

## State and Local Government

### Digital transformation for your communities

A reliable network can provide state and local governments with an opportunity to innovate through digital advancements, launching new tools and platforms that expand the global reach of your employees and constituents. Brightspeed combines a team of experts with enterprise-grade technologies to deliver next-generation experiences for your communities.

### Technology solutions for government

Brightspeed offers high-speed connectivity solutions.

#### Networking solutions

High-speed connectivity and solutions to support complex working environments and help businesses accomplish what's important.

#### Voice solutions

Flexible features and tools to help users stay connected and work without interruption.

#### Dedicated Internet

Dedicated internet access that reliably delivers applications and data using our high performing and secure network.

#### Broadband

Ultra-fast internet access utilizing high-speed broadband technologies.

#### Ethernet

Securely link data centers, clouds, offices, VPNs, and LANs with dedicated, scalable, and cost-efficient Ethernet connections.

#### Private Line

Reliable, secure, and dedicated point-to-point connectivity for voice and data traffic.

#### Traditional Voice

Easily support your voice needs with services that connect you to your customer with single line or trunk access solutions.

#### ISDN Services

An all-digital communications solution that enables the transmission of voice, data, and video at higher speeds with better quality than standard analog technology.

#### Long Distance and International

Accelerate business communications and customer support with cost-effective, scalable phone services and routing.

#### Toll Free

Toll Free services for domestic or international origination with enhanced features to route calls based on schedules or geography.

#### Medium and Enterprise solutions

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Public Sector

Helping communities thrive

At Brightspeed, we understand the challenges you face—from maintaining tight budgets and contracting needs to supporting your constituents. We help you meet these demands by offering high-speed, reliable, and affordable internet and Wi-Fi connectivity. Our dedicated support team knows your industry and has the flexibility to create solutions that meet your requirements.

Solutions for public sector

We offer a variety of products and services for public sector. Select a category to explore our solutions.

State and Local Government

State and Local Government

Bringing expertise in government and trusted technology to your communities.

K-12 Education

## K-12 Education

Making technology affordable with our services for schools and libraries.

## Higher Education

## Higher Education

Driving student success with IT solutions designed to enhance and support learning.

## Public Safety

## Public Safety

Protecting health and safety with reliable connectivity for emergency response tech.

## Rural Healthcare

## Rural Healthcare

Delivering healthcare solutions for providers so you can prioritize patient care.

## Frequently Asked Questions

What technology solutions are available for state and local government?

Brightspeed provides a proper network foundation that can better prepare state and local governments for a smarter, data-driven future. We offer government agencies networking and voice solutions like Dedicated Internet Access (DIA), Metro Ethernet, and Voice over IP (VoIP).

What is the E-Rate program?

The E-Rate program was a provision of the Telecommunications Act of 1996, historically funded at up to \$2.5 billion annually to provide discounts in three categories: internet access, basic maintenance, and internal connections hardware. The program ensures that schools, libraries, and healthcare facilities across the U.S. are connected to information and resources through the internet.

Who is eligible for the E-Rate program?

Public or private schools (K-12), libraries, groups of schools and libraries (districts/systems), and rural healthcare organizations can apply for discounts on eligible technologies like Dedicated Internet Access (DIA) and Ethernet services.

What technology solutions are available for colleges and universities?

Our high-speed connectivity supports immersive digital activities and enables a learning continuum that updates with the times. Brightspeed helps colleges and universities take learning to new heights by leveraging networking and voice solutions like Dedicated Internet Access (DIA), Metro Ethernet, and Voice over IP (VoIP) to help deliver innovative new ways to explore digital education beyond the traditional textbook.

Internet designed for you.

No bundles. No contracts. No nonsense.

## Order

reliable internet today for as low as \$50/mo.\*

\*Plus taxes. Autopay required. Install and router fees may apply for Brightspeed Internet.

Check availability

Always on, always reliable.

Brightspeed Internet starts at \$50/mo\*

speeds up to 20 Mbps

connect up to 2 devices at once

browse, email, and shop

stream music

stream SD video (6 Mbps and up only)

\*Plus taxes. Autopay required. Install and router charges may apply.

Product terms.

Check Availability

Ultrafast, reliable and secure.

