

SNAPIFY

User Manual

April 17, 2024

OVERVIEW

Welcome to the Snapify E-commerce Platform User Manual! This manual serves as a comprehensive guide to help you navigate and utilize the features of the Snapify app effectively. Whether you're a shopper browsing for the latest footwear trends or an administrator managing the platform's operations, this manual provides step-by-step instructions and helpful tips to enhance your experience.

GETTING STARTED

System Requirement

- The Snapify app is compatible with both iOS and Android devices.
- For optimal performance, ensure that your device is running the latest operating system version.
- A stable internet connection is required to access the app and browse products.

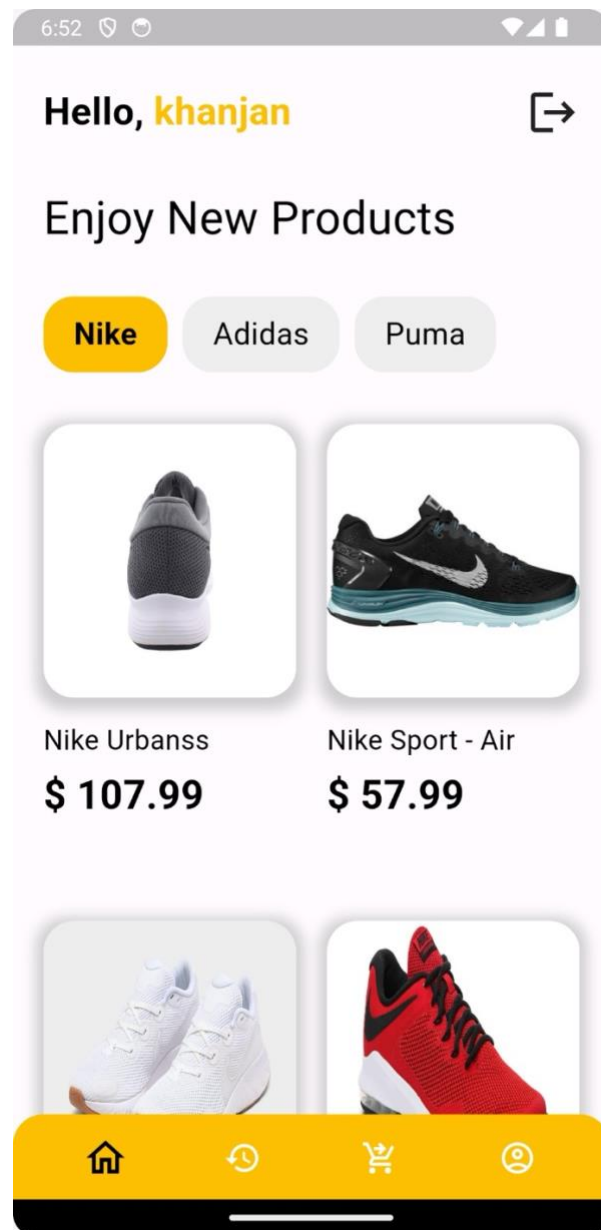
Installation Instructions

- To download the Snapify app, visit the App Store (iOS) or Google Play Store (Android) on your mobile device.
- Search for "Snapify E-commerce Platform" and tap on the download/install button to install the app.
- Once installed, open the app and follow the on-screen instructions to create an account or log in with your existing credentials.

