# eTurns Orders Help documentation



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## **Order hiearchy:**

Each Order consists list of commodities available by a specified Supplier to be ordered simultaneously for user convenience.

An order goes through the following stages from when it is placed, till all the commodities of the order are received.

- i. <u>Un-submitted</u>: When new order placed, it attains the status of un-submitted, here the order is in compilation stage and can be edited number of times, with those having authorization. The orders having this status are reflected in *Un-submitted* tab.
- ii. Reject: An order having status 'Un-submitted' can be rejected by concerned authority, by changing its status to 'Rejected' in 'Order status' dropdown in edit mode. When Rejected is selected from the drop down, a text box appears on screen, titled Reject Reason. User needs to fill the reason for rejection for further reference.
- iii. <u>Submit</u>: Once an order is placed, the user having relevant authority may edit it further or simply send it for submission. The orders submitted are listed in *Approve* tab.
- iv. <u>Approve</u>: The submitted order is then sent for approval to concerned authority, which may either process it further to Transmitted stage(i.e., sent to supplier), or cancel it altogether, in which condition the order gets reverted back to Un-submitted stage. The authority approving the order could also submit and approve the order together, if it has required rights.
- v. <u>Change Order</u>: Once the order is approved, it is transmitted through EDI process. The order having Transmitted status is reflected in Change order tab. Users with authorization may change order at this level.

Note: Once any quantity of the order is received, Change order cannot be implemented.

- vi. Receivable: The receivable status involves 3 sub status
  - a. Incomplete: This status indicates that the order has not been received.
  - b. Post Due: This status indicates that the order has been received after the specified Receive date.
  - c. Incomplete Post due: This status indicates that the order was partially received before Receive date, but some units are still undelivered after Receive date.

Note: Once it is approved, an order cannot be edited.

- vii. <u>Closed</u>: An order can be closed under two circumstances:
  - a. Auto close: The complete consignment is received and thus the order automatically closes.
  - b. Manual closure: The user due to certain circumstances explicitly chooses to close a certain order.

Under both circumstances, the order is deemed to completed, thus closed and such orders are listed under Closed tab.

This following manual guides the user to use the various functionalities of Order module.



### **Guidelines**

### a. Open Order

To open order, user may either select Order from Replenish dropdown or simply click the Order icon listed under Replenish on Dashboard.

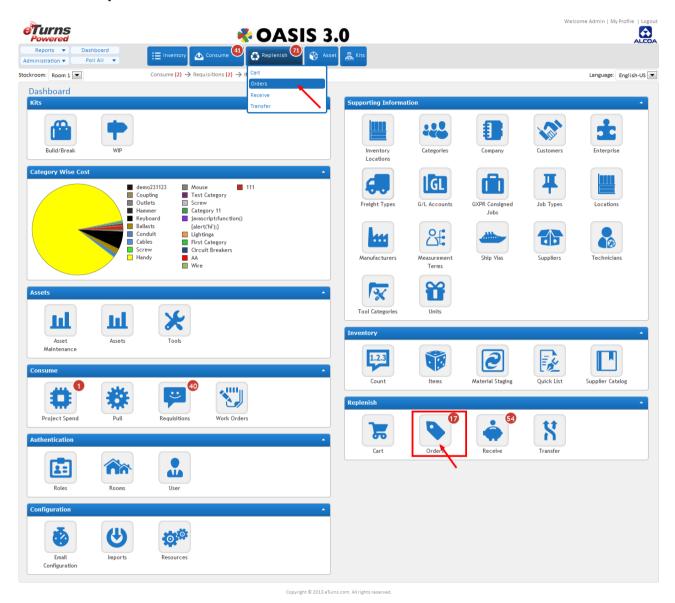


Figure 1



The following page appears on screen:

