

Dreamspire Visitor Services & Group Booking Information

Introduction

Dreamspire offers comprehensive visitor services to ensure a smooth, enjoyable experience for all guests. This document outlines available amenities, accessibility options, group booking procedures, and special services tailored for schools, corporate groups, and large parties.

1. General Visitor Services

Guest Relations & Information Centers

Located at main entrances and key park locations.

Provide maps, schedules, lost & found, and personalized assistance.

Multilingual staff available.

Accessibility Services

Wheelchair rentals and electric scooters.

Accessibility guides and designated ride access points.

Assistance for hearing-impaired and visually impaired guests (sign language interpreters, braille maps).

Quiet zones for sensory-sensitive guests.

First Aid & Safety

Medical stations staffed with trained professionals at multiple locations.

Emergency call points throughout the park.

Lost child and reunification services.

Lockers & Storage

Secure lockers available near main entrances and popular attractions.

Package pickup and delivery service to exit points.

Wi-Fi & Charging Stations

Free high-speed Wi-Fi across the park.

Charging kiosks for mobile devices in dining areas and lounges.

2. Group Bookings

Group Types

School field trips

Corporate outings and team-building events

Large family gatherings and reunions

Special interest clubs and fan groups

Booking Process

Advance reservations required for groups of 20 or more.

Dedicated group sales representatives to assist with planning.

Customized itineraries and experiences available upon request.

Group Packages & Benefits

Discounted admission rates.

Priority access to rides and shows.

Reserved seating for parades and performances.

Group dining options with tailored menus and private areas.

Exclusive behind-the-scenes tours and workshops.

Transportation & Parking

Bus parking and drop-off zones near park entrances.

Shuttle services within the park for large groups.

Valet parking and electric vehicle charging stations.

3. Special Services

Birthday & Celebration Packages

Customizable party rooms with themed decorations.

Dedicated party hosts and mascot appearances.

Group photo packages and souvenir options.

VIP & Concierge Services

Personalized itinerary planning.

Fast-pass access to rides and attractions.

Private transportation within the park.

Luxury lounge access with complimentary refreshments.

Educational Programs

Curriculum-aligned tours and workshops.

Interactive STEM activities at Quantum Lab.

Storytelling and cultural sessions in Eldoria.

Summary

Dreamspire's visitor services are designed to cater to a diverse range of guests, ensuring convenience, accessibility, and personalized experiences. Group bookings benefit from tailored packages that enhance the value and enjoyment of large visits.