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# IRCTCs e-Ticketing Service Electronic Reservation Slip (Personal User)





- This ticket will only be valid along with an ID proof in original.Please carry original Identity Proof.If found travelling without original ID Proof,will be treated as without ticket and charged as per extant Railway rules.
- Valid IDs to be presented during train journey by one of the passenger booked on an e-ticket:- Voter Identity
  Card / Passport / PAN Card / Driving License / Photo ID card issued by Central/State Govt./Public Sector
  Undertakings of State/Central Government, District Administrations, Municipal bodies and Panchayat
  Administrations. Student Identity Card with photograph issued by recognized School or College for their
  students / Nationalized Bank Passbook with photograph /Credit Cards issued by Banks with laminated
  photograph / Unique Identification Card "Aadhaar".
- General rules/ Information for e-ticket passenger have to be studied by the customer for cancellation & refund.



#### **SCAN TO VERIFY**

PNR No: 4725965893	Train No. & Name: 12728/GODAVARI EXP Quota: General					
Transaction ID: 0948895802	Date of Booking: 14-Mar-2015 11:01:19 AM	Class: 2A				
From: VIJAYAWADA JN(BZA)	Date of Journey: 18-Mar-2015	To: VISHAKAPATNAM(VSKP)				
Boarding: VIJAYAWADA JN(BZA)	: VIJAYAWADA JN(BZA) Date of Boarding: 18-Mar-2015 Scheduled Departure: 23:20 *					
Resv Upto: VISHAKAPATNAM(VSKP)	Scheduled Arrival: 19-Mar-2015 05:50 *	Adult: 01 Child: 00				
Passenger Mobile Number: 9440391477		Distance: 0351 KM				
Passenger Address :- FLT G5 GREEN GARDEN APT SEETHAMMA PETA.RAJENDRA NGR VISHAKAPATNAM Visakhapatnam Andhra Pradesh - 530016						

#### **FARE DETAILS:**

S.No.	Description	Amount (In rupees)	Amount (In words)	
1	Ticket Fare **	Rs. 900.0	Rupees Nine Hundred Only	
2	IRCTC Service Charges# (Incl. of Service Tax)	Rs. 22.47	Rupees Twenty Two and Four Seven Paisa Only	
3	Total	Rs. 922.47	Rupees Nine Hundred and Twenty Two and Four Seven Paisa Only	

<sup>\*\*</sup> Inclusive of Service Tax - Rs 32 Only

# Service charges(inclusive of Service Tax) per e-ticket irrespective of number of passengers on the ticket.

### PASSENGER DETAILS:

SNo.	Name	Age	Sex	Concession Code	Booking Status/ Current Status/Coach No./Seat No
1	B S G K MOHAN	50	Male		RLWL 2/ RLWL 2 0000/

This ticket is booked on a personal user ID and cannot be sold by an agent. If bought from an agent by any individual, it is at his/her own risk.



- ▼ WL PNR not confirmed? Booking done 3 days Prior to Journey date? You are Eligible for Last Minute Flight
- 🛪 Most attractive fares not available to General public
- ₹ 100% live Inventory
- ₹ 24X7 live Inventory
- ₹ No Opaque Booking









## IMPORTANT:

- 1. For details, rules and terms & conditions of E-Ticketing services, please visit <u>www.services.irctc.co.in</u>.
- 2. \*New Time Table will be effective from 01-09-2014. Departure time and Arrival Time printed on this ERS/VRM is liable to change. Please Check correct departure, arrival from Railway Station Enquiry, Dial 139 or SMS RAIL to 139.
- 3. There are amendments in certain provisions of Refund Rule. Refer, Amended Refund Rules w.e.f 01-07-2013.(detail available on www.services.irctc.co.in under heading General Information)
- 4. The accommodation booked is not transferable and is valid only if the ORIGINAL ID card printed above is presented during the journey. The ERS/VRM along with printed ID proof in original would be verified by TTE with the name and PNR on the chart. If the passenger fail to produce/display ERS/VRM due to any eventuality (loss, damaged mobile/laptop etc.) but has the prescribed original proof of identity, a penalty of Rs.50/- per ticket as applicable to such cases will be levied. The ticket checking staff On board/Off board will give Excess Fare Ticket for the same.
- $5. \ \ \, \textbf{E-ticket cancellations are permitted through} \, \underline{\textbf{www.services.irctc.co.in}} \, \textbf{by the user.}$
- 6. PNRs having fully waitlisted status will be dropped and the names of the passengers will not appear on the chart. They are not allowed to board the train. However the names of PARTIALLY waitlisted/ confirmed and RAC will appear in the chart.
- 7. Obtain certificate from the TTE /Conductor in case of (a) PARTIALLY waitlisted e-ticket when LESS NO. OF PASSENGERS travel, (b)A.C.FAILURE, (c)TRAVEL IN LOWER CLASS. This original certificate must be sent to GGM (IT), IRCTC, Internet Ticketing Centre, IRCA Building, State Entry Road, New Delhi-110055 after filing TDR online within prescribed time for claiming refund.
- 8. In case of Partial confirmed/RAC/Wait listed ticket, TDR should be filed online within prescribed time in case NO PASSENGER is travelling for processing of refund as per Railway refund rules.

- 9. While TDR refund requests are filed & registered on IRCTC website www.services.irctc.co.in, they are processed by Zonal Railways as per Railway Refund Rules.(detail available on www.services.irctc.co.in under heading General Information.
- 10. In Premium Special Train cancellation is not allowed. However, ticket will need to be cancelled and full refund is admissible if the train is cancelled by Indian Railways
- 11. Passengers are advised not to carry inflammable/dangerous/explosive articles as part of their luggage and also to desist from smoking in the trains.
- 12. Contact us on: 24\*7 Hrs Customer Support at 011-23340000/ 011-39340000, Chennai Customer Care 044 25300000 or e-mail To: care@irctc.co.in.
- 13. For any suggestions/complaints related to Catering services, contact Toll Free No. 1800-111-321 (07.00 hrs to 22.00 hrs)
- 14. Railway Security Helpline No.1322
- 15. ALL India Passenger Helpline no 138
- 16. PNR and train arrival/departure enquiry no. 139
- 17. To report unsavoury situation during journey, Please dial railway security helpline no. 182