

# Bharath Sivakumar

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**Bharath Sivakumar**

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## Skills

- Knowledge of MacOS Operating system
- Knowledge of Python Programming Language
- Knowledge of Swift Programming Language
- Knowledge of iOS Operating System
- Knowledge of Customer Relations Management (CRM)
- Knowledge of HTML/CSS Languages

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## Experience

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### University of Technology, Sydney/ UTS:HELPS Buddy Program

April 2018 -Present, Sydney, NSW

- Volunteer role
- Helping International students develop english speaking skills by engaging in conversation
- Mentoring students in presentation skills

### Datacom / Customer Service Representative - Data Entry/Admin Clerk

March 2017 - November 2017, Parramatta, NSW

- Outsourced to Australian Taxation Office
- Customer facing role
- Engage with clients through outbound calling
- Obtain taxation information through Internal and External systems
- Adhering to regulations set by the Australian Tax Office
- Achieving KPIs set out by management

### Epping YMCA / Coach

April 2016 - MONTH 2016, Epping, NSW

- Coaching table tennis at local recreational centre
- Interacting with students in order to teach basic techniques of table tennis
- Creating tailored lesson plans for all students
- Ensuring students receive feedback on technical weaknesses

### Macquarie University / Work Experience

July 2014 - July 2014, Macquarie University, NSW

- Understanding the basics of network support
- Learning Service Now ticketing system
- Re-imaging various operating systems on new/old computers

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## Education

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### University of Technology, Sydney/ Bachelor of & Business Bachelor of Science in Information Technology

March 2017 - Present, Sydney

- Business Major: Management
- Information Technology Major: Data Analytics

### Epping Boys High School / Higher School Certificate

January 2011 - December 2016, Epping

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## Awards

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- Global Leadership Award (2017)
  - UTS Careers Accomplish Award (Currently completing)
  - UTS Business Society Mentoring Program (March 2018 - Present)
  - Google Cloud on Board Training program