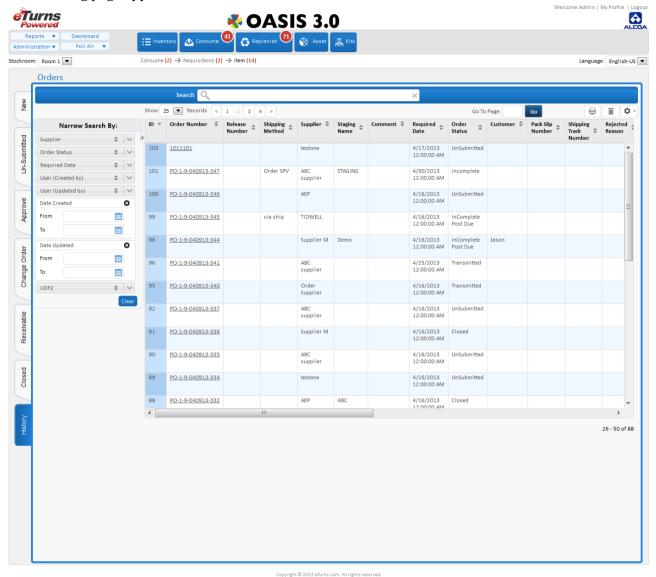


Figure 2

### b. Place a New order:

To place a new order, click on the New tab on left hand side of the panel or right click and select 'New' from the list.

• A new order number is auto generated every time, but it is editable. Enter the particulars and hit "Save" button, the New Items grid then appears on screen, to add new items from table or catalog.



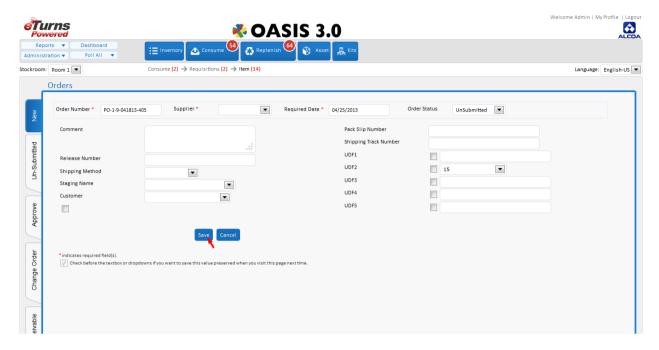


Figure 3

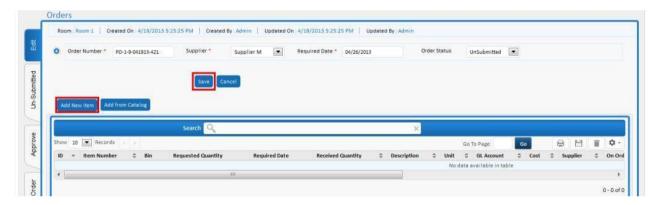


Figure 4

• The "Add New Item" button opens a pop up, for user to enter required quantity of item in Quantity box in front of it and then click "Add". The user may also enter various quantities together and then hit the "Add All" button at the bottom of the page. To close the selection, hit "Close".



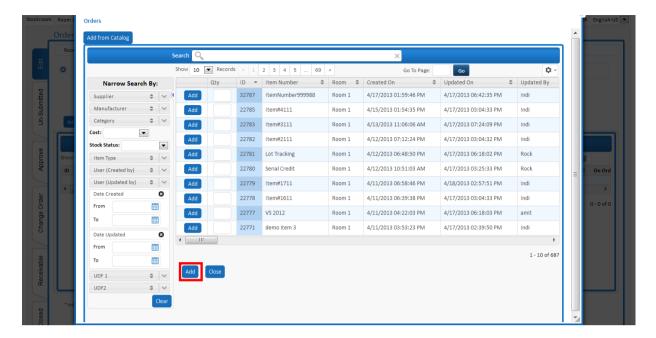


Figure 5

- Once the Close button is hit, only then the entries from the Add New Items grid are entered in the main New Items grid.
- If the user wishes to add items from the catalog, hit "Add from Catalog" button (either from the main page or Add New Items pop up), it opens another pop up. To select the item to be added from the catalog into the particular stock room, hit "Select" button in front of the item.

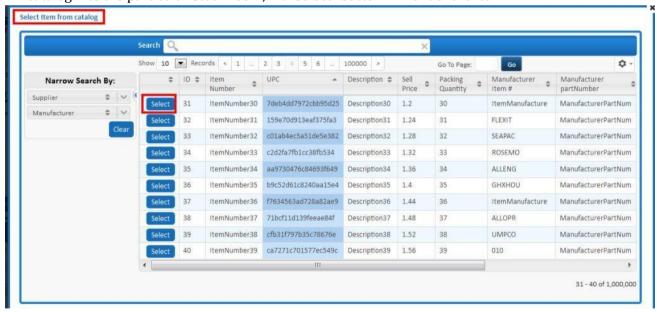


Figure 6

 A pop up describing the various particulars of the item is displayed. Enter the details and hit "Save" button.



