

About Brightspeed:

Brightspeed is a telecommunications company focused on ensuring people have reliable internet access. Our mission is to provide high-quality internet services to the communities we serve, helping individuals stay connected for work, learning, entertainment, and more.

Formed in August 2021 through a collaboration between Connect Holding, LLC and Lumen Technologies, Inc., Brightspeed operates in 20 states, mainly in the Midwest and Southeast regions of the United States. We offer both internet and voice services to homes and businesses, aiming to keep our customers connected and productive.

Brightspeed's headquarters: Brightspeed is located in Charlotte, North Carolina.

Why Brightspeed:

Brightspeed stands out for its commitment to simplicity, transparency, and customer satisfaction:

1. Simplified Experience: No hidden fees, straightforward billing, and no contracts.
2. Reliable Connectivity: Affordable, dependable internet tailored to various lifestyles.
3. Accessibility: Advocacy for high-quality services in underserved areas.
4. Security: Ensuring secure online activities like gaming, streaming, and bill payments.
5. Customer Support: Increased staffing for prompt and efficient assistance, aiming to resolve issues without delay or redirection.

Brightspeed services available:

Brightspeed currently offers internet and voice services in 20 states across the country:

Alabama, Arkansas, Georgia, Illinois, Indiana, Kansas, Louisiana, Michigan, Mississippi, Missouri, New Jersey, North Carolina, Ohio, Oklahoma, Pennsylvania, South Carolina, Tennessee, Texas, Virginia, Wisconsin

How is Brightspeed different from other internet providers:

With so much of our daily lives moving online, the need for faster, more reliable internet access has never been greater.

Brightspeed believes that everyone should have access to the best internet service possible, and that's what our copper and fiber networks provide. We want to ensure our customers receive accessible, inclusive, high-quality internet to keep their lives moving forward.