

## **BHAVNA PULLIAHGARI**

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### **Professional Summary**

IT professional seeking for an entry level position to contribute my skills and abilities in the field of computer technology and to gain professional growth while nurturing my analytical and technical skills in the field of IT.

### **Summary of Qualifications**

- Currently pursuing an Advanced Diploma in Software Engineering technology at Centennial College, Toronto
- Bachelor of Technology - Computer Science Engineering, Jawaharlal Nehru Technological University, India
- Specialize in Object Oriented Software Design, Data Base Management, Data Warehousing and Data Mining
- Proficient in SDLC, UML and ERD
- Quick learner and proactive team member with good communication skills

### **Technical Skills**

- **Databases:** SQL
- **Languages:** C, C++, Java, .NET, VBA
- **Web Technologies:** HTML, XML
- **Operating systems:** Windows, Linux
- **Incident Management Tool:** ServiceNow
- **Productivity Software:** Microsoft Office Word, PowerPoint, Excel, Outlook and Visio

### **Education**

#### **Advanced Diploma: Software Engineering Technology**

January 2017 - Present

Centennial College, Toronto, ON

#### **Bachelor of Technology: Computer Science Engineering**

August 2011- July 2015

Jawaharlal Nehru Technological University, Hyderabad, India

### **Work Experience**

#### **Technical Analyst Co-op**

September 2017 – April 2018

CIBC, Mississauga, ON

- Assisted clients within CIBC interface in resolving operational issues
- Initiated accurate solution to resolve system and infrastructure application errors.
- Resolved/Escalated Production, Development, Testing issues to appropriate teams.

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- Performed DNS changes by running scripts.
- Assisted in performing Wealth Management Activities.
- Raised incidents in ServiceNow Service Manager Tool.
- Performed daily/weekly backups and updated daily reports.

### **Canada Product Analyst Intern**

May 2018 – September 2018

HSBC, Toronto, ON

- Product Analyst - worked across support, business analysis and development team in Cash Equities and Trades Team
- Front to back technology support for Cash Equities Trading
- Developed reports using Visual Basic for Applications programming language with Microsoft Excel, SQL and Sybase

### **Academic Projects**

- Worked in group project in creating an Online Grocery Store website using ASP.NET, Created a page which can display different sections of a grocery store and created database to store user information.
- Worked in group project in creating Food Delivery website using Visual Studio Code, Created the payment gateway using bootstrap and JavaScript.

### **Volunteer Experience**

- Attended and volunteered Leadership workshops conducted by Centennial College at Progress Campus, Toronto
- Volunteered for several workshops and seminars at Jawaharlal Nehru Technological University Hyderabad, India

### **Certifications**

- Business English Certification (BEC) from Cambridge University
- Microsoft Technical Associate Certification, .NET
- Microsoft Certified Professional, .NET
- Oracle Certified Associate, Java SE 5/SE 6
- Oracle Certified Professional, Java SE 6 Programmer

### **REFERENCE AVAILABLE UPON REQUEST**