**K Bharath Narayana**

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**PROFESSIONAL SUMMARY:**

* Total 13+ years of Professional IT experience in both Application production support and Development. Core expertise areas are **Oracle Integration Cloud (OIC), Oracle Fusion Cloud** **ERP , TIBCO-Business Works 5. x.**
* Proficient in integrating third-party applications with Oracle EBS Cloud using **REST APIs**, **SOAP APIs** and also using other integration tools.
* Experience in Implementation of **Oracle Integration Cloud Finance & SCM** including Conversions, Reports and Analytics, Integrations, BICC, ESS Jobs, OTBI Reports, CBOs and Workflow.
* Technical knowledge in Customizing **Financial & SCM Modules** of ERP Fusion Cloud including General Ledger (**GL**), Accounts Payables (**AP**), Account Receivables (**AR**)
* Experience in Creating **User Accounts**, Creating **Custom Roles**, assigning Roles and **Data access** for users based on privileges to perform in Oracle Cloud Fusion.
* and TIBCO-Enterprise for JMS, TIBCO-Enterprise Message Service and Web Services as developer with **SOAP and Rest** and API management. Knowledge on Mule ESB 4.0.
* Predominantly worked in the Logistics, Healthcare, Life Insurance and Vehicle Insurance domains.
* A technically sound, adaptable & enterprising person professional, thoroughly exposed to various aspects of the software development cycle including its analysis, documentation, designing, coding and testing.
* Extensive experience in installation, configuration, deployment and troubleshooting TIBCO Active
* Enterprise Suite of applications TIBCO BusinessWorks, TIBCO Designer, TIBCO EMS, TIBCO Administrator, .
* Excellent hands-on experience in Web Services using SOAP, WSDL and Schemas XSD with strong skills in understanding and implementing Service Oriented Architecture (SOA).
* Actively participated in requirement analysis, technical implementation, test execution, post implementation support, client engagements, resource analysis, and quality control
* Hands - on experience in TIBCO Products - Business Works, EMS, Administrator, Web Services, Adapters, Business Connect,REST and JSON, WebSphere MQ and MFT
* Worked at client locations and has a good exposure in client interactions
* Efficiently functioned in the role of an Onsite Coordinator
* Possessed sound understanding of technology with excellent problem solving and communication skills
* Ability to adapt in demanding, fast-paced environments requiring highly adaptive, flexible, and resourceful technical and management skills.
* Expertise in using messaging standards such as JMS and TIBCO EMS for developing distributed applications.
* Knowledge in using TIBCO Administrator for User Management, Resource Management and Application Management.
* Excellent hands-on experience in XML related technologies that include XML, XSD, DTD and XPATH.
* Worked with Global variables, Shared Variables, Job Variables as part of the process definition for Integrations.
* Experience in writing Database Queries, Stored Procedures using SQL Server.
* Build and Deployed EAR files using TIBCO Designer and Administrator.
* Highly intuitive, self-motivated and energetic team player and adaptable to challenging environments.
* Well versed in various TIBCO suits of products as well as understanding the basic layering and Middleware role in Enterprise Application Integration.
* Experienced successfully in handling IT projects both as a team player as well as individually.
* My spare time activities include reading Book, giving an ear to music & trying hands on cooking. While my sporting interest lies in Badminton and TT.

**TECHNICAL SKILLS:**

|  |  |
| --- | --- |
| Language | SQL, Core Java |
| Web Technologies | Web Services, XML, HTTP, SOAP, and WSDL, API’s |
| Database and tools | SQl Developer |
| Tools | SOAP UI, Postman, GIT Hub, Jenkins, ItnelliJ IDE, GIT LAB, Ser |
| Middleware Tools | OIC,TIBCO-Business Works, TIBCO Admin as developer, TIBCO-Enterprise for JMS as developer, TIBCO-EMS as developer. |
| Fusion Cloud ERP | BIP Reports, Conversions, FBDI, APIs, BICC, OTBI, Security |

**CERTIFICATIONS:**

Oracle 11g SQL fundamentals

**PROFESSIONAL EXPERIENCE**

|  |  |  |
| --- | --- | --- |
| **Organization** | **Designation** | **Duration** |
| Cognizant | Senior Associate | Mar 2023 – Jan 2025 |
| Prowess soft solutions | Principal Consultant | Jan 2022 – Jan 2023 |
| Allstate | Senior Consultant | Jun 2017 – Jan 2022 |
| Cognizant | Associate | Feb 2011 – May 2017 |

### Cognizant-CareFirst BCBS-USA Maryland Mar 2023 to Jan 2025

**Responsibilities:**

* Develop and implement inbound and outbound integrations between Oracle Cloud SaaS Application and third-party systems using REST/SOAP web services.
* Customizing Oracle reports and develop new reports using XML Publisher (BI Publisher).
* Impact analysis for technical work, gap analysis and creating BRD and technical specification documents and given post production support.
* Responsible for P2T Refreshes and Pre/Post Clone Activities for PODs for clients.
* Responsible to develop BI publisher reports and OTBI Reports with drilldown Functionality.
* To develop OIC Integrations and BIP Reports to monitor the health of ESS Scheduled Jobs including Long Running, frequently errored jobs.
* To develop common OIC integrations to use across other integrations including Log ticket when in error, Send Email to stake holders when error.

