



Automation Anywhere Enterprise

AAE on Multi-User Environments

Specifications and Strategies Covered in this document are subject to change

Overview

Automation Anywhere supports deployment on multi-user environments such as Citrix and Terminal Server. This opens up multiple possibilities for the business with various benefits such as:

- 1) Install once, use anywhere, automate anywhere. Zero install footprint for AAE Client users.
- 2) Access AAE Client from any machine which has access to the server.
- 3) Centralized upgrade of AAE Client. Single point of maintenance. Extremely scalable when Client numbers increase.
- 4) Solid security. As the Client and automation data no longer located on the user's machine, there is little which a hacker can hack into.

Pre-requisites

- 1) Automation Anywhere Enterprise Setup Files. These should have been mailed to you.
- 2) You should have Administrator rights..
- 3) After successful installation of AAE Client, do the following to enable multi-user mode:
 - a. Key-in user name and password in Tools>Options>Login settings
 - b. Enable checkbox for Auto-Login in Tools>Options>Login settings

Deploying Automation Anywhere Enterprise in Citrix

To deploy Automation Anywhere Enterprise in Citrix, you will have to connect using your Virtual Desktop Infrastructure (VDI).

Installation Process in Citrix XenDesktop

1. Launch the Citrix VDI from the Citrix Receiver available in the task bar.
2. Key in your credentials.
3. This will launch the Citrix Desktop viewer.

You are now ready to deploy the Automation Anywhere Enterprise setup. Please refer "AAE Installation Guide" for installing the setup.

Installation Process for Citrix XenApp

To deploy Automation Anywhere Enterprise for Citrix XenApp, the application should be:

- Installed on Citrix Server (XenDesktop). Refer the steps given in the section 'Installation Process in Citrix XenDesktop'.
- Both - Citrix XenDesktop and Automation Anywhere are accessible as XenApp. These should be configured by the administrator for the logged in Citrix user.

Note: *It is recommended that Automation Anywhere Enterprise be installed on Citrix Server (XenDesktop). It can also be accessed as XenApp in Citrix.*



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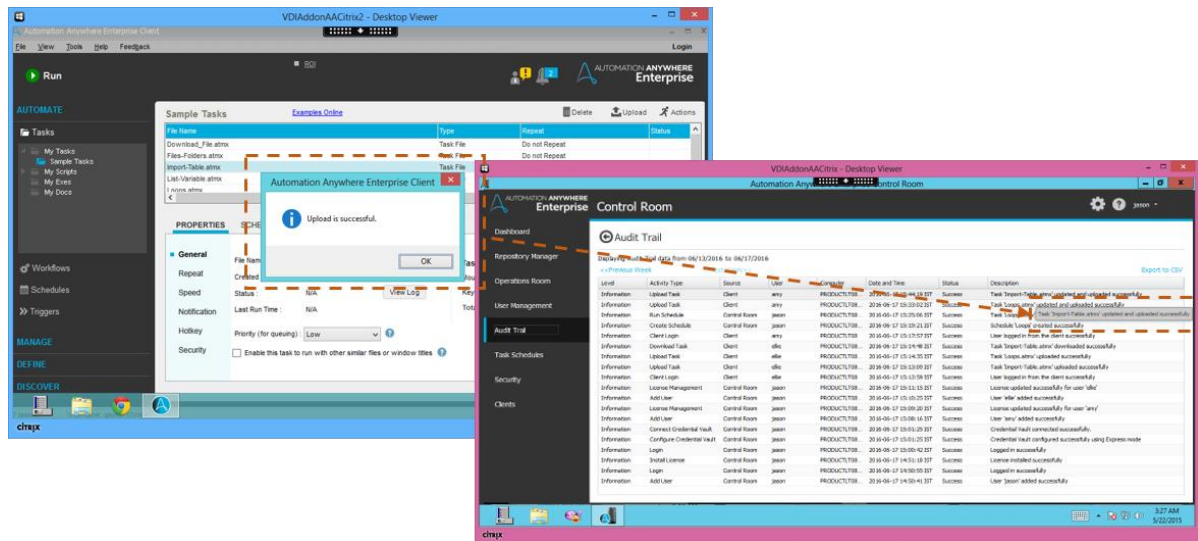
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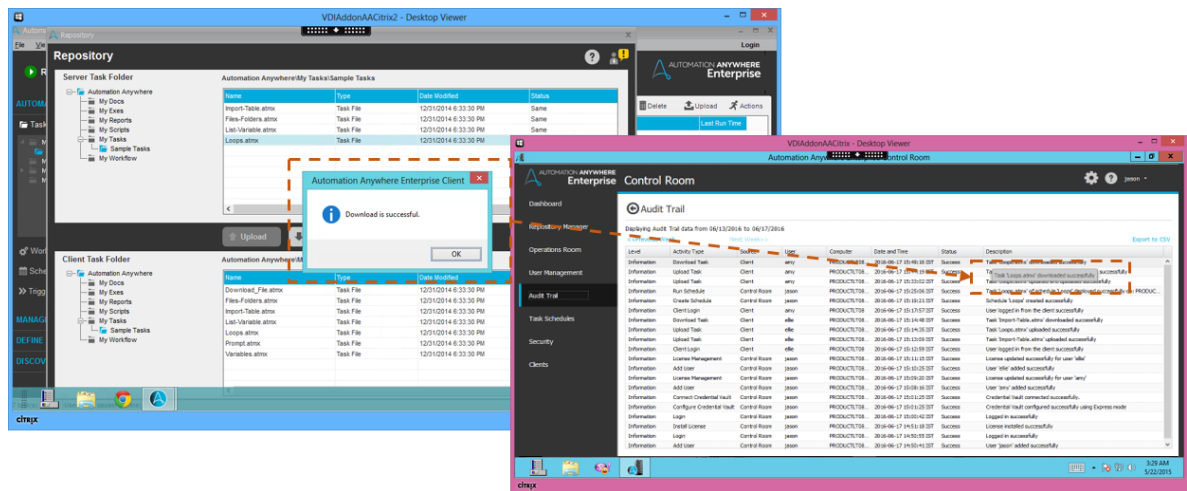
Application of AAE in Citrix Environment

