

## Training Setup and Installation help document 10.3

Please find below useful information and pre-requisite steps to install AA software and setup laptop/desktops before the Automation Anywhere Training begins:


Customers are now required to download the setup and related documentation links from Zendesk.

If you do not have a Zendesk account, please follow the below mentioned steps to register.

URL: <https://support.automationanywhere.com>

### Steps to set up your account on Zendesk -

1. Open your browser and launch - <https://support.automationanywhere.com>
2. Click on 'Create an account' Link



Don't have an account yet? **Create an account**

3. On the page which comes up, enter the requested details and click on 'Submit'.



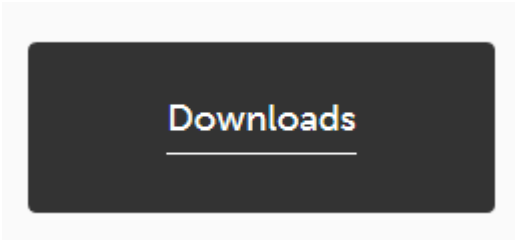
**Submit**

4. You will receive a verification link in your inbox. The email will come from 'Automation Anywhere' with the subject 'Your Automation Anywhere Account Activation'. Click on the 'Activate your account' link or copy and paste the alternate link provided in the browser to set your password and login to Zendesk.