USER DASHBOARD

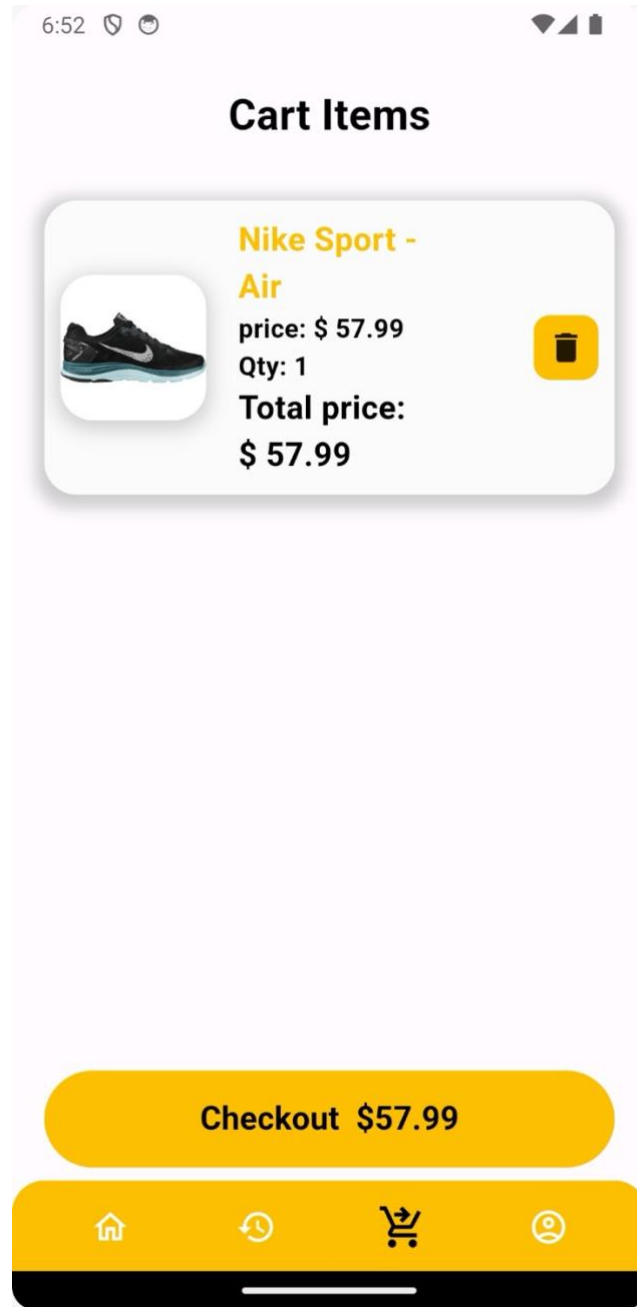
Browsing Products

- Explore the wide range of footwear products available on Snapify by browsing through different categories and collections.
- Use the search bar to find specific products or filter results based on size, color, price range, etc.