**ENVIRONMENT:** Oracle Cloud Financials, Oracle Cloud HCM, Oracle Integration Cloud (OIC), Postman.

### Prowess Soft -India Jan 2022 to Jan 2023

**Responsibilities:**

* Managed the Technical Delivery, Weekly status Reports and drive Operation Calls.
* Designed and developed multiple OIC Integrations for ingesting AP and AR data using FBDI.
* Developed Outbound Integrations and FTP the data to third party systems.
* Developed Mega Transaction Report to pull in the GL and respective Subledgers drill down data.
* Created User Accounts and custom Roles, assigning Roles and Data access for users based on privileges to perform in Oracle Cloud Fusion.
* Developed reports and sent mail as attachment using notification in Oracle Integration Cloud.
* Responsible for P2T Refreshes and Pre/Post Clone Activities for PODs.
* Developed reports on Oracle Cloud Subscription Module.
* Developed Postman collections to Close POs in Bulk using Postman.
* Performed Supplier Outbound interface activity using bursting in BI publisher report.
* Performed AP Invoice interface bulk import activity using Oracle Integration Cloud and handled callback functionality.
* Developed multiple Account analysis reports in different dimensions using BIP.
* Ingested GL Journals data into ERP Cloud through OIC Integration and FBDI.

**ENVIRONMENT:** Oracle Cloud Financials, Subscription, HCM, Oracle Integration Cloud (OIC), Postman.

### Allstate -India May 2017 to Jan 2022

**Responsibilities:**

* Design the Technical Design Documents for the TIBCO interfaces as per the Business Requirements.
* Build TIBCO Components, SOAP and REST API’s as per BRD.
* Unit testing and QA test support.
* Designing and developing the middleware interfaces using TIBCO Products.
* Enhanced the AUDIT and ERROR logging in Client interfaces interacting with upstream systems.
* Implemented the reporting of all OAQ Outbound and Inbound wires of a day to FCL CMS team.
* Supported migration of the TIBCO applications in OAQ to use the new version of TIBCO products.
* Provided technical support to debug the Production issues reported to OAQ Support team.
* Help the OAQ Support team for any technical validations of the OAQ TIBCO services.
* Pre-Deployment and Post deployment support
* Knowledge transfer to Prod Support Team
* SSL Certificates maintenance for all the Default Servicing applications.
* Help the Platform team for any server, product and DB maintenance activities.

**ENVIRONMENT:** TIBCO 5.x Business Works, EMS, Oracle, Admin, Postman, SoapUI, GIT HUB, JIRA, Jenkins, TIBCO

Adapters.

### Cognizant-India Feb 2011 to May 2017

**Client: CareFirst May2015 to May 2017**

**Responsibilities:**

* Building the Technical Design Documents for the TIBCO interfaces as per the Business Requirements.
* Fixing Defects and retesting in local and Dev region
* Pre-Deployment and Post deployment support
* Knowledge transfer to Prod Support Team
* SSL Certificates maintenance for all the Default Servicing applications.
* Help the Platform team for any server, product and maintenance activities

**ENVIRONMENT:** TIBCO 5.9 Business Works, TIBCO Admin, EMS, Oracle, TIBCO BWPM, SAP Adapter.

**Client: GENZYME Dec 2014 to May 2015**

**Responsibilities:**

The project aims to develop interfaces/services for various applications for Genzyme. I have been working on the support and Admin related activities.

I have been responsible for the following roles:

* Release of the related requirements.
* Fixing CR.
* Deployment of EAR using pearl script.

**ENVIRONMENT:** TIBCO BW, TIBCO Admin, TIBCO EMS

**Client: WWL May 2011 to Nov 2014**

**Responsibilities:**

As a Sustain Team member, I have been responsible for the following roles:

* Supporting business issues and technical issue on 24/7 shifts.
* Monitoring the whole Integration system proactively to identify the issue before any customer impact and find a solution.
* Conducting RCA’s on repeating issue and coordinating with development team to get the issue fixed permanently thorough work order.
* Sending the issue updates to the Service management and trading partners with a clear explanation of the issue and the solution for the same.
* Get KT on various messages used from development team and document them.
* Form an offshore support team and Conduct Knowledge Transfer Sessions to the new team.
* Resource management – Shift planning and rotations, escalation management
* Coordination with Operations team for critical issues.
* Post implementation support.
* As per ITIL standards KPI, SLA and KEDB reports are created and maintained.
* Attended Internal Audits and metrics submission.
* Performed downtime activities in XIB.

**ENVIRONMENT:** TIBCO-Admin, TIBCO-Enterprise Message Service, SQL and Web Services.

### ACADEMIC QUALIFICATION:

* Bachelor Of Technology (ECE) from JNTU Hyderabad, India in 2010.