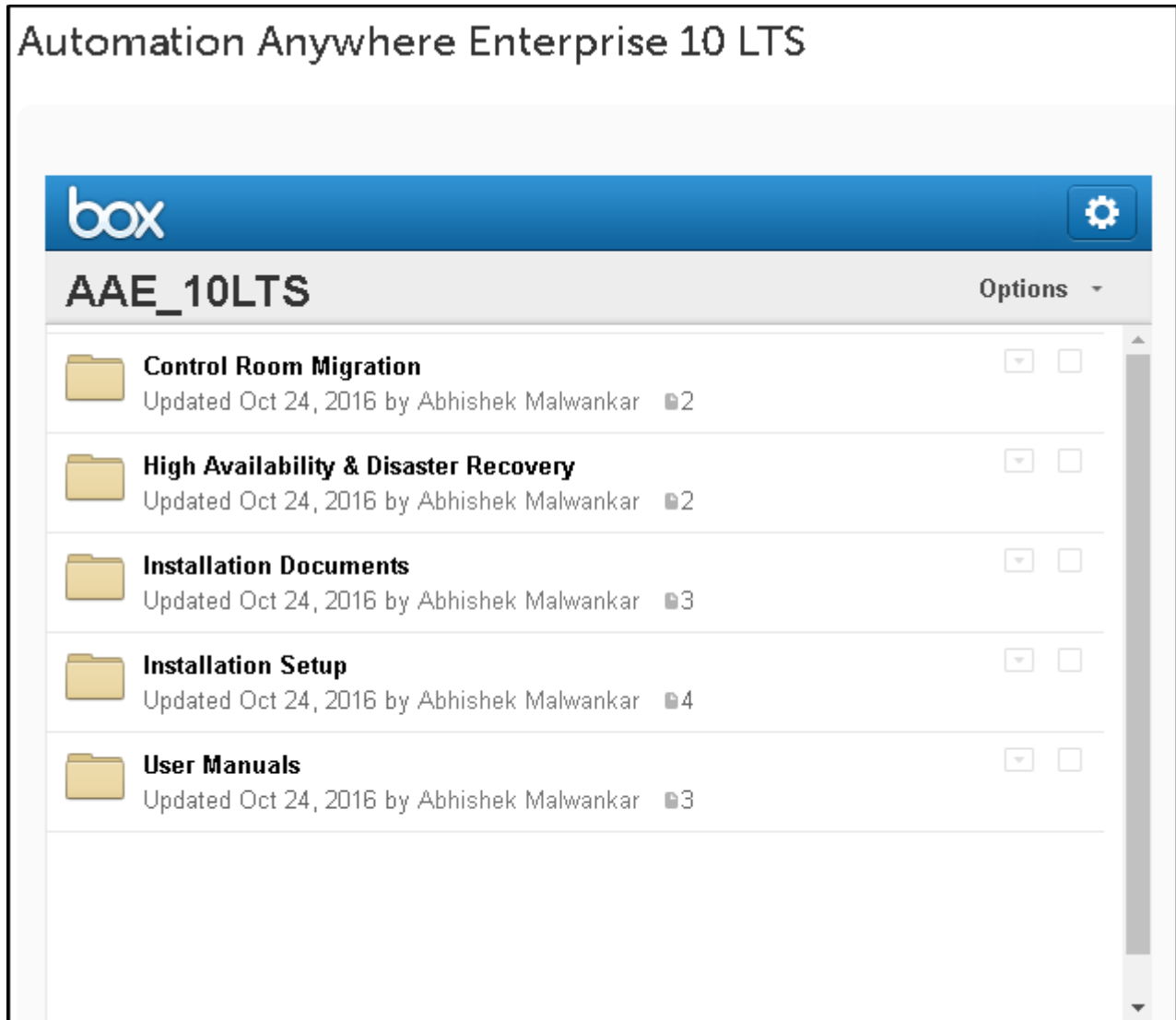
**Activate your account**

5. Once inside Zendesk, click on the 'Downloads' block.



**Downloads**

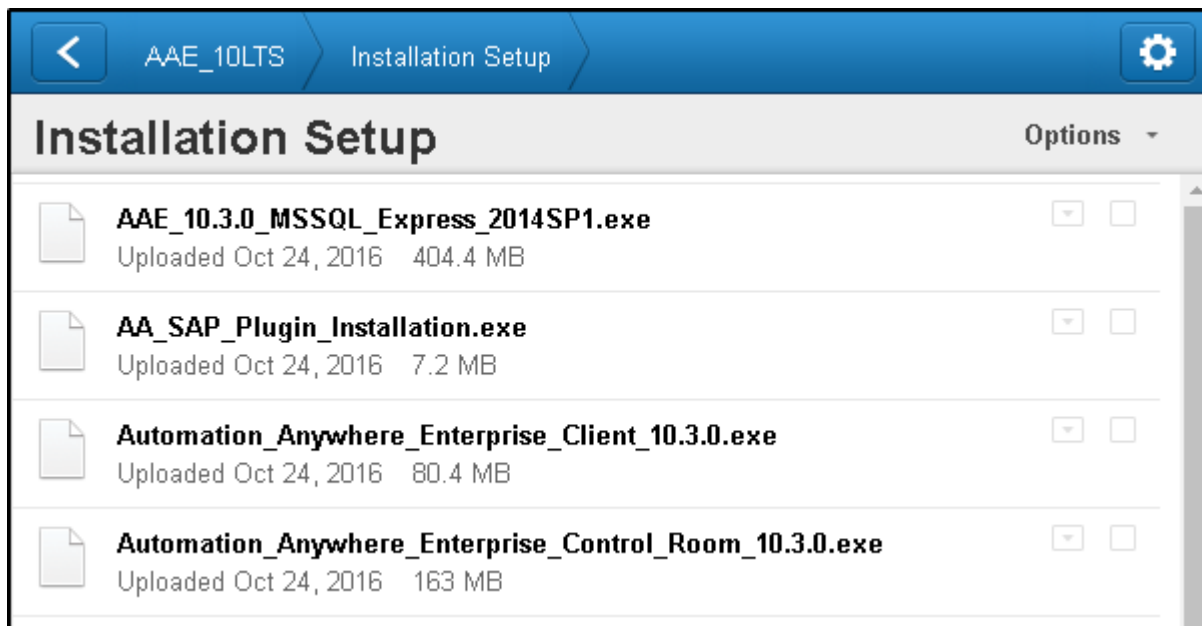
6. This page will display the list of Enterprise LTS releases. For now we have started with '**Automation Anywhere Enterprise 10 LTS**'.
7. Click on the link of the version you need.
8. If you are prompted to enter a password, it is '**p@ssw0rd10LTS**' (without quotes).
9. You will then be logged in , and the view should be as below :



**Product download Links:** Choose “Installation Setup” Folder from above, we now get to see the download links for various aspects of the product as below:




Choose “Installation Setup” from above.



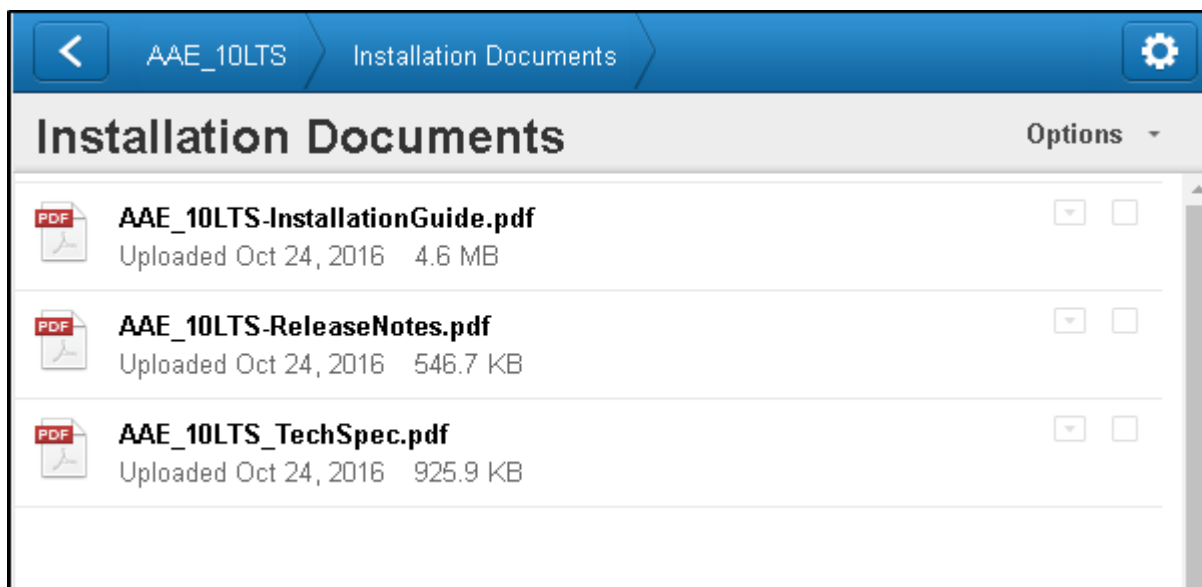
Click on the component that you want to download and proceed to download it.

