Bharath Mahadev P
Cloud Operations Engineer

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Passionate cloud Engineer with expertise in deploying, integrating, and managing applications within cloud-based environments. Skilled in developing automation solutions using modern cloud technologies.

Top Skills

- **Azure Cloud** – Contributing to the overall development and support to operations team in handling cloud related operations and to various Root Cause Identification of multiple issues.
- **Azure Logic Apps** – Crafted an automated mailing system for the team, to automate several business and alerting reports for the team.
- **Scripting** – Prepared scripts in automating several processes within the team.
- **DevOps**- Manages the configurations, deployments and CI/CD pipelines.

Work Experience

TATA Consultancy Services, Thiruvananthapuram
Cloud Operations Engineer   08/2022-Present

Ensuring smooth cloud operations through the implementation of strong monitoring, swift troubleshooting, and effective deployment practices. Foster collaboration and communication with diverse teams, such as developers, network engineers, and system administrators, to ensure seamless coordination and alignment of goals. Proactively identify areas for process enhancement, automation, and optimization to improve operational efficiency and scale cloud environments.

Application Engineer   08/2021-08/2022

Offered technical support and guidance to customers, addressing their inquiries and issues promptly. Cultivated and sustained robust relationships with clients, prioritizing customer satisfaction and nurturing enduring partnerships. Functioned as a subject matter expert, conducting training sessions and sharing knowledge with both colleagues and clients.

Education

Bachelor of Technology in Mechanical
Engineering, Graduation Year (2021), ACE College of Engineering, Thiruvananthapuram

Projects
Comprehensive Tele-health App

- Integrated healthcare solution that interconnects patients with pharmacies and doctors.
- Contributed in the migration of application from legacy systems to cloud.
- Responsible for monitoring, deployments.

- Developed an automated mailing solution that queries the database processes the data and send the report to peers as and when required.
- Received several appraisals throughout the project.
- Developed Azure Dashboards for assistance in monitoring.
- Crafted and Compiled Well-Documented SOPs, Knowledge Articles, and Resolution Steps Tailored for Support Teams

Certifications

- Microsoft Certified: Azure Fundamentals – Microsoft
- Microsoft Certified: Azure Data Fundamentals – Microsoft
- Project Management: The Basics for Success – Coursera

Other interested Skills
- Red Hat Linux- intermediate
- Azure Logic Apps Red Hat Linux- intermediate
- Microsoft Word C++ C Teamwork
- Jira Oracle/MS SQL Leadership
- Azure DevOps Azure Portal Operations
- Dynatrace-Dashboards
- Dynatrace-Synthetic Monitor
- O365: Applications and Tools - PPT, Excel, Word, OneNote