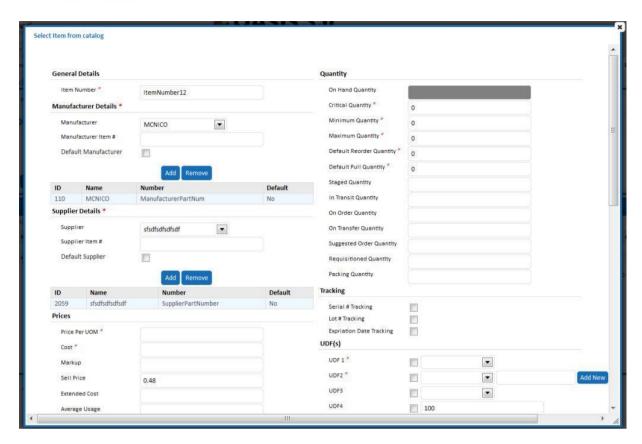


Figure 7

### c. Edit an existing order:

To edit an existing order in any module, click on the order number and new screen in accordance to the selected tab appears on screen. To edit any order the user must have the required authorization.

### d. Delete an order:

An order can be deleted, by selecting the field and then click on Delete icon or press Delete key on your keyboard. The user may also delete the selected or multiple fields. A pop up verifies your selection and then deletes the selected fields.



Note: The order having status Transmitted cannot be deleted.



### e. Export the page:

Export functionality enables user to export the page. Click on the Export icon on top right of the screen and then user may choose to export the page through any of the following mediums:

- a) Print: It prints the selected page.
- b) Excel: It converts the page to excel sheet.
- c) CSV: It converts the page to CSV sheet.
- d) PDF: It converts the page to PDF document.
- e) Copy: It copies the page to Clipboard.

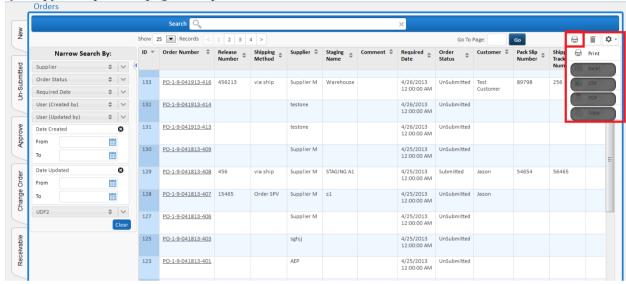


Figure 9

### f. View change log for an order:

To view the updated history of an order, select the order and click on change log tab. It displays when the order was created and the number of times it was updated.

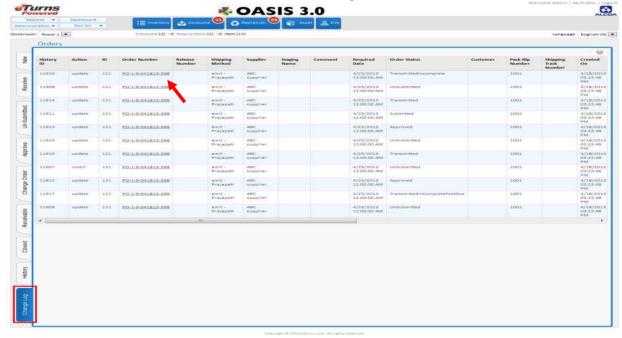


Figure 10



To view the log for individual items of the order, click on order number and items change log is displayed in a pop up.

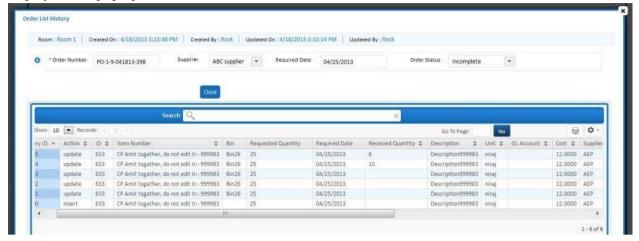


Figure 11

### g. Search the Order for keyword:

There are two types of search available to look for any keyword or filter the content of the module:

i. Main Search: To search the document for any particular keyword, the Main search is used. Enter the keyword in the search box on top of screen and the keyword gets highlighted on the screen.