You can deploy Automation Anywhere Enterprise in a multi-user Citrix environment which helps in below mentioned possibilities:

- Upload various tasks to the Control Room from a Client:



- Download tasks from the Control Room to a Client:



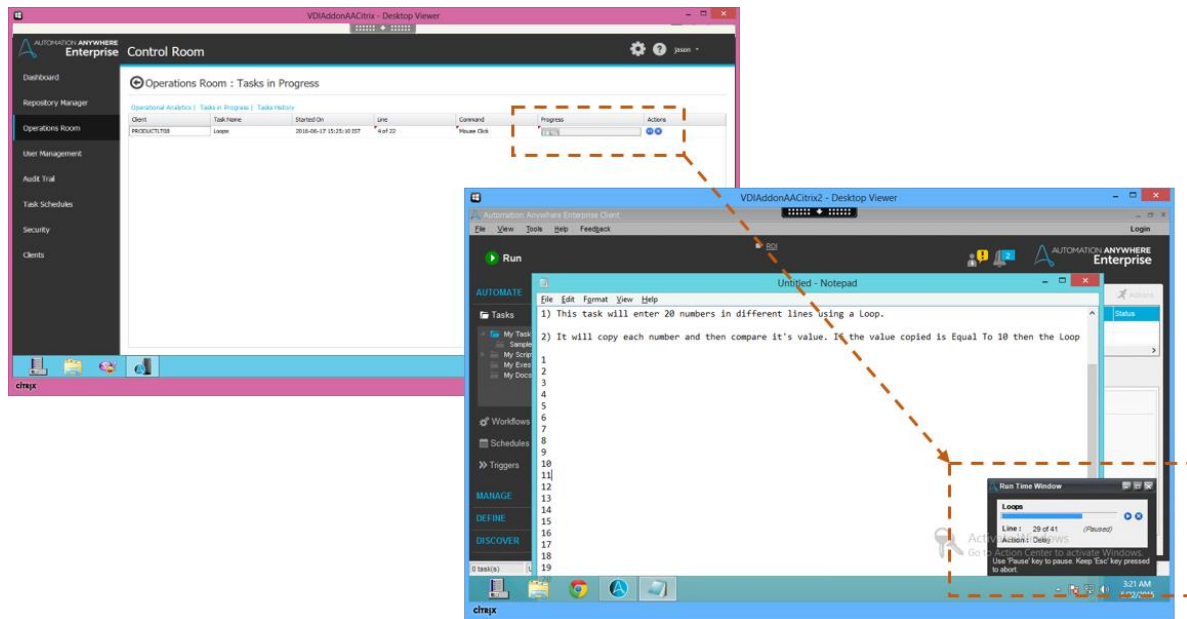
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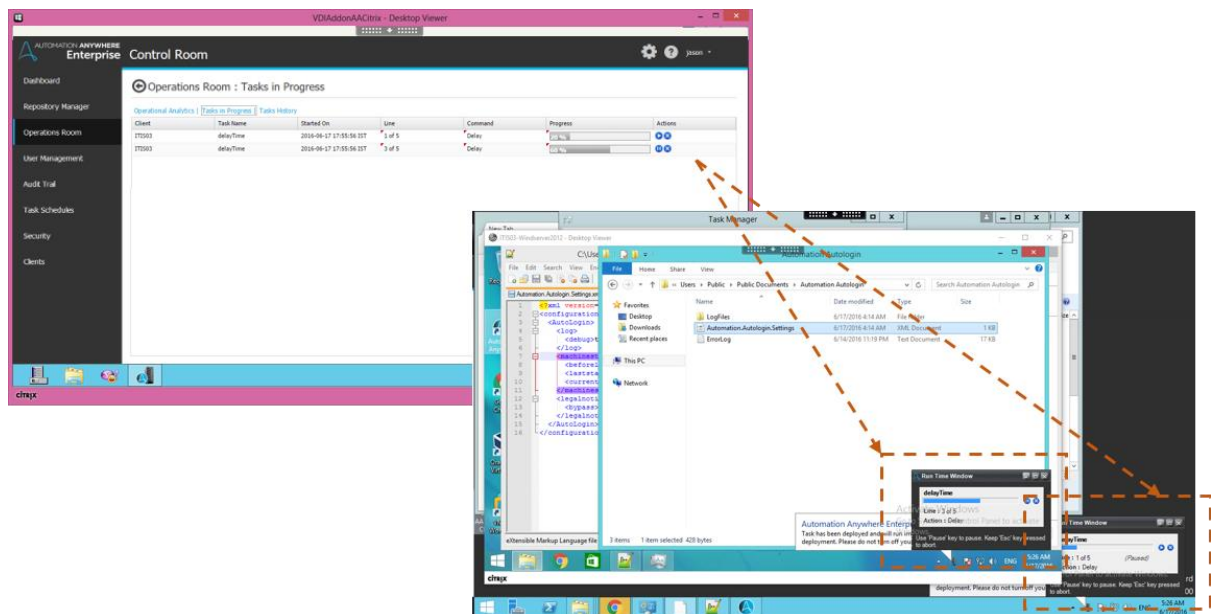
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c. Schedule and run tasks from the Control Room:



d. Schedule and run tasks to multiple Clients installed in a Citrix user machine:



Deploying Automation Anywhere Enterprise in Terminal Server

To deploy Automation Anywhere Enterprise in Terminal Server, you will have to connect using Remote Desktop Protocol(RDP).

Installation Process in Terminal Desktop

1. Open Remote Desktop Connection and key in computer name or the IP address of a terminal server or a computer that has Remote Desktop enabled.

Note: To connect to the console session of the remote computer, type computername or IP address /console.