Brightspeed Fiber Internet starts at \$59/mo\*

speeds up to 940 Mbps

connect up to 20 devices at once

browse, email, and shop

stream music

stream Ultra HD 4K video

connect smart devices  
work and learn from home  
game online competitively

\*Plus taxes. Autopay required. Limited availability in select areas.

Product terms.

Check Availability

Get our 1 Gig plan for \$79/mo.\*

And, be eligible for a \$200 Brightspeed Prepaid Mastercard®.

Offer terms.

\*Plus taxes. Autopay required. Speeds up to 940 Mbps. Applies to Brightspeed Fiber Internet product in select areas. Limited time.

Check availability

The Brightspeed difference.

Support

From our installation technicians to support teams, weâ™re committed to providing the very best experience for you.

Reliability

Weâ™re bringing you a dependable WiFi experience. Plus, weâ™re building a new Brightspeed Fiber network with ultrafast speed.

Simplicity

Weâ™re all for straightforward bills, easy-to-understand plans, and internet that just works.

## Business Solutions

Channel Partner Program

Flexible solutions for your prospects and customers

Medium and Enterprise Business

Enterprise-grade solutions for organizations with more than 20 employees

Public Sector

Designed to support higher education, government agencies, and the communities they serve

Wholesale

Products and services purchased for resale

Small Business

Products and services for businesses with fewer than 20 employees

## Why choose Brightspeed?

We are building and improving the infrastructure in rural and suburban communities throughout the United States. It doesn't matter if you're in St. Louis or St. Joseph, Charlotte or Cantonâ™we believe your business deserves access to fast, reliable connections at a great value, that allow you to stay competitive.

Local, not limited

Our growing network of technicians, product experts, and support staff living and working in your neighborhoods stand ready to respond quickly to keep your business up and running, and help you grow.

Committed, not complicated

Brightspeed is dedicated to providing a superior customer experience that makes staying connected simple and easy.

## Solutions for businesses of all types

We offer a variety of products and services for businesses of all sizes and types.

Select a category to explore our business solutions.

Channel Partner Program

Channel Partner Program

Flexible solutions for your prospects and customers

Control Center

Control Center

A self-service tool for enterprise users to manage their account

Medium and Enterprise Business

Medium and Enterprise Business

Enterprise-grade solutions for organizations with 20 or more employees

#### Public Sector

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Designed to support higher education, government agencies, and the communities they serve

##### Wholesale

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##### Small Business

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Products and services for businesses with fewer than 20 employees

Our fiber network is growing

Everyone deserves access to the best internet service available for their business. That's why we're building our smart, fiber-optics-based network in cities and towns just like yours.

#### We Love Local

program, we sponsor a popular, local food truck in a central location near our Brightspeed Business customers. They can enjoy a complimentary lunch and meet with our Brightspeed team to learn about the benefits of our services. We like to engage with our local customers by showing up where they live and work. Stay tuned for an event near you.

#### Channel Partner Program

A partnership with

Brightspeed will help

you do more

Thriving partnerships are built on trust and connections. The Brightspeed Channel Partner program empowers you by providing a powerful, reliable network and technology solutions that allow you to do more with your customers. And that's not all. Brightspeed's Channel Partner program is supplemented by a comprehensive offering that includes support, resources, and training.

#### Customer Testimonial

Everyone from the Brightspeed team who was involved with our project provided an awesome customer experience. Their attention to detail made the turnup flawless, and I am so looking forward to this relationship. It was one of the best experiences I've had, and I am grateful for what Brightspeed has done for our business.

-Donald Payseur, CTO for Coastal Broadband

Connect with us and our growing network

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5th largest ILEC

in the United States

75,000

fiber-route miles

Focus and coverage in

20 U.S. states

#### Business

At Brightspeed, we are invested in bringing fast, reliable products and services to your communities, because they are our communities, too. We will deliver the speed you need to run your business the way you want and do so efficiently, while remaining competitive and relevant in today's ever-changing business world.

We live where you live, so we can provide the level of service you expect and deserve.

If you are an existing Enterprise customer with questions about ordering, billing, or another area of your account, view our Enterprise FAQs for more information.

