

# Yash Rathor

## Resume

### PROFILE

(+91) 7976776393



Rathoreraj03756@gmail.com



House no.135, Rathore  
Bhawan Grand Hotel Ki Gail  
Rampura, KOTA



A Branch Call Centre Support Working In Radiant Digitek Network Limited Kota.

Over 3 Years Of Experience In Troubleshooting And Advisory Work. Committed To Promoting The Highest Standards And Company Values.

### STRENGTHS

Throughout my career, I have proved capable of managing and successfully delivering highly regarded work.

Assisting customers in a friendly and respectful Manner.

Continuously looking for ways to improve the service offering.

- Developing telephone handling procedures.
- Arranging and Handling team meetings where issues of performance are mutually discussed

### MAJOR RESEARCH PROJECT

A Professional and personal call center Representatives experience handling inbound and outbound calls for telecommunications and retail companies.

Factors Influencing User Satisfaction with Services and Portfolio.

### KEY SKILLS AND COMPETENCIES

Delivering best practice for the entire department.

logical thinker with superb creative problem-solving skills.

Able to conduct tough conversations with underperforming staff.

### EDUCATION

B.B.A

Jaipur National University  
Jaipur ( Running )

Electrical Diploma

Sarvodaya polytechnic college,  
Kota

XII Class,

Rajasthan Board  
Suman Bharti Sr. Sec. School Of  
Kota 2014

X Class,

Rajasthan Board  
Aklank Sr. Sec. School  
of Kota 2012

### KEY SKILLS

Proficiency



English / Hindi



Motivational Skills



Team Leadership



Problem Solving



## PERSONAL DETAILS

**Fathers Name:** Mr. Chandra Shekhar Rathore  
**Date of Birth** Dec. 10, 1998  
**Place of Birth:** Kota  
**Languages Known:** English, Hindi.  
**Permanent Address:** Hno.135 Grand Hotel Ki Gali, Rampura, Kota

## EXTRA CURRICULAR ACTIVITIES

➤ Providing Support To NGO's

## DECLARATION

I Hereby Declare That All The Information Furnished Above Is True To The Best Of My Knowledge.

Date

Yash Rathor

Place: Kota (RAJ.)