**Sheshank Nandi Durgaiah** **Contact:** +91 – 9440262968

**Email:** [nshashank87@gmail.com](mailto:nshashank87@gmail.com)

**Summary:**

* Over 13 years of IT experience, working in Infrastructure team with a primary focus on Middleware Web Technologies.
* Combined experience as a DevOps Engineer and Middleware Engineer for projects with clients dedicated to configuration management and automation.
* Hands on experience on 500 + Linux/Unix platforms. Installed, Configured, Built the Environment, Upgraded, Maintained and experienced trouble-shooter, fixed issues on Oracle Web Logic, IBM Web Sphere, JBoss and Apache Tomcat application servers.
* Proven experience as a design and build engineer delivering several Middleware projects in IBM WebSphere, Oracle WebLogic, Apache Tomcat and JBOSS technologies.
* Successfully created and maintained automated CI/CD pipelines for code deployment using Jenkins while automating the deployment process.
* Thorough understanding and exposure to Global delivery and support model.
* Experienced with Docker container to transport any application to be run on any operating system/environment.
* Expertise in Build and Release management using Jenkins (CI/CD).
* Hands on experience with Ansible for deployments, services restart, alerts generation and yaml files configuration.
* Highly experienced in acting as a liaison between client, vendor, technology teams and other key business stakeholders.
* Provided 24x7 support for Production and Development Environments.
* Extensive experience on Automation and Monitoring tools like Venafi, Bladelogic, Splunk and AppDynamics.
* Highly experienced in task planning, estimate, implementation and support for several key organizational projects.
* Deep knowledge and understanding of process and methodologies within the organization.
* Experienced in mentoring, providing knowledge transfer and training several technical resources.
* Excellent communication skills, result driven attitude, quick learner, team player, organized and self-motivated.

**Technical Skills:**

* DevOps Tools: Jenkins, GitHub, Docker, Ansible.
* Middleware Technologies: WebLogic Application Server, WebSphere Application Server, Tomcat, Jboss.
* Web-servers: Apache Web server, OHS, HIS.
* OS- Platform: Windows, Linux.
* Scripting Languages: Unix Bash, WLST, Python.
* Monitoring Tools: Site Scope, Dynatrace, App dynamics, Oracle Enterprise Monitoring.
* Ticketing Tools: E-connect, I-Space, BMC Remedy.
* Automation Tools: BladeLogic, Venafi.

**Professional Experience:**

**BA Continuum India Pvt. Ltd., Hyderabad** **Jul’19 – Present**

Non-Banking subsidiary of Bank of America Corporation

Position: Senior Analyst

**Responsibilities:**

* Analyze and develop technology solutions based on customer requirements.
* Build and implement middleware products to meet business demands.
* Work with Developers and Architects in developing middleware configurations based on requirements.
* Identify and apply innovative technologies to update existing middleware.
* Apply patches and product version upgrades on regular basis.
* End-to-End certificate management on Venafi.
* Perform Ping Access migration from Siteminder.
* Configure Ansible for deployments, services restarts.
* Proactive monitoring of applications on AppDynamics and Splunk.
* Create and maintain documentation for middleware installations, changes and upgrades.
* Train Junior Engineers on middleware updates and new installations.
* Coordinate with vendors and support team on problem resolution, design issues and upgrades.
* Perform troubleshooting, incident response, and patching in a timely manner.
* Troubleshoot and resolve technical problems in timely and accurate manner to improve application performance and functionality.
* Develop and implement strategies for migration, consolidation and upgrade of middleware components.
* Evaluate system architecture and make recommendations as required.
* Develop and implement standard processes for installation, maintenance and enhancement of middleware applications.

**Oracle India Pvt. Ltd., Hyderabad** **Dec’16 - Jul’19**

Position: IT Consultant

**Responsibilities:**

* Designing and deploying dynamically scalable, available, fault-tolerant, and reliable applications on the Cloud
* Selecting appropriate Cloud services to design and deploy an application based on given requirements
* Migrating complex, multi-tier applications on Cloud Platforms
* Designing and deploying enterprise-wide scalable operations on Cloud Platforms
* Implementing cost-control strategies

**BA Continuum India Pvt. Ltd., Hyderabad** **Jul’10 – Dec’16**

Non-Banking subsidiary of Bank of America Corporation

Position: Senior System Engineer

**Responsibilities:**

* Install and configure Middleware Products and the integration of these Products with Siteminder and Monitoring tools.
* Deploy and configure enterprise applications in accordance with standards and project/operational requirements.
* Work closely with other technicians to diagnose and resolve issues related to the design and maintenance of infrastructure, hardware and software.
* Provide Operations/Break-Fix Support for production issues.
* Handle severity 1/2 tickets and co-coordinating with other teams on bridge lines.
* Perform daily system monitoring, server resources, key processes and JVM logs.
* Use problem determination tools and log files to troubleshoot problems.
* Apply patches and perform upgrades on need basis and cloning.
* Ensures that the technical environment is updated with current, stable versions of software products that comply with approved architecture and system standards.
* Install Configure and Renew of SSL certificates.
* Take initiatives on Automation Projects.

**Education:**

B.E in Computer Science and Engineering from Chaitanya Bharathi Institute and Technology, Hyderabad

**Strengths:**

* Self Confidence.
* Flexible to work in any conditions.
* Determination towards work.
* Quick Learner.