Visit Enterprise FAQs

Solutions for  
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We offer a variety of products and services for medium and enterprise business.  
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Networking solutions

High-speed connectivity and solutions to support complex working environments  
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Voice solutions

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#### Wholesale

##### Brightspeed Wholesale

We may be a new company, but we're not new to the industry. We understand that the best way to grow sales together is through collaboration and partnership, not cookie cutter solutions. Our dedicated Wholesale Customer Care team will work with you individually to deliver what's right for you and your customers. Our vision is to provide all communities and businesses access to the connectivity they need to accomplish what is important to them. As we build and improve infrastructure in rural and suburban communities, you will find an expanding customer base ready to connect and thrive.

If you are an existing Wholesale customer with questions about ordering, billing, or another area of your account, view our

Wholesale FAQs

for more information.

Brightspeed will be moving to new platforms that deliver more features and better performance.

Ordering, provisioning and billing will all receive process enhancements. To learn more, visit our

Wholesale: Systems Transformation page.

See what's changing

Wholesale solutions

Superior products, excellent service delivery, and premium value—that's the promise you can make to your customers as a

Brightspeed wholesaler. Select a category to explore our services.

Fiber and access services

Provide your customers with the secure, reliable, and advanced fiber optic network and access they need.

Voice services

Allow your customers to stay connected, with a variety of voice products and services.

Other services

Give your customers the service they expect with a network of carrier-grade solutions.

Switched Access

Provides a two-point electrical communications path between customer and end-user premises.

Wholesale Local Voice

Local exchange telecommunications services for end-users on behalf of Competitive Local Exchange Carriers.

Resale

Retail telecommunications services and local exchange access line services available for resale.

Local Interconnections

Bundled trunk-side service that provides switching and transport for the mutual exchange of traffic.

E911

Route end-user calls to an emergency service bureau or the Public Safety Answering Point by dialing 911.

Ethernet

Dedicated point-to-point and point-to-multi-point configurations that allow you to provide Ethernet services.

Broadband

Stand-alone, high-speed internet at compelling, volume-based wholesale rates for resale to your end-users.

Wavelengths

A fully managed plug & play service delivered over Brightspeed's state-of-the-art fiber network.

SONET

Integrate with a full range of Brightspeed services like transport of voice, data, or video transport.

Unbundled Network Elements (UNE)

Products and services available to Competitive Local Exchange Carriers to use with elements of their networks.

Traditional Transport (DS1 and DS3)

A dedicated channel for voice, data, and video, or a high-capacity channel for large amounts of data.

Calling Name Data Access

Provides an efficient way to ensure your customers receive accurate Caller ID information.

Calling Name Data Storage

Makes end-user customer names available to companies that provide Caller ID with Name service.

Line Information Database

Stores telephone line numbers and special billing number data used for call validation and fraud prevention.

8XX

An originating service that forwards your end user's dialed 8XX calls to a toll carrier based on the dialed 8XX number.

Colocation

Allows you to co-locate at a Brightspeed premise and access Unbundled Network Elements or other services.

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Brightspeed Next-Generation Network

Brightspeed is making a significant investment in the network, covering 16 states and 32 markets, and impacting 80%+ of Brightspeed's business customers. This purpose-built

network is

designed to enhance our product offering, capacity, and scalability.

Next-generation transport & switched Ethernet architecture.

3+ Gbps EVC support

Improved network resilience & capacity

Native support for 100G NNIs

Brightspeed Internet for Business

Count on Brightspeed to deliver the connectivity you need to do what you want, no matter where you work. All internet plans include unlimited data and no annual contracts.

Check availability

Always on, always reliable.

Brightspeed Internet starts at \$50/mo\*

speeds up to 20 Mbps

connect up to 2 devices at once

send emails and chat online

shop, pay invoices, and browse

stream music via WiFi

stream SD video (6 Mbps and up only)

\*Autopay required. Installation and router charge may apply.

Product terms.

Check availability

Ultrafast, reliable and secure.

Brightspeed Fiber Internet starts at \$59/mo\*

speeds up to 940 Mbps

connect up to 20 devices at once

browse, email, and shop

stream music

stream Ultra HD 4K video

connect smart devices

experience effortless video calling and conferencing

secure your business with alarm systems

\*Plus taxes. Autopay required. Limited availability in select areas.

Product terms.

Check availability

Always affordable, always transparent.

Low monthly rate

Pay as you go with no annual contracts, and no cancellation or activation fees.

Easy billing

Pay online with credit or debit, change your speed or cancel when you want.

Technical support

Contact experts and get support around the clock.

Reliable WiFi

Keep your business uninterrupted with a WiFi connection that works when you need it.