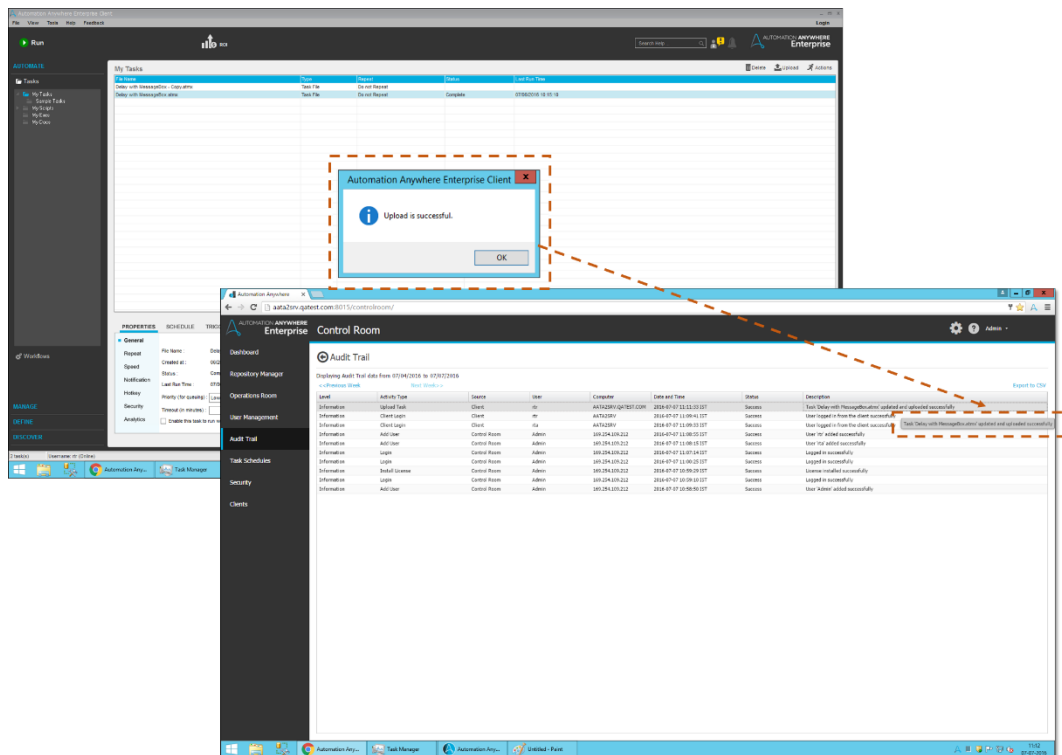
2. Click Connect.
3. This will launch the Remote Desktop viewer.

You are now ready to deploy the Automation Anywhere Enterprise setup. Please refer "AAE Installation Guide" for installing the setup.

Application of AAE in in Terminal Server Environment

You can deploy Automation Anywhere Enterprise in a multi-user Terminal Server environment which helps in below mentioned possibilities:

- a. Upload various tasks to the Control Room from a Client:



