

# Case Study: General Electric (GE) – Effective Adoption of Predictive Maintenance in Manufacturing

## Company Background

General Electric (GE) is a multinational conglomerate that operates various businesses, such as manufacturing industrial equipment, aviation parts, and power generation systems. One of GE's major divisions, GE Aviation, produces aircraft engines and components for commercial and military applications.

## Challenge Faced :

GE experienced a number of challenges in maintaining its intricate industrial equipment, especially in its aviation business:

1. **High Maintenance Expenses :** Ongoing breakdowns and surprise failures resulted in expensive unplanned maintenance.
2. **Asset Longevity:** The firm required a solution to increase the lifespan of its manufacturing assets and aircraft engines.
3. **Production Down Time:** Unscheduled maintenance created production delays and inefficiencies.

## Solution: Installation of Predictive Maintenance

GE used Industrial Internet of Things (IIoT) and Artificial Intelligence (AI)-driven predictive maintenance to optimize asset management and reduce unexpected failures. It placed Predix, the company's own industrial analytics platform, on its factories and aircraft engines.

## Principal Technologies Utilized

**IoT Sensors:** Placed on equipment to monitor real-time temperature, vibration, pressure, and other performance parameters.

**Big Data Analytics:** Consolidated and analyzed sensor data to identify patterns of equipment degradation.

**Machine Learning Algorithms:** Utilized to forecast impending failures ahead of time so maintenance could be planned proactively.

**Cloud Computing (Predix Platform):** Facilitated real-time monitoring of multi-plant manufacturing assets.

## Results & Benefits

- ✓ Improved Downtime: Predictive maintenance reduced unexpected downtime by 30%, thereby boosting production efficiency.
- ✓ Reduced Maintenance Expenses: GE maintained up to 20% reduction in maintenance costs through avoidance of unnecessary preventive maintenance work.
- ✓ Extended Equipment Life: Early identification of wear and tear enabled the extension of the life of key manufacturing assets.
- ✓ Better Safety & Compliance: The system ensured maintenance was only performed when required, eliminating risks of sudden failures.

## Conclusion

GE's predictive maintenance approach revolutionized its manufacturing operations through the use of advanced analytics and IoT. GE realized considerable cost savings and operational efficiency while guaranteeing the reliability of equipment.

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## Impact of Predictive Maintenance on GE Operations

The use of predictive maintenance had a significant impact on the manufacturing operations of General Electric (GE), especially in the aviation and industrial equipment industries. The following are the most important effects:

### 1. Improved Operational Efficiency

- ✓ Minimized Downtime: Through predicting equipment failures prior to their occurrence, GE minimized unplanned downtime by 30%. This resulted in round-the-clock production with fewer interruptions.
- ✓ Improved Resource Optimization: The maintenance team managed resources effectively, focusing only on repairs that were needed, hence improving workforce allocation and efficiency.

## 2. Reduced Costs

✓ **Reduced Maintenance Expenses:** Maintenance costs came down by 20% due to predictive maintenance preventing unnecessary preventive maintenance and emergency fixes at the last minute.

✓ **Reduced Energy Consumption:** Early detection of inefficiencies improved the optimization of power usage, resulting in reduced energy expenditure in manufacturing facilities.

## 3. Increased Equipment Lifetime

✓ **Less Wear and Tear:** Early fault detection avoided minor problems from rising, leading to a longer lifespan of engines and machinery.

✓ **Streamlined Spare Parts Inventory:** Accurate failure prediction helped GE streamline spare parts procurement, thus minimizing inventory expenditure.

## 4. Enhanced Product Quality & Customer Satisfaction

✓ **Reduced Defects:** Real-time monitoring helped ensure that equipment was running under ideal conditions, resulting in improved product quality.

✓ **Timely Deliveries:** Minimizing production shutdowns allowed GE to deliver on time, enhancing customer satisfaction and overall trust.

## 5. Improved Safety & Compliance

✓ **Preventive Risk Minimized:** Anticipatory analysis of potential failures minimized workplace safety threats.

✓ **Adherence to Regulations:** Predictive analytics ensured GE maintained rigorous industry standards by ensuring timely maintenance schedules. This enhanced its regulatory compliance.

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## **Future Trends of the company GE(GENERAL ELECTRIC) :**

According to my understanding and study this company is shifting towards predictive maintenance with the help of AI and machine learning as AI/ML are new revolution in the manufacturing industries and they might help this company increase efficiency and also eliminate marginal errors.