THE SMS SERVER

The SMS server enables users to query information about court cases from the court's information center by sending a short code that consists of the type of information a client wants to view along with the court case number that identifies what information is being queried. This short codes include:

- 1. CT Which stands for Case Title e.g. Republic Vs John
- 2. CS Case Status e.g. Open
- 3. CL Case Stage e.g. Pre-trial
- 4. CA Case Agenda e.g TITLE:Republic Vs John TYPE:Mention' COURTROOM:Court 6 DATE:2011-03-29 13:02:00

When a client sends text message that contains any of the short codes above with the case number such as .CA.36 the sms server replies to the client's number with information like the ones listed above e.g

Client: .CA.36

Server: TITLE:Republic Vs John TYPE:Mention' COURTROOM:Court 6

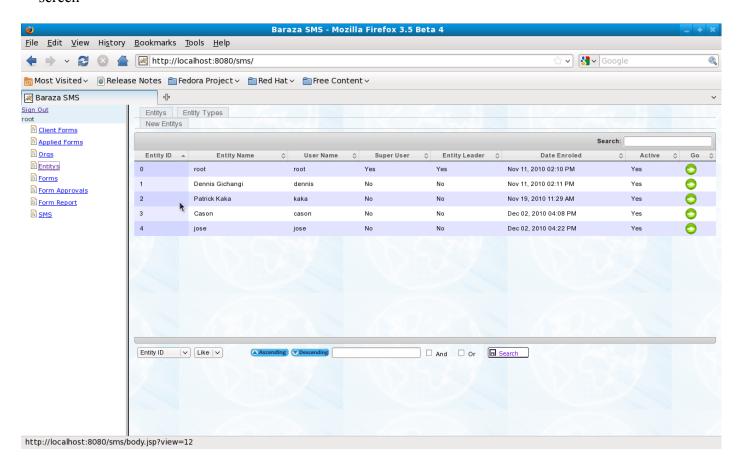
DATE:2011-03-29 13:02:00

LOGIN IN AND USING THE SYSTEM

Like any other system, users must login to the system with a user name and password

4		$\overline{}$
	Baraza SMS	
	User Name :	
	Password :	
	Log In	

After loging in with the correct user name and password the system will load and show this kind of screen



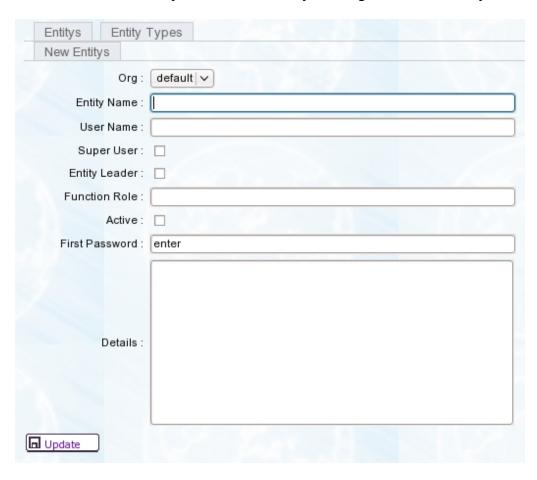
The two major menu options that will be used are Entity and Sms tabs, which are listed on the left side of the screen. Entitys tab is used to manage clients contacts, in this case the clients' phone numbers and any other system users, whereas SMS tab is used to view outgoing, sent and incoming SMSs and also manipulating SMS related activities.

1. ENTITYS:

As briefly discussed above, entitys majorly constitute system users and clients' contacts Entitys can be classified into smaller groups which are easily managed and easily contacted when need be. SMSs can be send to this small groups at once whenever they are targeted.

A. Creating a new entity:

All contacts will have to be specified as entities by clicking on the New Entity button:

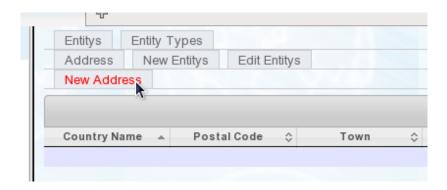


Entity name and username are the vital key fields required for each user. Once this fields are entered then to save, just click on the <Update> button to save.

Once the entity is created, it will be listed under Entitys as shown below:



To set a Phone number for the user just click on the <GO> button of the entity you want to set phone numbers for.



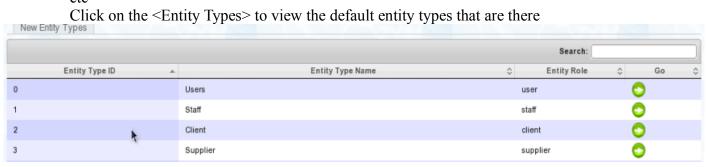
Then click on the <New Address> button then fill in the required fields as shown bellow then save (update)

Sys Country Id :	Kenya 🔻
Post Office Box :	
Postal Code :	
Town :	
Premises:	
Street :	
Phone Number :	
Extension :	
Mobile :	
Fax:	
Email:	
Default :	
Details :	
□ Update	

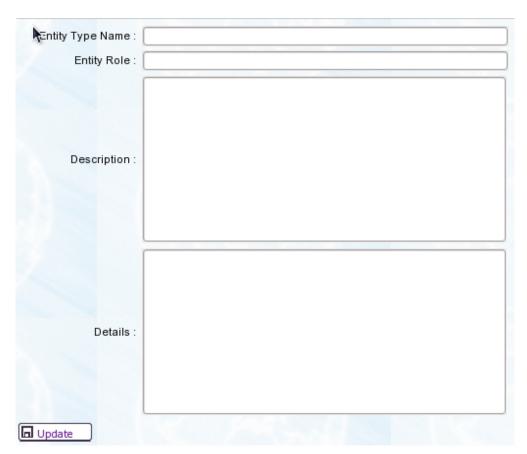
NB: The most important fields are the phone number and the mobile number which in this case will be the same

Entity Types В.