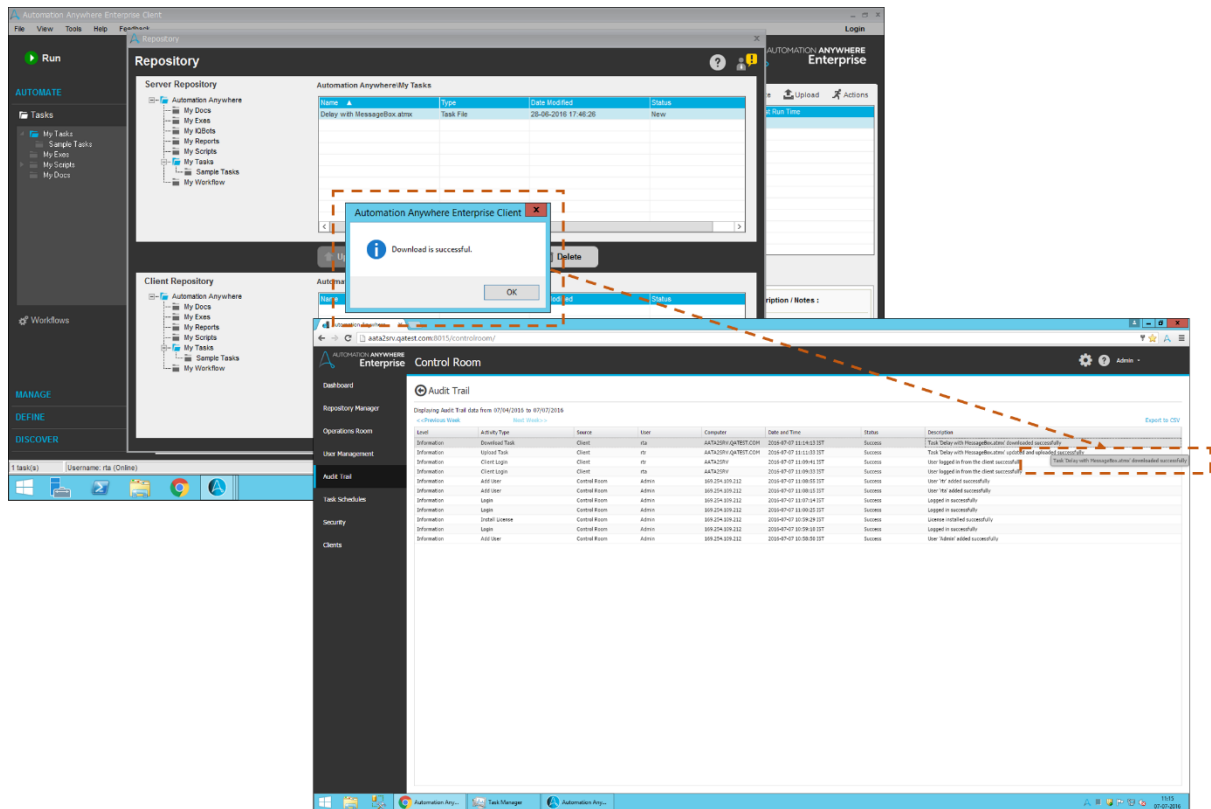
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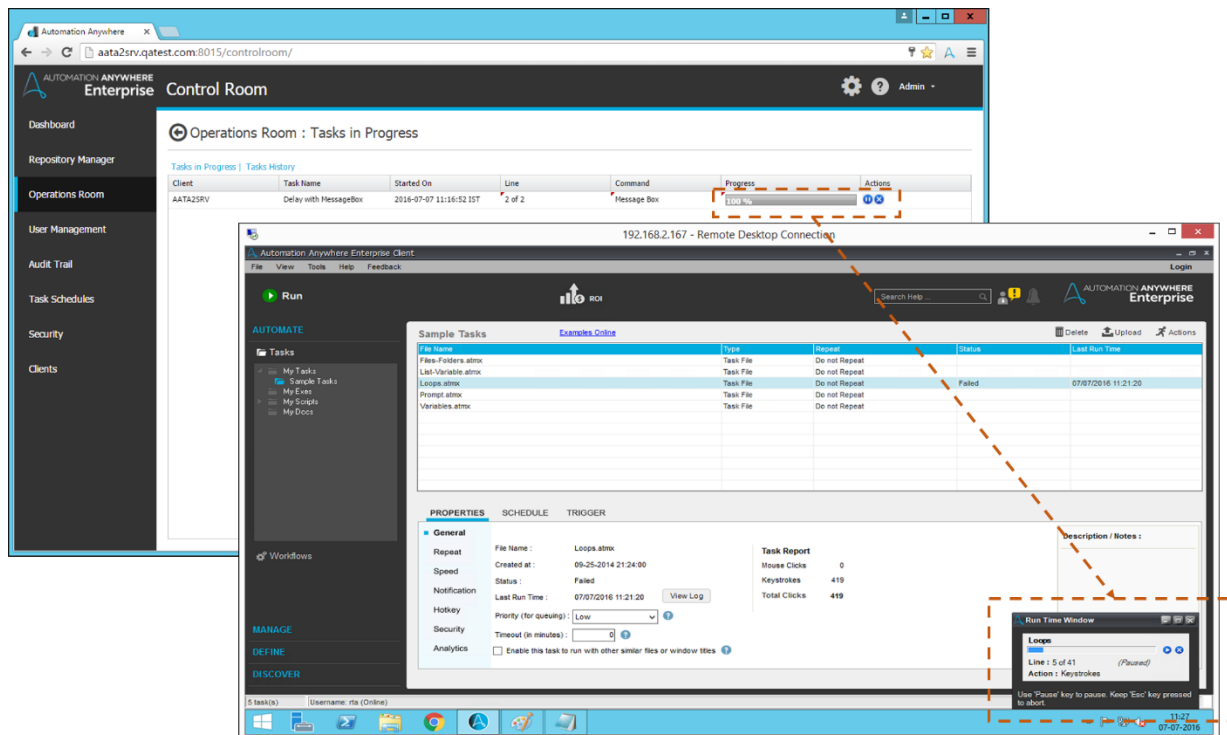
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b. Download tasks from the Control Room to a Client:



c. Schedule and run tasks from the Control Room:



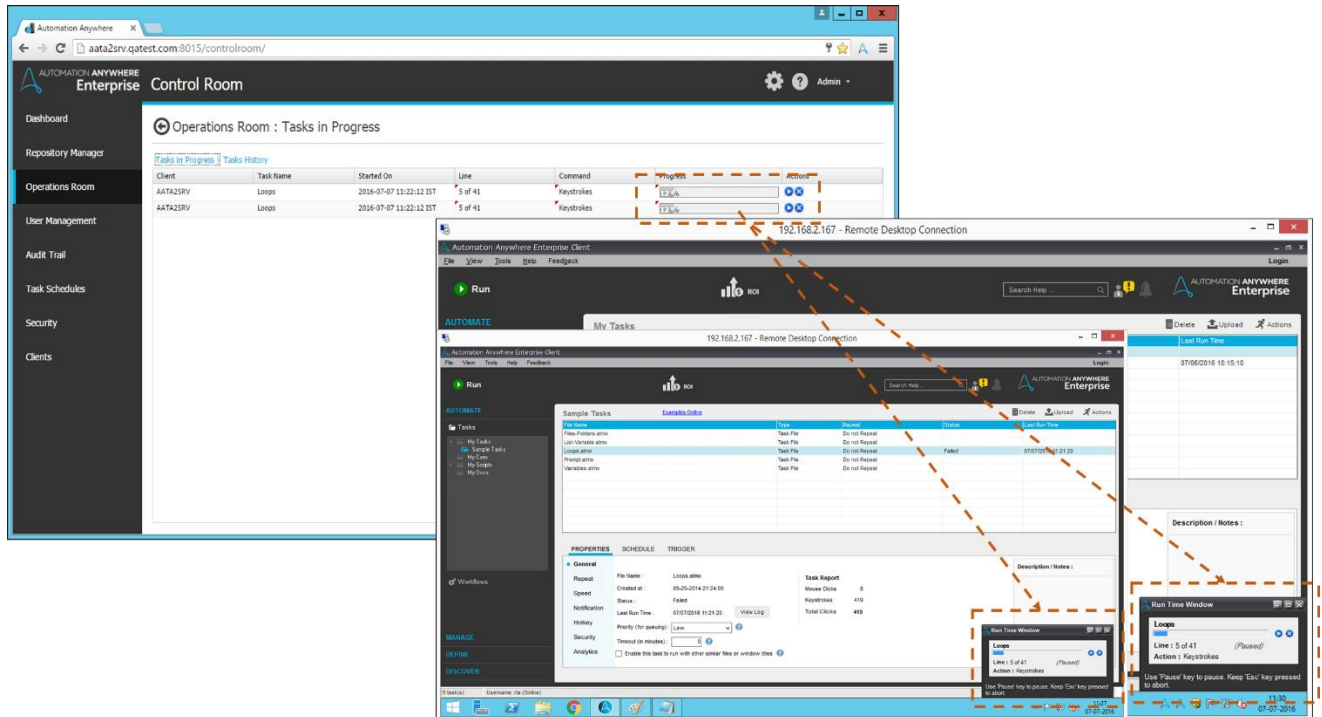
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d. Schedule and run tasks to multiple Clients using the Terminal Server:



Frequently Asked Questions

In a multi-user environment, how are AAE Client licenses managed ?

AAE Client licenses are per user. In multi-user environment, as each user has his/her own profile, you can continue to use the same AAE licensing model (allocating licenses per user)

Can my automation tasks be accessed by other user in a multi-user environment ?

In multi-user environment, as each user has his/her profile with file/folder segregation, the Client repository will also be different by default (unless shared among users). Thus, tasks for each user can only be accessed and managed by that user.

Is there any limit or performance degradation to AAE Client users in a multi-user environment?

No. Multiple users can concurrently use the AAE Client from Terminal Server / Citrix environment. The performance of the product will directly depend on the network performance and quality of infrastructure.



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