**Product Documentation links:**



To navigate back to the Main screen from any sub option choose the  at the top.

From the Main Screen choose “Installation Documents” for accessing the Installation Guides, Release Notes and Technical Specification Document, this opens following screen as below

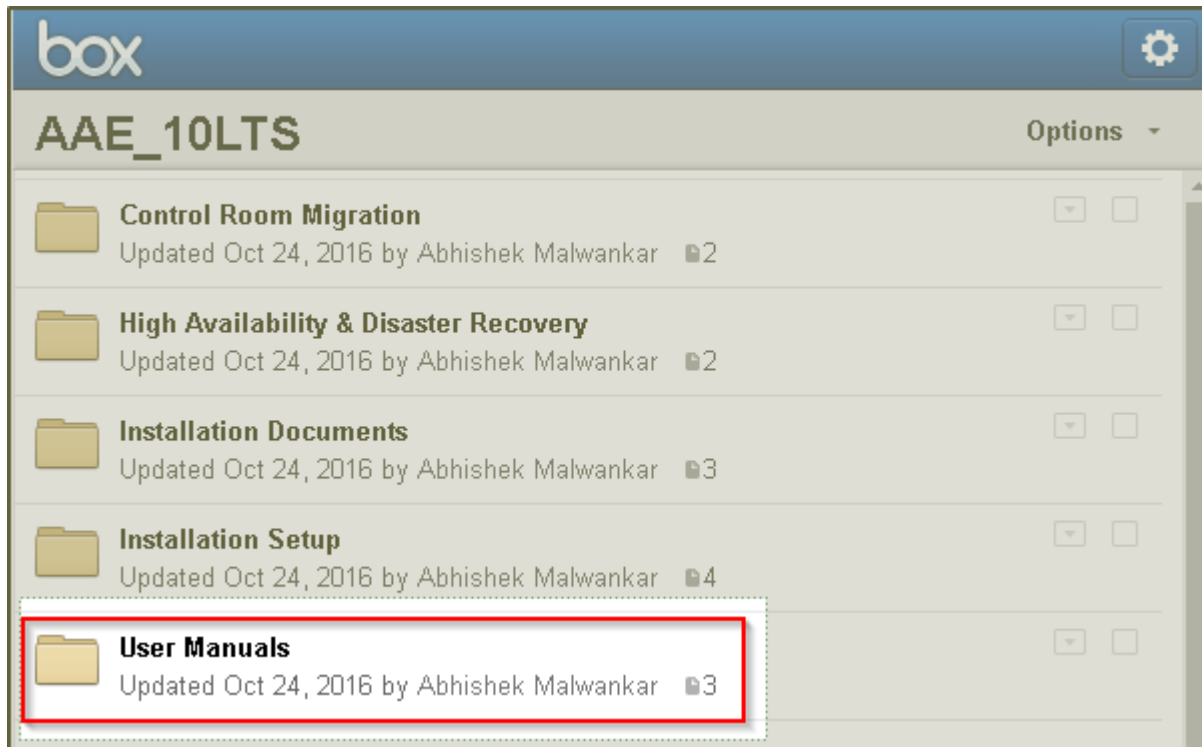


Download the appropriate document as required.

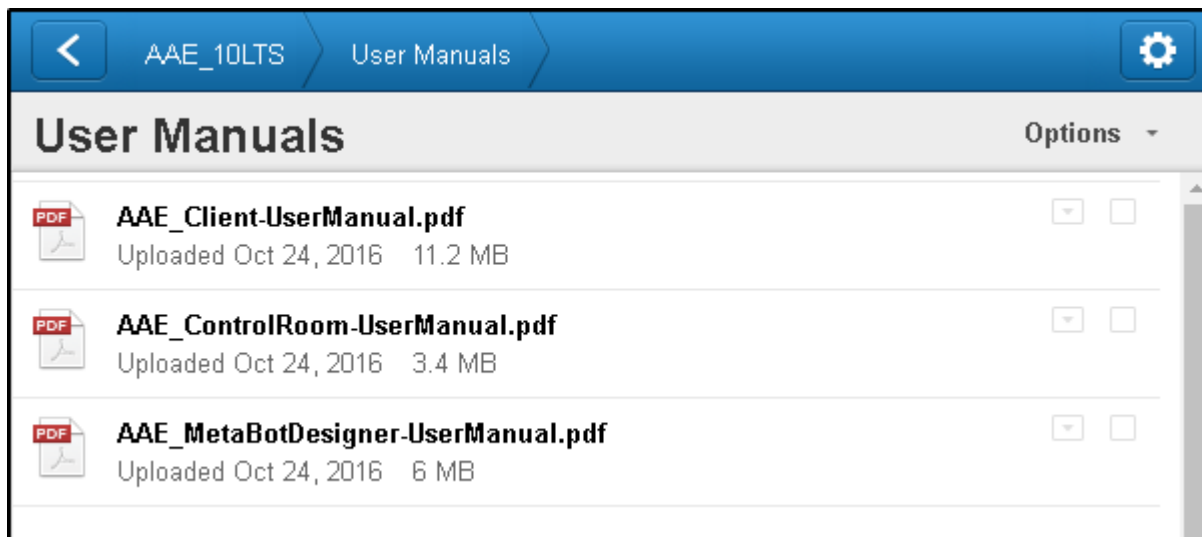
**User Manuals links:**



To navigate back to the Main screen from any sub option choose the  at the top.