Get our 1 Gig Brightspeed Fiber Internet plan for \$79/mo\*.

And, be eligible for a \$200 Brightspeed Prepaid Mastercard®.

Offer terms.

\*Plus taxes. Autopay required. Speeds up to 940 Mbps. Applies to Brightspeed

Fiber Internet product in select areas. Limited time.

Check availability

Have 20+ employees in your business?

Click below for advanced services.

Take me there

Frequently asked questions

What is the fastest business internet that I can get from Brightspeed?

Brightspeed offers business customers speed tiers based on location.

When you provide your address, we can determine which is available at your location.

See Speeds Available at My Location

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Do I have to commit to an annual contract with Brightspeed business internet?

There are no annual contracts with Brightspeed internet services.

How much is the installation fee for Brightspeed business internet?

Brightspeed Internet Service

1. Self install kit is available at no cost if you choose to install the modem yourself.

2. Installation by a professional technician is available for a one-time charge of \$99.

Fiber Internet Service

1. Up to 100 Mbps: Professional installation by technician is required for a one-time charge of \$99.

2. Greater than 100 Mbps: Professional installation is included at no extra charge.

How am I billed for Brightspeed business internet?

It's simple! The monthly internet charges are billed in advance to the credit or debit card of your choice. You can select which card we will use for monthly billing at the time of purchase.

What technology solutions are available for state and local government?

Brightspeed provides a proper network foundation that can better prepare state and local governments for a smarter, data-driven future. We offer government agencies networking and voice solutions like Dedicated Internet Access (DIA),

Metro Ethernet, and Voice over IP (VoIP).

What is the E-Rate program?

The E-Rate program was a provision of the Telecommunications Act of 1996, historically funded at up to \$2.5 billion annually to provide discounts in three categories: internet access, basic maintenance, and internal connections hardware. The program ensures that schools, libraries, and healthcare facilities across the U.S. are connected to information and resources through the internet.

Who is eligible for the E-Rate program?

Public or private schools (K-12), libraries, groups of schools and libraries (districts/systems), and rural healthcare organizations can apply for discounts on eligible technologies like Dedicated Internet Access (DIA) and Ethernet services.

What technology solutions are available for colleges and universities?

Our high-speed connectivity supports immersive digital activities and enables a learning continuum that updates with the times. Brightspeed helps colleges and universities take learning to new heights by leveraging networking and voice solutions like Dedicated Internet Access (DIA), Metro Ethernet, and Voice over IP (VoIP) to help deliver innovative new ways to explore digital education beyond the traditional textbook.

Wholesale solutions

Superior products, excellent service delivery, and premium value—that's the promise you can make to your customers as a Brightspeed wholesaler. Select a category to explore our services.

Fiber and access services

Provide your customers with the secure, reliable, and advanced fiber optic network and access they need.

Voice services

Allow your customers to stay connected, with a variety of voice products and services.

Other services

Give your customers the service they expect with a network of carrier-grade solutions.

Switched Access

Provides a two-point electrical communications path between customer and end-user premises.

Wholesale Local Voice

Local exchange telecommunications services for end-users on behalf of Competitive Local Exchange Carriers.

Resale

Retail telecommunications services and local exchange access line services available for resale.

Local Interconnections

Bundled trunk-side service that provides switching and transport for the mutual exchange of traffic.

E911

Route end-user calls to an emergency service bureau or the Public Safety Answering Point by dialing 911.

Ethernet

Dedicated point-to-point and point-to-multi-point configurations that allow you to provide Ethernet services.

Broadband

Stand-alone, high-speed internet at compelling, volume-based wholesale rates for resale to your end-users.

Wavelengths

A fully managed plug & play service delivered over Brightspeed's state of the art fiber network.

SONET

Integrate with a full range of Brightspeed services like transport of voice, data, or video transport.

Unbundled Network Elements (UNE)

Products and services available to Competitive Local Exchange Carriers to use with elements of their networks.

Traditional Transport (DS1 and DS3)

A dedicated channel for voice, data, and video, or a high-capacity channel for large amounts of data.

Calling Name Data Access

Provides an efficient way to ensure your customers receive accurate Caller ID information.

Calling Name Data Storage

Makes end-user customer names available to companies that provide Caller ID with Name service.

Line Information Database

Stores telephone line numbers and special billing number data used for call validation and fraud prevention.