

Jio Payment Solutions Limited (formerly known as Reliance Payment Solutions Limited) Merchant Onboarding Requisites

Through JPSSL's fast and frictionless signup process, merchants can start accepting payments with ease; however, they need to ensure that their basic details and requirements are available and updated. As a merchant, you can expect continued support and guidance from our sales teams when establishing a relationship and throughout the payment lifecycle thereafter.

Jio Payment Solutions Limited (formerly known as Reliance Payment Solutions Limited) (JPSSL) is committed to comply with the requirements of 'The Prevention of Money Laundering Act, 2002, rules framed thereunder, and regulatory prescriptions of the Reserve Bank of India (RBI) under 'Anti-Money Laundering (AML)', 'Combatting the Financing of Terrorism (CFT)' and 'Know Your Customer (KYC)' guidelines while on-boarding of merchants. JPSSL affirms that it will adopt and implement a robust framework that reflect its 'zero tolerance' for all associated risks. JPSSL has accordingly adopted this policy known as 'Merchant Onboarding and KYC-AML Policy' keeping in view its business requirements.

Merchant Onboarding Process

Your Onboarding journey begins when you express an interest in JPSSL solutions and services and continues beyond account activation for tracking periodic updates and continuous due diligence.

Merchant Registration

Options below to start your registration

- Download and Signing up with [JPSSL Merchant Acquisition Form](#)
- In case of existing merchant, who needs to expand Jiopay Integration to its other business units, Please refer [JPSSL Merchant Acquisition Form \(Supplementary\)](#)
- Write us to merchant.support@jiopay.in for more details

Prohibited Businesses

The Merchant will be informed by our Sales/Business team of the list of businesses for which payment processing services will not be offered by JPSSL. Customer should check whether his business falls under the prohibited list or not, and proceed accordingly.

[Click here](#) to view detailed information on the prohibited businesses.

Document Submission

Once the merchants has verified their business does not fall under the prohibited list, the merchant further needs to go through the online signup process, they need to upload their KYC documents to complete their registration.

[Click here](#) to view List of Documents for Sole Proprietorship and Entity

Annexure

ANNEXURE I: Form (ANX-A) *FORMAT OF DECLARATION TO BE FURNISHED WHEN OWNER NAME OR BUSINESS NAME NOT MENTIONED ON PROOF OF BUSINESS*

[Click here](#) to view and download the Form (ANX-A)

ANNEXURE II: Form (ANX-B) *FORMAT OF DECLARATION TO BE FURNISHED IN CASE OF MISMATCH OF DATE OF BIRTH*

[Click here](#) to view and download the Form (ANX-B)

ANNEXURE III: Form (ANX-C) *FORMAT OF DECLARATION TO BE FURNISHED IN CASE GST UNAVAILABLE*

[Click here](#) to view and download the Form (ANX-C)