Enables you organize your contacts in your desired groups such as users, staff, clients, suppliers



Click on <New Entity Types> to create a new entity type



NB: Entity Type name and Entity role fields must be field

To view or create entity subscriptions click on the <GO> button of the entity type you want then you will be able to view the entity subscriptions made for that entity type selected



You can edit the entity subscriptions by clicking on the <GO> button

To create a new Entity subscriptions for the selected entity type click on the <New Entity Subscription> then a list of entities that you created earlier on will be shown. Select one of them then save.



2. SMS

This menu option enables you as a user of the system send, manage and view short messages. The Outbox tab enables you to view messages that have not been sent or rather awaiting to be send. The Sent tab enables you to view messages that have been sent and the Inbox tab enables you to view messages that have been received and saved into the system

A. Outbox

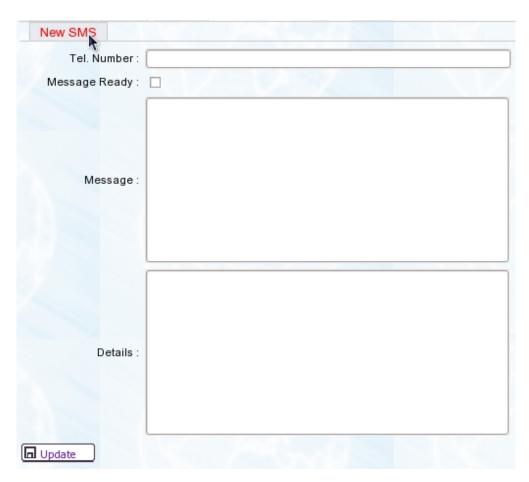


In the outbox section, message are listed showing the telephone number, message ready status and message sent status. If the message ready status is YES and the sent status is NO then it means that the sms server has queued this message and once its sent it moves to the sent folder

of the system. A message can be created and saved to be send some other time. Such messages will always have a message ready state as NO. If you want to send this type of message, click on the <GO> button of the message and check the Message ready state so that it queues the message for sending.

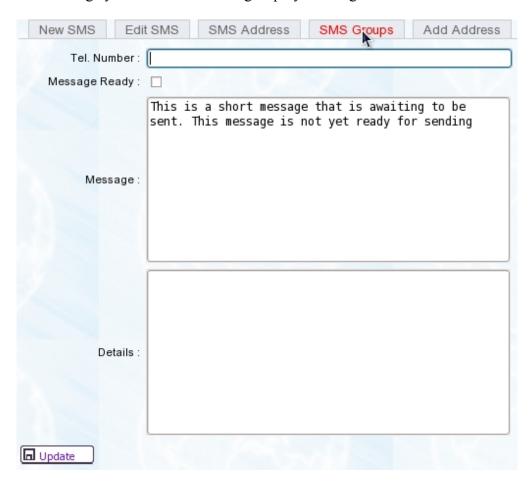
Creating a new Message

Click on the <New SMS> tab

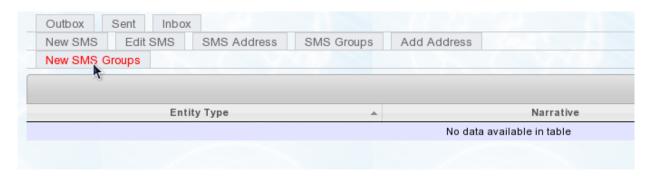


Telephone number should be provided for each message created. After creating your message, save it to put it on the queue to be send.

Exceptional cases such as a message which designed for a group of people is created leaving the telephone number field empty but having the message ready state checked. On the outbox tab, select the message you wish to send to a group by clicking on the <GO> button of the message



Click on the <SMS Groups> then select the <New SMS Group> tab as shown bellow to enable you select a group to receive the created SMS



Select an Entity type that you wish the sms to be send to

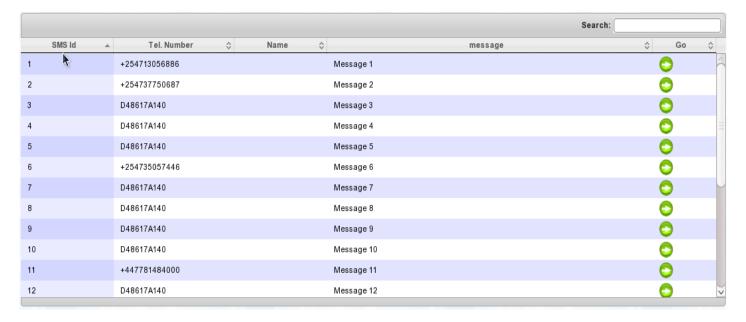
Entity Type :	Client
Narrative :	
□ Update	

B. Sent Showing a list of sent SMSs

							Search:			
	SMS Id 🔺	Tel. Number	Name	\$	Sent	\$	message	\$	Go	\$
21		+254722537575		t		Message 21		()	
23		+254724595693		t		Message 23		(5	

C. Inbox

Listing SMSs that have been received and saved in the system



Searching

The system allows a user to search for Entities and Messages that have been saved in the system. On each screen the system displays a panel like the one shown bellow.



The system's Log file

