



# BHAVI KATARIA

## SOFTWARE DEVELOPMENT STUDENT

### Profile

Business Information Technology student at Haaga-Helia University of Applied Sciences (Helsinki), majoring in Software Development. Interested in web design, front-end development, mobile applications, game development, and cybersecurity. Passionate about creating clean, user-friendly solutions and continuously learning new technologies.

### EXPERIENCE

#### LIDL SUOMI

##### Salesperson/Cashier

August 2024-Present

- Handled cashier duties with accuracy, efficiency, and focus on delivering excellent customer service.
- Maintained a positive, professional presence at checkout, ensuring a smooth customer journey.
- Assisted with stock management and store presentation, contributing to team targets.
- Gained hands-on experience in multi-tasking and working flexibly across different roles during shifts.

#### NORDIC BUSINESS FORUM

##### Temporary Customer Service Representative

- Delivered efficient, friendly assistance to event attendees in a fast-paced business conference environment.
- Managed inquiries and registration processes while upholding high service standards.

#### ICA EDU SKILLS

##### Administrative & Marketing Assistant Trainee

Apr 2023 - Dec 2023

- Provided daily IT support and optimized operational processes through effective use of MS Office tools.
- Managed social media content and campaigns to enhance brand visibility and customer engagement.
- Scheduled meetings, handled client records, and managed travel and calendar arrangements for the office.

 +365415806557

 katariabhavi2@gmail.com

 [My linkedIn](#)

### EDUCATION

#### BACHELOR IN BUSINESS INFORMATION TECHNOLOGY- SOFTWARE DEVELOPMENT

Haaga-Helia University of Applied  
Sciences

2024-2027

#### HIGH SCHOOL GRADUATE

The Millennium School

2022-2023

### SKILLS

#### Programming & Tech:

- JavaScript, TypeScript, HTML, CSS, Java, Python, React, SQL
- MS Office, Git

#### Web & App Development:

- Front-end design, React web apps, Expo/React Native mobile apps

#### Other Interests:

- Game development, cybersecurity, UI/UX design

#### Soft Skills:

- Problem-solving, teamwork, adaptability, creativity, customer service (Lidl work experience)