

BHAVANA SIRIPURAM

Associate Engineer

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SUMMARY

To become a significant contributor in an esteemed organization that provides a challenging environment and opportunities to work and to map my potential onto maximum extent

EXPERIENCE

Ericsson

09/2022 - 11/2023

Bangalore

- I have been working for Automated Ops for BT Project and also gained Knowledge in Telstra Project within short span of time.
- I had an experience in monitoring and documenting details related to active orders
- Had hands on experience in handling customer reported incidents, efficiently addressing and resolving all assigned incidents by utilizing my strong decision-making and troubleshooting abilities.
- Had experience in maintaining transparent and succinct communication with customers concerning their order deliveries.

EDUCATION

Bachelors in Electrical and electronics.

10/2018 - 07/2022

Bhoj Reddy Engineering College For Women

CGPA | 7.7 / 10

Intermediate

10/2016 - 08/2018

SRR Junior College

GPA | 9.7 / 10

SSC

05/2016

ST. Mary's High School

GPA | 8.7 / 10

ACHIEVEMENTS

☐ All Stars Award

Achieved All Stars awards for executing speedily (Award level: Platinum)

☐ Employee of the Month

Achieved EOM for Jan 2023

☐ Smart Test

Achieved 3rd position in smart test at college level conducted by SRM Institute of science and technology

☐ Merit Certificate

Achieved merit certificate in "Bhoj Reddy Engineering College"

SKILLS

☐ Quick Learning

☐ Problem solving

☐ Basics of Linux

☐ SQL

☐ C language