I would like to choose **EMAIL** to apply Data Science Methodology, as we use Email in our daily basis in our professional career.

#### **Problem Description:**

In the context of emails, one common issue is the overwhelming volume of emails that individuals receive daily. Many users struggle to prioritize important emails while managing less important ones efficiently. The problem I would like to address is the need for an automated system that can help users prioritize their emails effectively.

#### **Problem Question:**

"Can we automatically classify emails into 'important' and 'not important' categories based on their content and metadata?"

### Stages of Data Science Methodology:

#### 1. Analytic Approach

• To address the problem, the analytic approach would involve supervised machine learning. This involves training a model using a labeled dataset where emails are categorized as either 'important' or 'not important'. The goal is to develop a classifier that can accurately predict the importance of new, unseen emails.

#### 2.Data Requirements

- **Email content:** The body of the email, which provides the main text for analysis.
- Metadata: Information such as the sender's address, subject line, date and time of the email, and any attachments.
- Labels: A set of emails that have been manually labeled as 'important' or 'not important' for training purposes.

## 3.Data Collection

Data collection can be achieved by:

- **User Participation:** Collecting emails from users who are willing to share their email data for the purpose of creating the model.
- Public Datasets: Utilizing existing public datasets that contain labeled email data, such as the Enron email
  dataset.
- Email Services: Partnering with email service providers who can provide anonymized and labeled data.

# 4.Data Understanding and Preparation

- **Exploratory Data Analysis (EDA):** Understanding the distribution of important vs. not important emails, the common features in important emails, and any patterns in metadata.
- Data Cleaning: Removing duplicates, handling missing values, and ensuring the data is in a usable format.
- Feature Engineering: Extracting useful features from email content and metadata. This may include text preprocessing (tokenization, stop-word removal, stemming), and creating new features such as email length, frequency of specific keywords, etc.
- Data Splitting: Dividing the data into training and testing sets to evaluate model performance.

### 5. Modeling and Evaluation

- **Model Selection:** Choosing appropriate algorithms such as Naive Bayes, SVM, or neural networks, which are suitable for text classification tasks.
- Training: Using the training dataset to build and train the model.
- **Evaluation:** Assessing model performance using metrics such as accuracy, precision, recall, and F1-score. Cross-validation can be used to ensure the model generalizes well to unseen data.
- **Tuning:** Fine-tuning the model parameters to improve performance.
- **Deployment:** Once validated, the model can be integrated into an email client to automatically classify incoming emails.

By following these steps, the aim is to create a robust and accurate model that can help users manage their emails more effectively by prioritizing important communications.