Choose User Manuals from Above Link to download User Manuals.

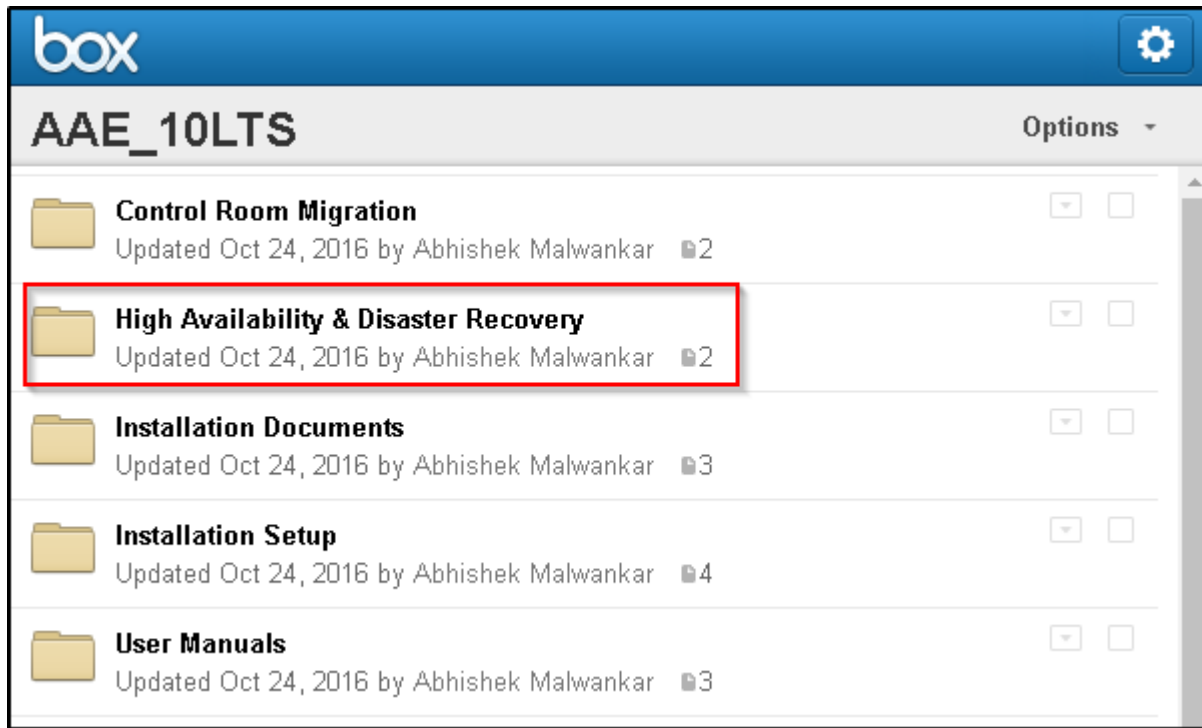


Download the Appropriate document as required.

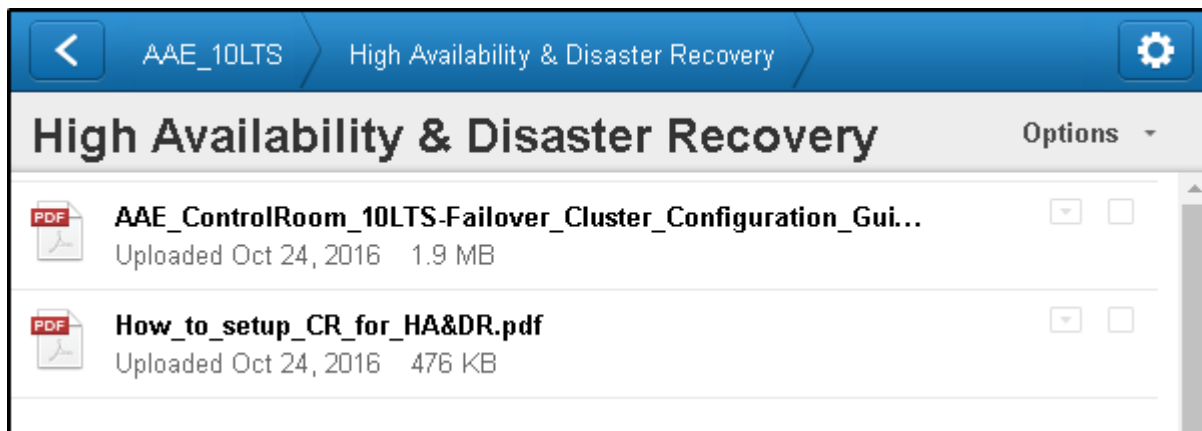
**High Availability and Disaster Recovery links:**



To navigate back to the Main screen from any sub option choose the  at the top.