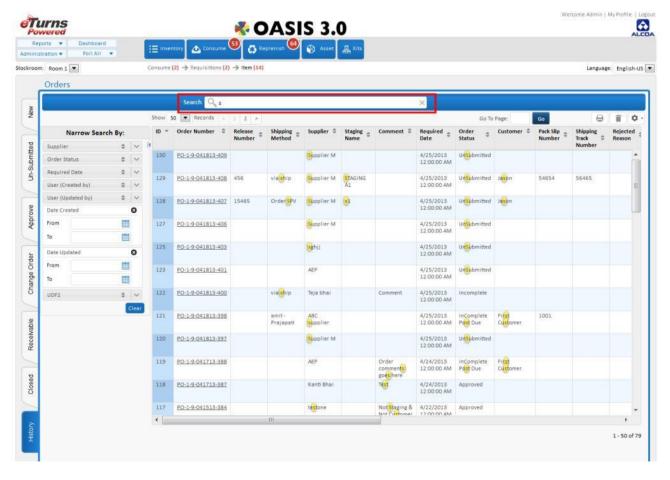


Figure 12



- ii. Narrow Search by: As the name suggests this function is used to filter or narrow down the scope of search for user convenience. It is an alternate search to the Search functionality and much detailed one.
- To open Narrow search, click on the small Triangular icon on the top left corner of the screen.
- The following screen appears:

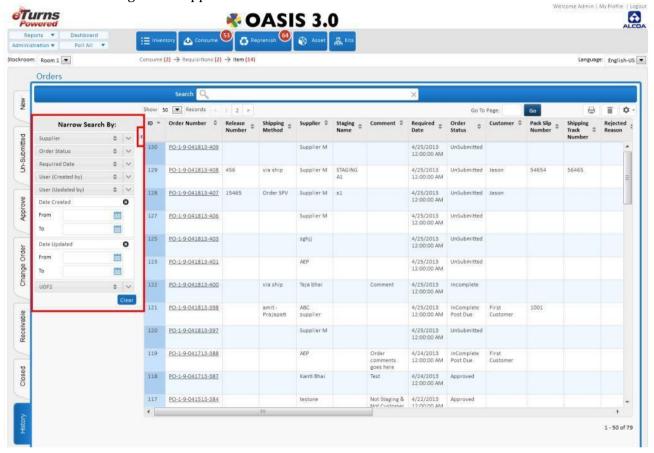
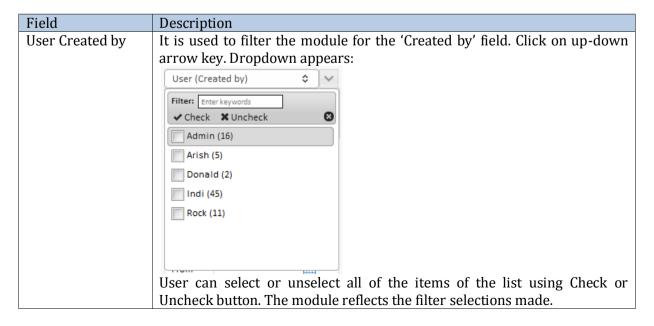
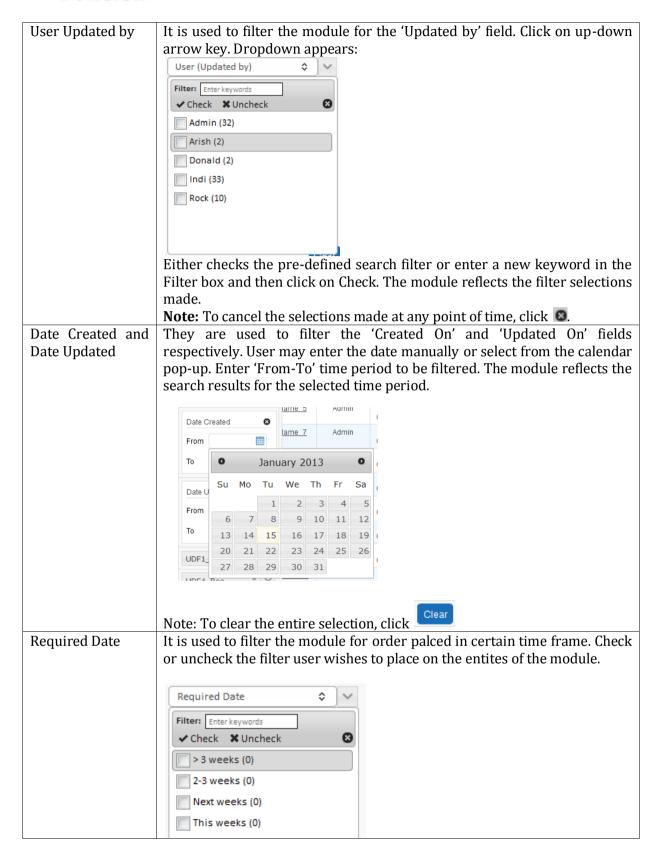


