

Bhavini Munjpara

Front-end Developer

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Krish residency – 1, Nikol, Ahmedabad - 382350

WORK EXPERIENCE

RBL Bank Ltd.
Nov 2022 – July 2025

Customer Service Executive

As a Customer Service Executive at RBL Bank, I handled customer queries, provided banking solutions, and ensured smooth service delivery. I assisted with account services, transaction processing, and issue resolution. Additionally, I worked with teams to enhance customer experience and operational efficiency.

ICICI Bank Ltd.
May 2022 - Sep 2022

Teller

As a Teller at ICICI Bank, I handled high-volume cash transactions while ensuring compliance with banking policies. I assisted customers with account services, processed transactions efficiently, and promoted banking solutions. Additionally, I maintained accurate records and contributed to the smooth operation of branch activities.

IndusInd Bank Ltd.
2019 - 2022

Teller

As a Teller at IndusInd Bank, I handled cash transactions, deposits, withdrawals, and cheque clearances with accuracy and compliance. I provided customer service by resolving inquiries and assisting with account-related services. Additionally, I promoted financial products and ensured proper cash balancing at the end of each shift.

EDUCATION

Saurashtra University
2015 - 2017

MA with English literature

Completed a Master of Arts in English Literature, enhancing analytical, critical thinking, and communication skills. I gained in-depth knowledge of literary theories, classical and modern literature, and advanced language proficiency.

Saurashtra University
2012 - 2015

BA with English literature

Completed a Bachelor of Arts in English Literature, gaining strong analytical and communication skills. Developed a deep understanding of literary works, critical thinking, and language proficiency.

Courses

Tops Technologies
July 2025 - Present

Front-end Developer

Project

1. Book My Show clone
2. HTML & CSS Website

SKILLS

Management Skills
Creativity
Team Work

LANGUAGE

English
Hindi
Gujarati

HOBBY

Art and Craft
Dancing
Cooking