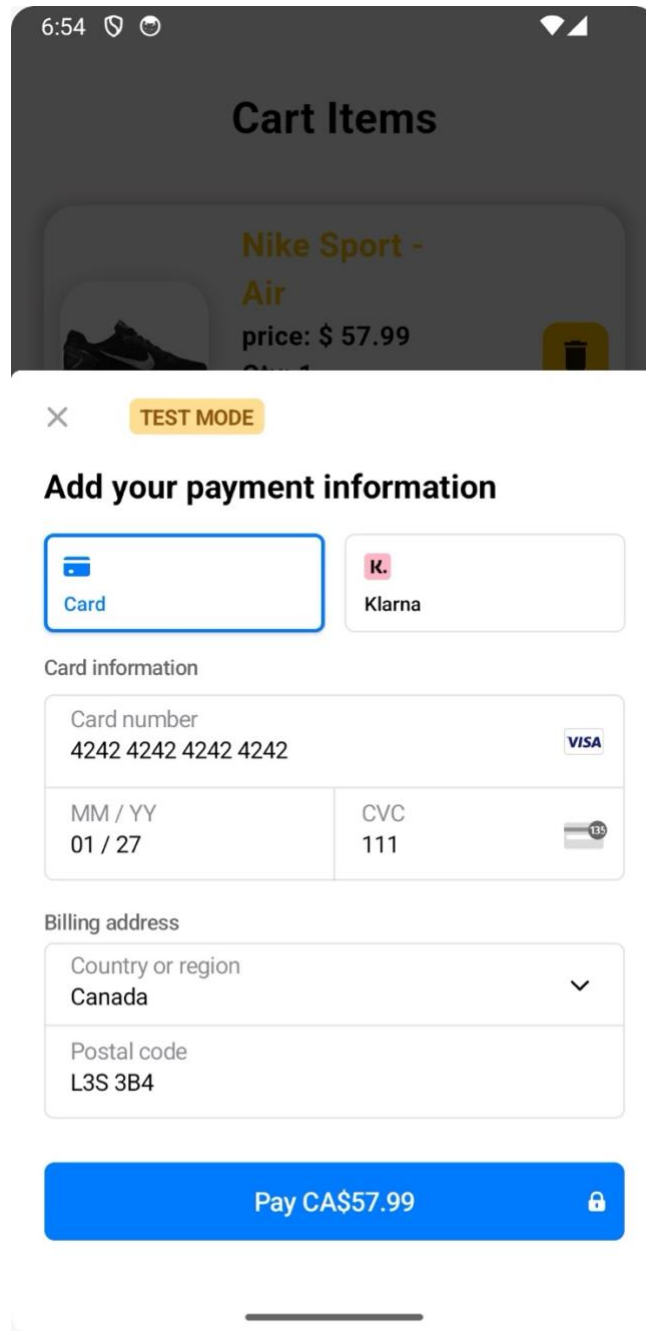
Adding Products to Cart

- Select your desired product by tapping on its image or name to view detailed product information.
- To add the product to your cart, tap on the "Add to Cart" button.
- You can review and edit your cart items by tapping on the cart icon located in the navigation bar.



Checkout Process

- Proceed to checkout by tapping on the cart icon and selecting "Checkout."
- Follow the prompts to enter your shipping address, select a payment method, and confirm your order.
- Once payment is successfully processed, you will receive a confirmation email with order details.



The screenshot shows the 'Cart Items' section at the top with a 'Nike Sport - Air' shoe priced at \$57.99. Below this is a 'TEST MODE' button. The main section is titled 'Add your payment information'. It features two payment options: 'Card' (selected with a blue border) and 'Klarna'. Under 'Card information', the card number is '4242 4242 4242 4242' (VISA), the expiration date is 'MM / YY 01 / 27', and the CVC is '111'. The 'Billing address' section shows 'Country or region Canada' and 'Postal code L3S 3B4'. At the bottom is a large blue button labeled 'Pay CA\$57.99' with a lock icon.

