

# Deliverables: Clustering Results Report

## 1. Number of Clusters Formed

Using the **elbow method** to determine the optimal number of clusters, we evaluated the inertia for different values of  $k$  (ranging from 2 to 10). Based on the elbow curve, we chose **4 clusters** as the optimal number. This was determined by observing the point where the inertia reduction starts to slow down.

## 2. Davies-Bouldin Index (DB Index)

The **Davies-Bouldin Index (DB Index)** measures the average similarity ratio of each cluster with the one most similar to it. A lower DB Index indicates better clustering. For our dataset, the DB Index value is:

- **Davies-Bouldin Index: 1.0673**

A DB Index value closer to 0 suggests that the clusters are well-separated and compact. The value of 1.0673 indicates a moderate separation between the clusters, but there is room for improvement.

## 3. Silhouette Score

The **Silhouette Score** measures how similar each point is to its own cluster compared to other clusters. The score ranges from -1 (bad clustering) to +1 (good clustering). A value close to 1 indicates that the points are well-clustered, while a value close to 0 suggests that the clusters are overlapping.

- **Silhouette Score: 0.3211**

This score indicates that the clustering is somewhat effective, but there is still potential for improvement in the separation of the clusters.

## 4. Clustering Metrics

In addition to the DB Index and Silhouette Score, we can also look at the **cluster visualization** using **Principal Component Analysis (PCA)**. PCA was used to reduce the dimensionality of the dataset, allowing us to plot the clusters in a 2D space. The clusters are visually separated, although the separation is not perfect, which aligns with the moderate DB Index and Silhouette Score values.

## 5. Summary of Clustering Results

- **Optimal Number of Clusters: 4**
- **Davies-Bouldin Index: 1.0673** (moderate cluster separation)
- **Silhouette Score: 0.3211** (moderate clustering quality)

These results suggest that while the clustering algorithm has successfully identified 4 distinct customer groups, there is still potential to improve the cluster separation and overall quality of the clustering.