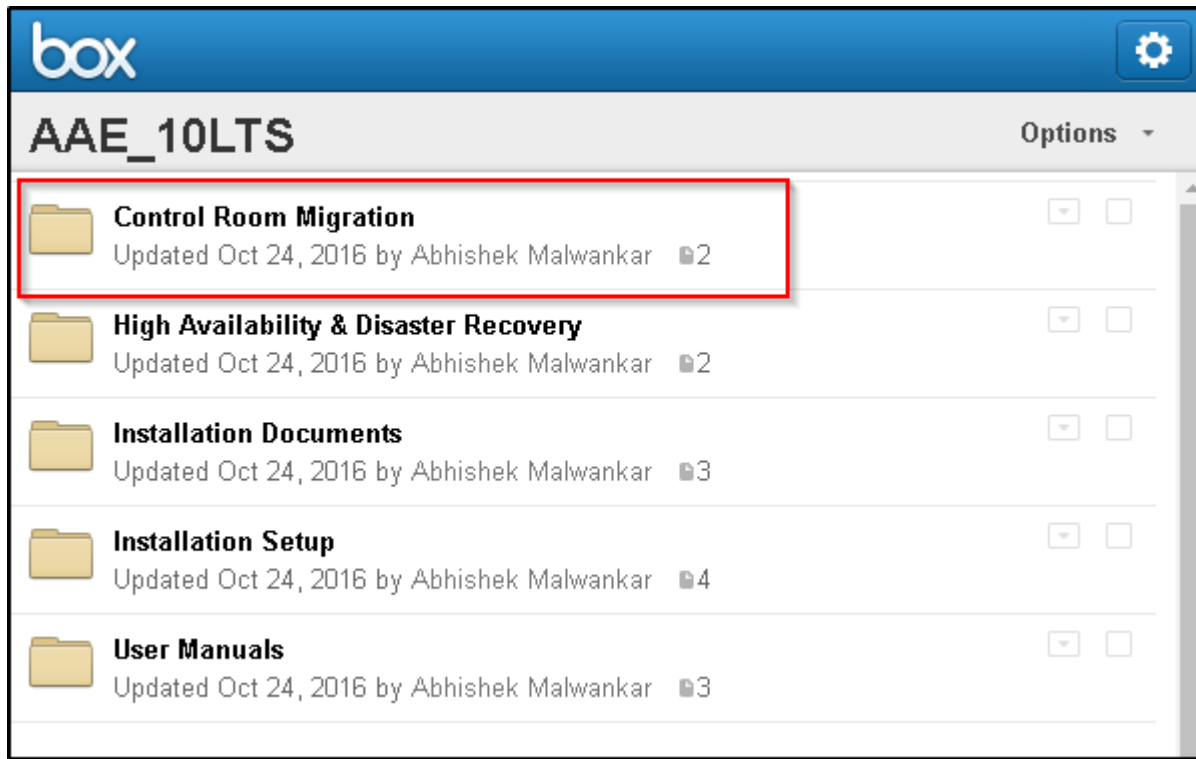
Choose "High Availability & Disaster Recovery" to get documents on the same, the following screen opens and shows us documents on the same



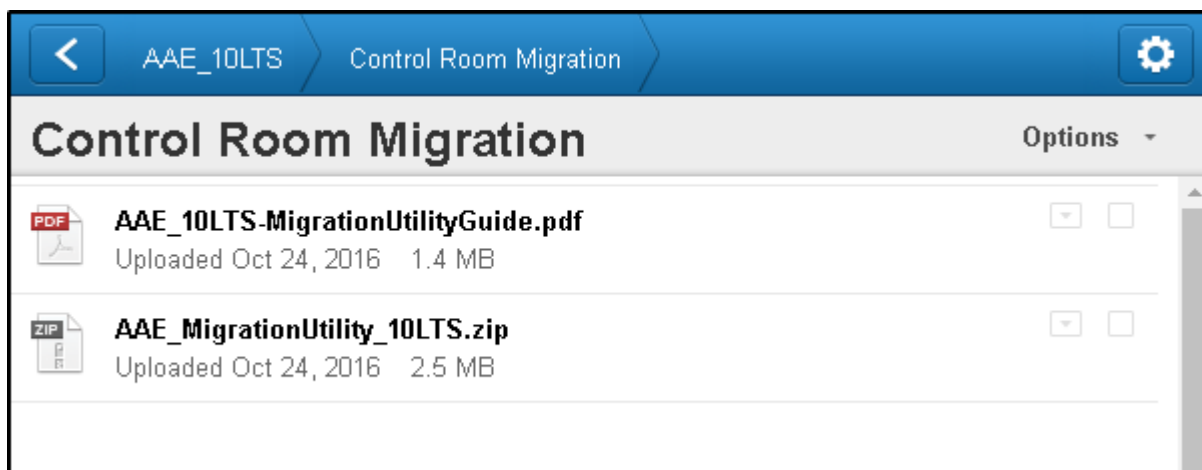
**Control Room Migration links:**



To navigate back to the Main screen from any sub option choose the  at the top.