6:54

Cart Items

Nike Sport - Air
price: \$ 57.99

TEST MODE

Add your payment information

Card Klarna

Card information

Card number
4242 4242 4242 4242 VISA

MM / YY
01 / 27 CVC
111

Billing address

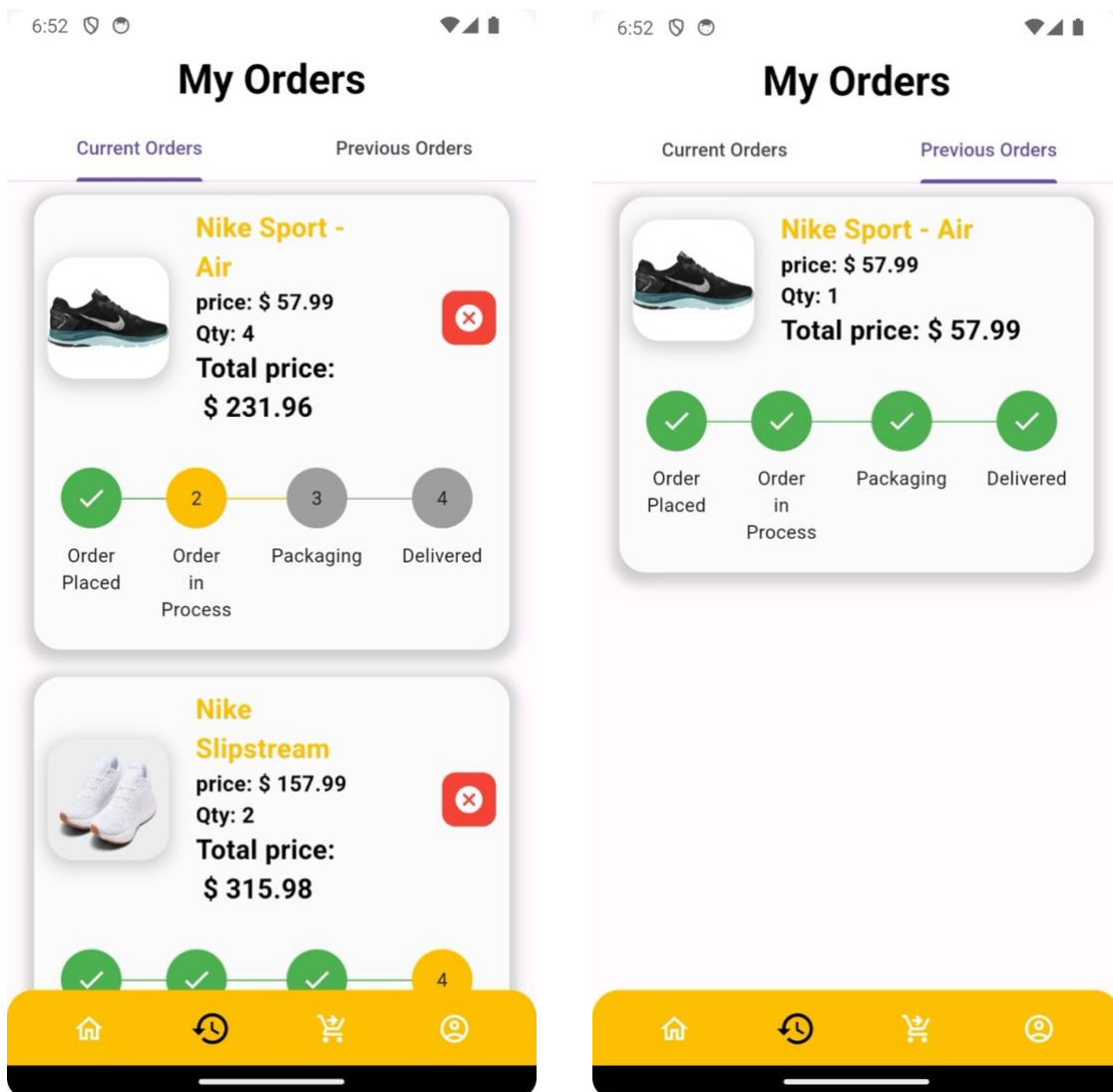
Country or region
Canada

Postal code
L3S 3B4

Pay CA\$57.99

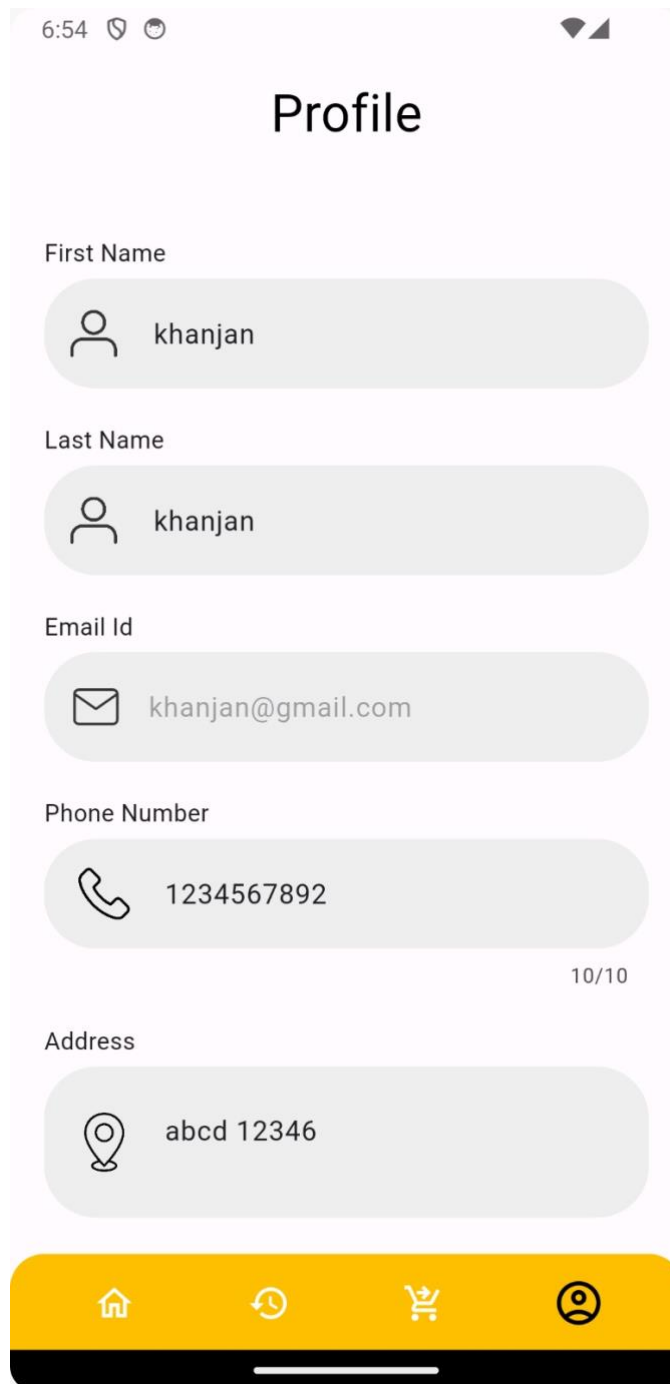
Order History

- Conveniently view a comprehensive list of your past orders and their current statuses, allowing you to keep track of your purchasing history.
- Seamlessly track the progress of your orders, from confirmation to delivery, providing transparency and assurance throughout the shipping process.
- Maintain control over your purchases by cancelling pending orders before they are shipped, giving you the flexibility to modify your shopping decisions as needed.



Manage Profile

- Easily access your profile settings from the User Dashboard, where you can customize your account details.
- Update your personal information, ensuring that your account information is always up to date.



A mobile application interface for managing a user profile. The screen has a light pink background. At the top, the status bar shows the time 6:54, a shield icon, a moon icon, and signal strength indicators. The title 'Profile' is centered in a large, bold, black font. Below the title, there are five input fields, each with a label and a corresponding icon: 'First Name' with a person icon, 'Last Name' with a person icon, 'Email Id' with an envelope icon, 'Phone Number' with a telephone handset icon, and 'Address' with a location pin icon. Each field contains a sample