Figure 13







**Note**: At point of time only one of the either searches will work.



### h. View records and go to specific page:

The user is enabled to view particular records on the page and go to any page number directly. These functionalities can be accessed simply selecting number of records from the drop down and entering the page number to be displayed and click "Go".

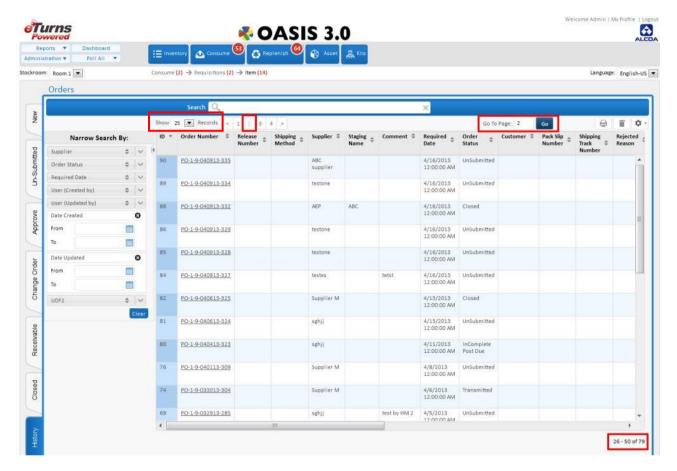


Figure 14

### i. Implement various settings:

The user may choose from the below functionalities to be implemented on the module:

- a) Refresh: This option refreshes the module and displays the latest changes implemented.
- b) Auto Refresh: This option automatically refreshes the screen in specified time.
- c) Only Deleted: This option reflects only the deleted fields of the module on screen. To select it, check the checkbox in front of the option.
- d) Only Archived: This option reflects only the archived fields of the module on screen. To select it, check the checkbox in front of the option.
- e) Reorder: This option enables user to reorder the columns of the module.
  - User can also select which field to appear on screen and which remains to be hidden.
  - Check or uncheck the checkbox in front of the field to display or hide the fields respectively.
  - User may also drag and drop fields to be arranged in order of choice.
  - After the selection is completed, click "Reorder".



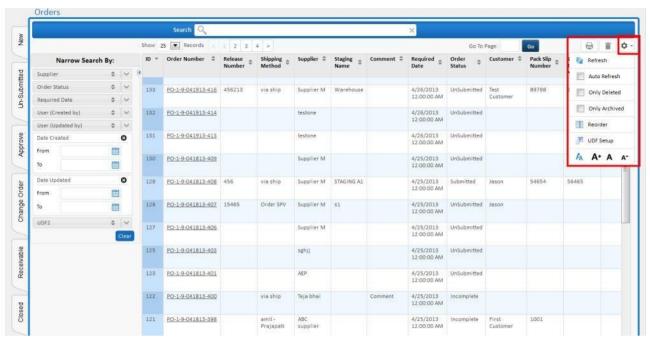


Figure 15

### j. Miscellaneous settings:

Grid in History tab may have few of following functionality depends on requirements:

- 1) Resizing of columns
- 2) Re-ordering of columns using drag & drop of column header
- 3) Single column and multi column sorting (using shift key)
- 4) In-line editing

Multi selection of rows by clicking each row