

SRE/DEVOPS DAY TO DAY TASKS

DAY 14-FREE DEVOPS/SRE 30

BOOTCAMP3

**MTTR/MTTA/MTBF/UPTIME
SLI/SLO/SLA**

REAL TIME SCENARIOS



FREE FRESHERS AND EXPERIENCED DEVOPS/SRE JOB READY COURSE

- ❖ **WEEK 4 DAY 14 - MONITORING FOR FRESHERS/EXPERIENCED**
- ❖ **RECORDED VIDEOS ON YOUTUBE
WEEK BY WEEK PROJECTS AND VIDEOS**
- ❖ **UPCOMING** 🖱️
- ❖ **100% Job Ready PRIME4.0 DevOps/SRE Course | 12+ Projects | Mock Interviews**
<https://bit.ly/PRIMEBATCH4>
- ❖ **Early Bird Offer Code "AUG50" [50% DISCOUNT VALID FOR NEXT FEW HOURS]** 😊
- ❖ **International payments opt for PAYPAL Wallet**

What is SRE??

SRE vs DevOps?

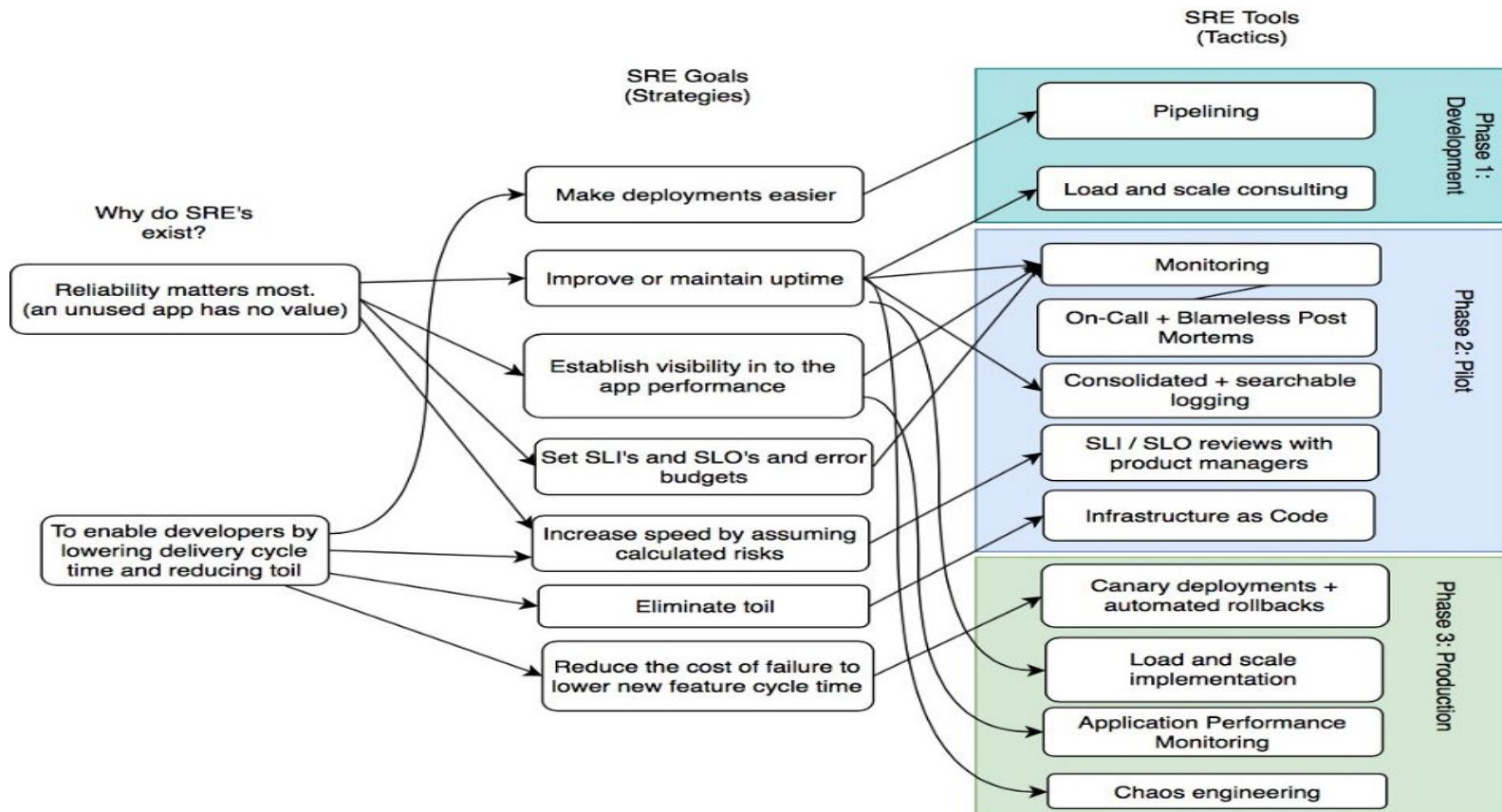
SRE
Operations
Incident response
Post mortems
Monitoring, Events, Alertings
Capacity planning
Primary focus: Reliability

DevOps
Delivery
Release automation
Environment builds
Config management
Infrastructure as code
Primary focus: Delivery Speed

SLA/SLI/SLO



SRE FLOW



UPTIME/MTTR/MTTA/MTBF

Let's test that knowledge!



- 30 day period
- 5 incident outages
- 10 hours downtime
- 180 total minutes to acknowledge














What is MTTR?

Key Incident Recovery Metrics to Reduce Downtime

Downtime is expensive!

Downtime: time your solutions are out of action and unavailable for use



Uptime	MTTR	MTTA	MTBF
<p>The % of time which a company's solutions are in action and available for use.</p>  <p>> 99.99% available!</p> <div><div>[TOTAL TIME - DOWNTIME]</div><div>[TOTAL TIME]</div></div> <p>$[720 - 10] \div [720] = 98.61\%$</p> <p> Ouch! That's 121.8 hours of downtime each year!</p>	<p>Mean Time to Resolution: The average time it takes to resolve an outage and restore service to end-users.</p>  <div><div></div><div><div>[TOTAL DOWNTIME]</div><div>[# OF INCIDENTS]</div></div><p>$[10] \div [5] = 2 \text{ hrs/incident}$</p></div>	<p>Mean Time to Acknowledge: The average time it takes for a new open incident to be acknowledged.</p>  <div><div></div><div><div>[TIME TO ACKNOWLEDGE]</div><div>[# OF INCIDENTS]</div></div><p>$[180] \div [5] = 36 \text{ min/incident}$</p></div>	<p>Mean Time Between Failures: The average time from one incident to the next.</p>  <div><div></div><div><div>[TOTAL TIME - DOWNTIME]</div><div>[# OF INCIDENTS]</div></div><p>$[720 - 10] \div [5] = 142 \text{ hrs}$</p><p>> 1 outage/week. Look at trends to I.D. root cause.</p></div>