	0.36%
20 November 2024	GNYRA	Rajadurai	YC2ET0HX8J6Z	1029	480	46.65%	Procedural	541	4	0.74%
Total								3870		0.36%

## ATA Errors





# Auditor Leaves Data

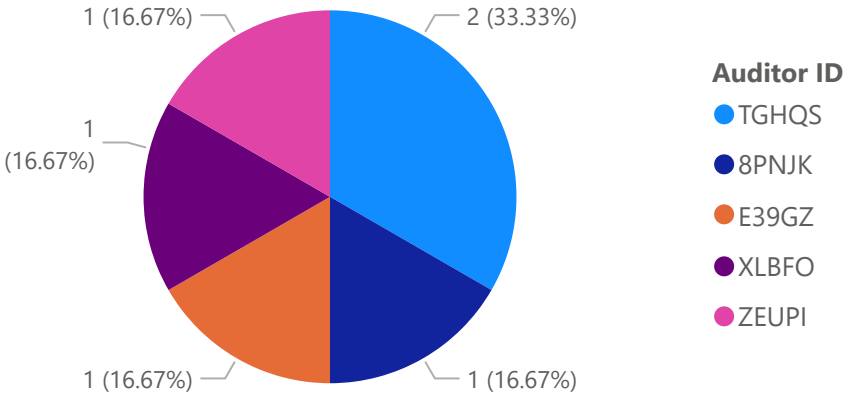
Count of Leave Date by Auditor ID

4

Planned Leave

2

UnPlanned Leave



Auditor Name

☐ Select all

☐ Jeeva

☐ Mamatha

☐ Manasa

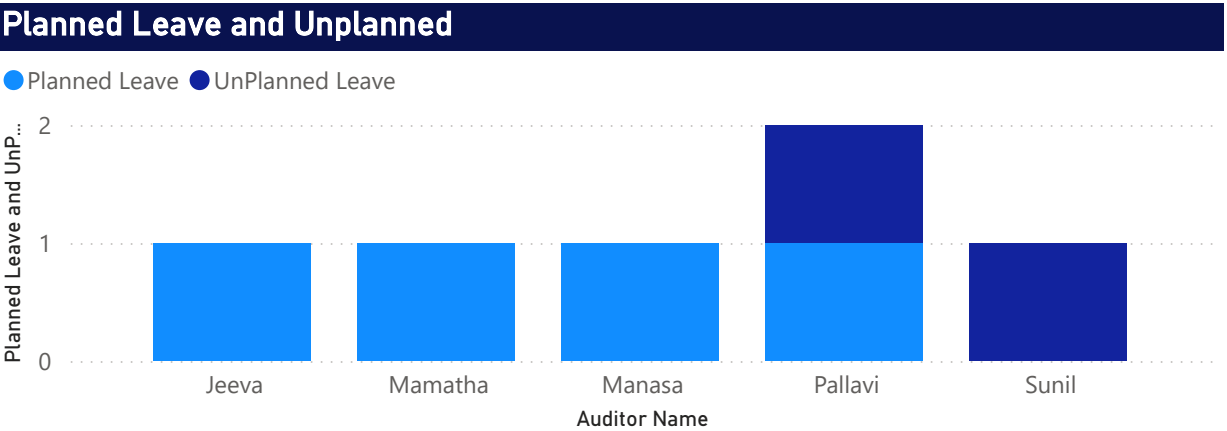
☐ Pallavi

☐ Rajadurai

☐ Ranjan

☐ Sunil

Leaves Data					
Auditor ID	Auditor Name	Leave Date	Leave Status	Planned Leave	UnPlanned Leave
8PNJK	Mamatha	16 July 2024	Planned Leave	1	
E39GZ	Jeeva	03 June 2024	Planned Leave	1	
TGHQS	Pallavi	19 June 2024	Planned Leave	1	
TGHQS	Pallavi	19 August 2024	Unplanned Leave		1
XLBFO	Sunil	26 August 2024	Unplanned Leave		1
ZEUPI	Manasa	30 July 2024	Planned Leave	1	
Total				4	2





# Error category and sub category

Audit Date	Auditor	Auditor Name	Claim ID	Error Type	Error Category	Error Sub- category	LOB	Team lead name
03 June 2024	8PNJK	Mamatha	IPVQ2NUHLORS	Procedural	System Logic	Incorrect Denial	HMO	Uma
03 June 2024	8PNJK	Mamatha	OTJHRQSV2IP9	Procedural	System Logic	Incorrect Denial	HMO	Uma
03 June 2024	E39GZ	Jeeva	LNRV9OI2SHPQ	Procedural	System Logic	Incorrect Denial	HMO	Uma
03 June 2024	GNYRA	Rajadurai	HTF1RCP6GUZ	Procedural	System Logic	Incorrect Denial	CCI	Krishna
03 June 2024	NUZQI	Ranjan	3LTNXU019FW	Procedural	System Logic	Incorrect Denial	PPO	Gayathri
04 June 2024	GNYRA	Rajadurai	F6T0LRCX54O	Procedural	System Logic	Incorrect Denial	CCI	Krishna
04 June 2024	XLBFO	Sunil	16FT9CWYHE8	Procedural	System Logic	Incorrect Denial	PPO	Gayathri
04 June 2024	ZEUPI	Manasa	RSJ2ITPQO9UK	Procedural	System Logic	Incorrect Denial	HMO	Uma
05 June 2024	8PNJK	Mamatha	N2JSKU9LITVQ	Procedural	System Logic	Incorrect Denial	HMO	Uma
05 June 2024	E39GZ	Jeeva	I9KMNST2PRJU	Procedural	System Logic	Incorrect Denial	HMO	Uma
05 June 2024	GNYRA	Rajadurai	U6BN17S5DKY	Procedural	System Logic	Incorrect Denial	CCI	Krishna
05 June 2024	NUZQI	Ranjan	2Z6XHLGDR3S	Procedural	System Logic	Incorrect Denial	PPO	Gayathri
05 June 2024	NUZQI	Ranjan	HQKVJMTIS2NR	Procedural	System Logic	Incorrect Denial	PPO	Gayathri
05 June 2024	TGHQS	Pallavi	KUZ4N250EAO	Procedural	System Logic	Incorrect Denial	CCI	Krishna
06 June 2024	GNYRA	Rajadurai	1EJS3UDHAMF	Procedural	System Logic	Incorrect Denial	CCI	Krishna
06 June 2024	TGHQS	Pallavi	PROMUKNTQ92S	Procedural	System Logic	Incorrect Denial	CCI	Krishna
06 June 2024	XLBFO	Sunil	UMJOPTVRHLSK	Procedural	System Logic	Incorrect Denial	PPO	Gayathri
07 June 2024	8PNJK	Mamatha	KVOIHTN2SM9R	Procedural	System Logic	Incorrect Denial	HMO	Uma
07 June 2024	E39GZ	Jeeva	QC30DKEP7R2	Procedural	System Logic	Incorrect Denial	HMO	Uma
07 June 2024	NUZQI	Ranjan	KP9SQUJIV2HO	Procedural	System Logic	Incorrect Denial	PPO	Gayathri
10 June 2024	8PNJK	Mamatha	HI2Q9SUTRKON	Procedural	System Logic	Incorrect Denial	HMO	Uma
10 June 2024	ZEUPI	Manasa	OSJLTIRVQMKU	Procedural	System Logic	Incorrect Denial	HMO	Uma
11 June 2024	TGHQS	Pallavi	DT0UUMK1QND1	Procedural	System Logic	Incorrect Denial	CCI	Krishna