Choose “Control Room Migration” from options above, to see it’s downloads as below



The zip file contains the utility to download, the pdf contains the manual on the same.

## Other Pre-requisite:

Apart from Automation Anywhere Enterprise software and licenses, the following additional software's may be required on each participant's laptop/desktop for executing training:

1. **Administrator permission is needed for installing the software.**
2. Licenses for AAE, Metabots and Iqbots should be activated and the same should be functional. (Please contact your AA sales representative or Training Instructor for the Training License keys)
3. GoTo Meeting Desktop client for conferencing and screen sharing
4. Adobe Acrobat Reader
5. MS Office
6. Please download the Inflow Inventory Desktop Application and install on all the laptops or desktop of Trainees. The link to download is as follow. This software may be used for hands-on exercises during training.

<https://www.inflowinventory.com/software-download>

7. FTP may be configured on each machine via IIS – please find below the link which gives steps wise information about how to configure FTP in IIS:

<http://www.sysprobs.com/step-by-step-guide-how-to-setup-ftp-server-on-windows-8>

8. Participant should be aware of their incoming and outgoing mail server details for Email Automatization and related Email Features.
  - a. Participant should know the outgoing server detail to be filled in:

**Outgoing Mail Server (SMTP)**

Host :  Port :

e.g. mail.MyIsp.com or LocalSMTP Server

☒ My server uses secure connection (SSL/TLS)

☒ My server requires authentication

Username :

e.g. abc@MyIsp.com

Password :

**Other**

☒ Include Go Green message at the end of the email

- b. Receiving email server details to be filled in:



The screenshot shows a software window titled "Email Automation". In the top right corner, there are icons for help (a question mark) and a user profile. The window is divided into several sections. The first section, "Select Option :", contains three radio buttons: "Get All Messages (Leaves messages on server)" which is selected, "Delete All Messages", and "Delete Message". The second section, "Email Server Details :", contains three text input fields. The "Host Name" field has "imap.gmail.com" entered, with a hint "e.g. mail.Mylsp.com" and a tip "TIP : Press F2 to insert variable." below it. The "User Name" field has "aasbtraining@gmail.com" entered, with a hint "e.g. user@Mylsp.com" and the same tip below it. The "Password" field has "\*\*\*\*\*" entered, with the same tip below it. There is also a checkbox labeled "Server uses secure connection (SSL)" which is checked. The third section, "Server Type :", contains two radio buttons: "IMAP" which is selected, and "POP3". Below this is a "Port Number" field with "993" entered, a "Use Default" button, and the same tip "TIP : Press F2 to insert variable." below it.

**Email Automation**

**Select Option :**

☒ Get All Messages (Leaves messages on server)

☐ Delete All Messages ☐ Delete Message

**Email Server Details :**

Host Name :   
e.g. mail.Mylsp.com **TIP :** Press F2 to insert variable.

User Name :   
e.g. user@Mylsp.com **TIP :** Press F2 to insert variable.

Password :   
**TIP :** Press F2 to insert variable.

☒ Server uses secure connection (SSL)

**Server Type :**

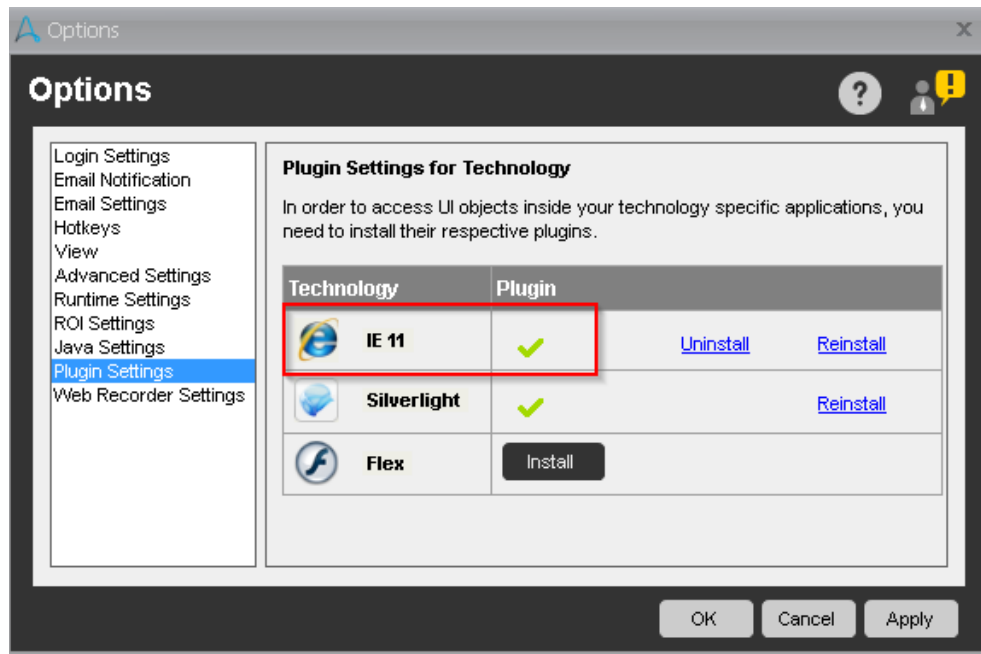
☒ IMAP ☐ POP3

Port Number :    
**TIP :** Press F2 to insert variable.