value: 'khanjan', 'khanjan', 'khanjan@gmail.com', '1234567892', and 'abcd 12346' respectively. The 'Phone Number' field has a '10/10' character count indicator on the right. At the bottom, there is a yellow navigation bar with four icons: a house (Home), a circular arrow (Refresh), a shopping cart (Cart), and a person (Profile). The Profile icon is highlighted with a white circle. Below the navigation bar is a black home indicator bar.

6:54

Profile

First Name

khanjan

Last Name

khanjan

Email Id

khanjan@gmail.com

Phone Number

1234567892

10/10

Address

abcd 12346

Home Refresh Cart Profile

FREQUENTLY ASKED QUESTIONS

Q: Till when can I cancel the order?

A: You can cancel your order until the product is delivered. Once the product is shipped, it cannot be cancelled. To cancel an order, go to the "Order History" section in your User Dashboard, select the order you wish to cancel, and follow the prompts to initiate the cancellation process.

Q: Can I change my email ID?

A: No, your email ID cannot be changed as it serves as a unique identity for your account. If you need to update your email address, please contact our customer support team for assistance.

Q: How do I track my order?

A: You can track the status of your order by navigating to the "Order History" section in your User Dashboard. Select the order you wish to track, and you'll be able to view the current status of your order, including shipment tracking details if available.

CONTACT INFORMATION

For further assistance or inquiries, please contact our customer support team at 1800-111-111 or mail us at help@snapify.com.