



Says

What have we heard them say?
What can we imagine them saying?



Thinks

What are their wants, needs, hopes, and dreams?
What other thoughts might influence their behavior?

Who introduce
the Global Air
transportation?

What is meant
by Global Air
transportation
network?

Whether the
Global Air
transportation
network has a
certain time
duration?

What are the
drawbacks of
global air
transportation?

What are the
advantages in
Global Air
Transportation
network?

What are the
benefits of
Global Air
Transportation
Network?



When was global
air transportation
network has
been
introduced?

Whether
global air
transportation
can be done
easily?

In which place
global air
transportation
was started?

While using
Global air
transportation
is there any
problem?

What are
ideas for using
global air
transportation
network?

Is there any
demand for
global air
transportation
network?



Does

What behavior have we observed?
What can we imagine them doing?



Feels

What are their fears, frustrations, and anxieties?
What other feelings might influence their behavior?