9. Microsoft Office document Imaging should be configured for OCR
  - a. Please find below the link to download MODI Tool:

<https://support.microsoft.com/en-in/kb/982760>

10. Internet Explorer 11 plugin should be enabled if using IE 11
  - a. Open Automation Anywhere
  - b. Click Tools → Options
  - c. Click on Install button as shown below



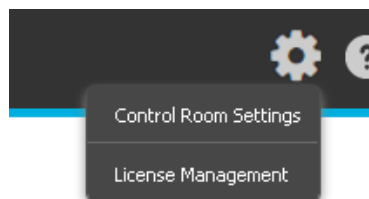
**Note:** If client is to be trained on Visual SVN then only provide this steps:

11. Visual SVN server needs to be installed and every Web Control Room needs to be provided with connectivity to the same for Version Control.

- a. Please find below the link to download the Visual Sub Version:

<https://www.visualsvn.com/server/download/>

- b. After installing the same you will need to configure it by log in into Control Room | Select Setting Button | Control Room Settings as shown below:



- c. This will open up below window, to configure version control, provide the full computer name, repository path, port, username and password for version control and click Connect

**Version Control Configuration**

Version Control: ☒ Enable ☐ Disable

☒ Use Secure Connection

SSS-Laptop31.AASPL-BRD.COM

/svn/Automation/ 443

AASPL-BRD.COM\Ajay.Mehta

.....

Connect

Server Path: https://sss-laptop31.aaspl-brd.com/svn/Automation/  
Local Path: C:\Users\Public\Documents\Automation Anywhere Server Files\Default  
Repository initialized on 2016-07-12 08:55:00 IST

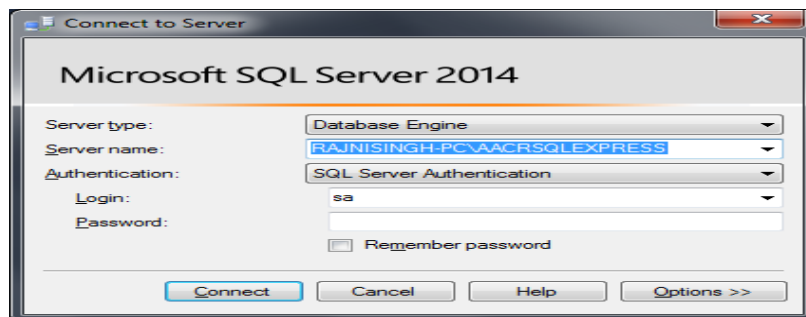
Please also verify access to below mentioned links or URL which will be referred during demonstration and training. Please check with your IT Team if these websites are blocked or are accessible. If blocked we request you to unblock for the training period.

