PYDI LAKSHMI BHARGAVI

pydibhargavi@gmail.co | +91-7330912335 | Bengaluru, Karnataka, India

Education

Koneru Lakshmaiah Education Foundation, Guntur, India	**2019 - 2023**

- Computer Science and Engineering | CGPA: 8.82

Sri Chaitanya Junior College, Visakhapatnam, India	**2017 - 2019**

- BIEAP (Class XII)*,* CGPA: 9.17

Narayana Group of Schools, Visakhapatnam, India	**2014 - 2015**

- BSEAP (Class X), CGPA: 10.00

Technical Skills

Python | SQL | Microsoft Power BI | Excel | Data analytics | OOPS | Data Visualization | Django | Html/CSS | Git | UX design

Work Experience

**First Source Ltd, Bengaluru	Business Analyst (In Customer Experience)**	**Dec'2023 - Present**

- Running curated set of **SQL** queries to retrieve the sales data from the customer database.
- Managing end-to-end order processing, including handling remakes, issuing credits, and tracking shipments to ensure timely and accurate delivery. (**Supply chain/ Logistics**) and handling any technical issues throughout the process.
- Making weekly reports for bought in sales using **Power BI** and Collaborating across departments/stakeholders to troubleshoot supply chain issues and enhance the customer experience through clear, solution-focused communication.

Alorica India Pvt Ltd, Bengaluru	Technical Support Associate (Amazon USA)	**Oct'2023 – July'2024**

- Resolving backend technical issues related to App, payments, and other transactions related to Amazon USA.
- Handling and documenting logistics data. Connecting with US-based Amazon logistics team for day-to-day updates.
- I would highlight technical domain knowledge, trouble shooting, communication and multi-tasking as my major Learnings

**Anheuser-Busch InBev, Bengaluru	Business Analyst Intern**	**Jul'2022 – Jan'2023**

- I demonstrated proficiency in gathering and **analyzing data**, **applying statistical techniques**, and creating impactful **Power BI dashboards** to visualize key metrics.
- The tools/ technologies I majorly worked with are **Python**, **SQL, Microsoft Power BI**, **Microsoft Excel.**
- Throughout my internship, I contributed to driving data-informed decision-making processes and gaining valuable hands-on experience in data analysis within a dynamic corporate environment and successfully communicating the insights with the stakeholders.

Recent Projects

HR Analytics Dashboard

- Created a HR analytics Power BI dashboard which mainly focusses on employee absenteeism and the factors effecting it.
- Used SQL Server to import the data and developed queries to clean and extract the needed data for further analysis using python and SQL.
- Tools/ Technologies used – SQL Server, Python, Microsoft Power BI

Evaluating the effectiveness of App vs. Website

- Analyzed ecommerce data with more than **3000** records using python (Pandas) and built a **linear regression model** to predict the effectiveness of usage of App vs Website. Used Pandas for exploratory data analysis and finding out relationships through correlation and used excel for further more validation of the data.
- Trained and tested the linear regression model to find the line of best fit b/w the dependent and independent variable.
- Used **MSE, RMSE** and **R2** as evaluation metrics.

Positions Of Responsibility

Vice President – Design Circle, K L University	**2021 -2023**

- As Vice President of our university's UX Design club, I led technical events and knowledge transfer sessions on UX Design and web development.

Team Lead in Research – Samsung India, Remote	**2021 - 2022**

- I served as the team lead for a project worklet during my research internship at Samsung India, collaborating with two other team members.

Links

- LinkedIn | Link
- Portfolio | Link