#### URL Links:

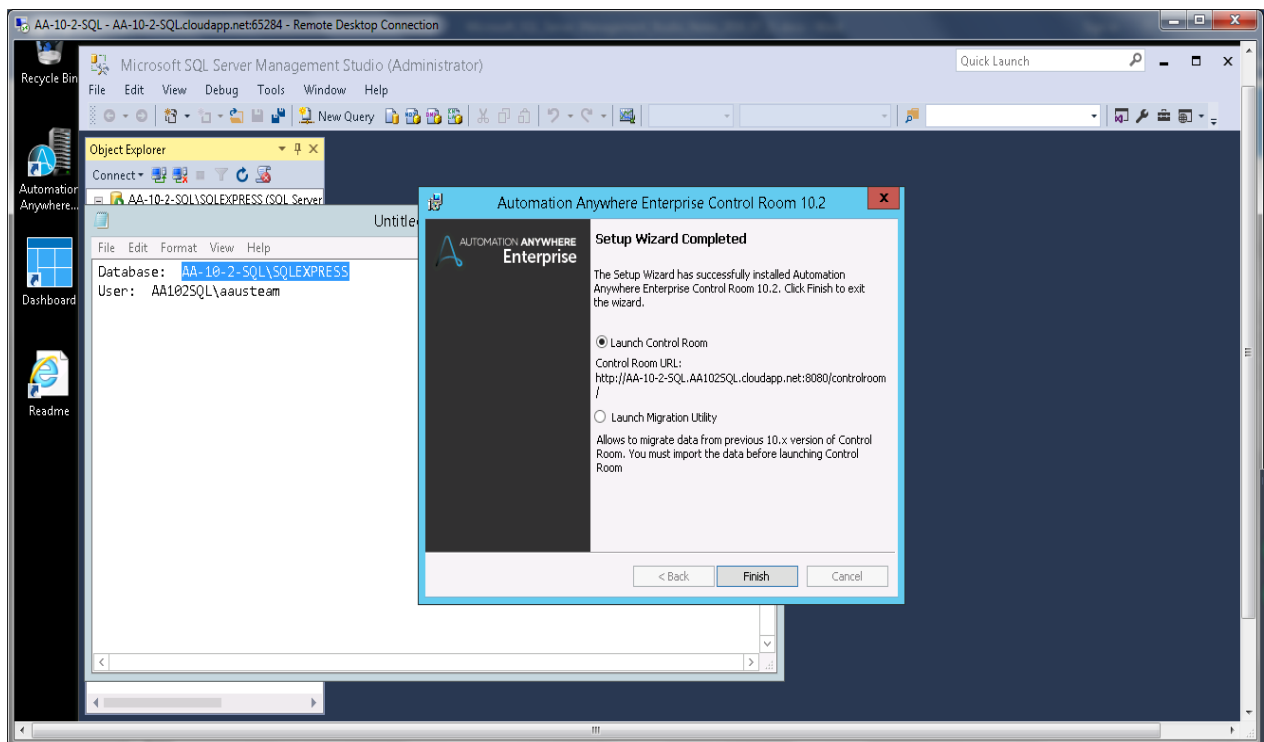
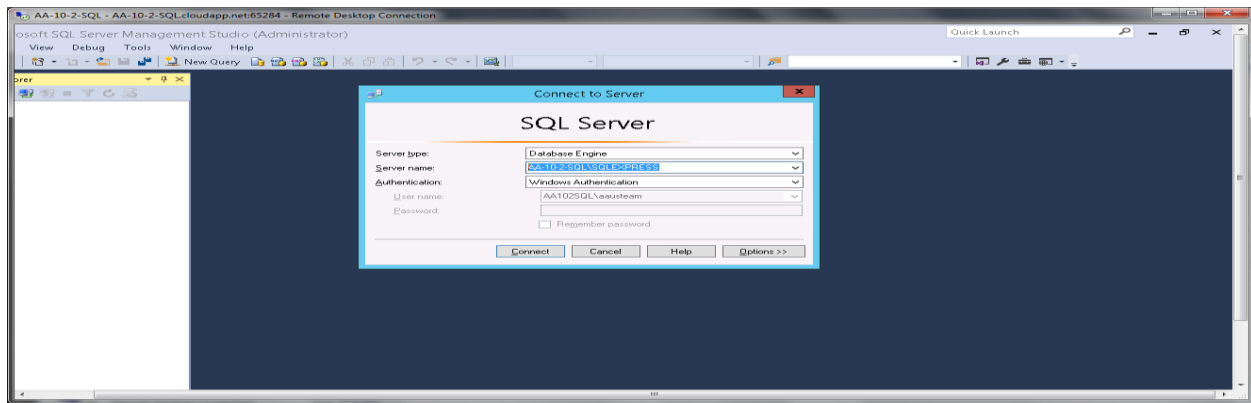
1. <http://www.classifiedsgiant.com/273-cars/listings.html>
2. <http://wsf.cdyne.com/WeatherWS/Weather.asmx>
3. <http://api.openweathermap.org/data/2.5/forecast?lat=35&lon=150>
4. <http://www.worldometers.info/world-population/population-by-country>
5. <http://www.canada411.ca>
6. <https://www.moneysupermarket.com/travel-insurance/enquiry/?goal=Travel+Insurance+-+Main+journey>
7. [http://nseindia.com/corporates/content/eq\\_research\\_reports\\_listed.htm](http://nseindia.com/corporates/content/eq_research_reports_listed.htm)
8. <http://www.nasdaq.com>
9. <http://yahoofinance.com>
10. <https://www.theme-junkie.com/themes/>
11. <https://www.providentmetals.com/>
12. <https://www.linuxzoo.net>
13. <https://www.gmail.com>
14. <http://www.w3schools.com/xml/tempconvert.asmx>
15. <https://www.inflowinventory.com/software-download>
16. <http://www.w3schools.com/xml/tempconvert.asmx>

## AA 10.3 (SQL) Installation Supplemental Notes

1. Install .NET Framework 4.6 – download link:
  - a. <https://www.microsoft.com/en-us/download/details.aspx?id=49981>
2. Install IIS 7.5 or higher – download link:
  - a. <https://www.microsoft.com/en-us/download/details.aspx?id=1038>
3. Download Microsoft SQL Server Management Studio – download link :
  - a. <https://www.microsoft.com/en-US/download/details.aspx?id=42299>
4. Database user must be created prior to AA 10.3 install (credentials will be required during the AA 10.3 installation)
  - a. Note: During installation of the SQL Server, make sure to specify the correct authentication type (Windows Authentication or SQL Server Authentication).



- b. If SQL Server Authentication is selected, then make sure to enter this user name and password when installing the AA 10.3 CR
5. Database must be created before installing AA Web Control Room (only for 'Custom' installation type)
  - a. Install Microsoft SQL Server Management Studio and then create a database instance called 'CRDB' (can name database as desired – just remember for AA 10.3 CR installation):



6. Validate that the ports for the CR allow accessibility to external users (AA clients):
  - a. Web Socket – 8090
  - b. IIS – 8080
  - c. SQL – 1433
  - d. TCP/IP – 8001
7. If the AA clients are having an issue connecting to the CR, then make sure that the CR URL is in the 'trusted' sites of the browser settings.