Software Engineering IT-314

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Use Case: Process Sale

Actor: Cashier

Preconditions:

- The cashier has already logged into the POS system.
- The POS system is successfully connected to both the catalog and inventory systems.

Main Flow:

- 1. The cashier initiates a new sales transaction.
- 2. For each item in the transaction:
 - a. The cashier scans the barcode.
 - b. The system retrieves the item's name and price from the catalog.
 - c. The inventory count is updated.
 - d. The item is added to the transaction.
- 3. The system calculates the total amount.
- 4. If the customer has a gift coupon:
 - a. The cashier applies the coupon.
 - b. The system adjusts the total.
- 5. The cashier informs the customer of the total amount.

- 6. The customer selects a payment method (cash, credit card, check).
- 7. The cashier processes the payment.
- 8. The system verifies the payment details.
- 9. A receipt is generated and printed.
- 10. The transaction is closed and finalized.

Alternative Flows:

- Invalid coupon scenario:
 - The system notifies the cashier that the coupon is invalid.
 - The cashier informs the customer and continues from step 5.
- Payment validation failure:
 - The system alerts the cashier that the payment has failed.
 - The cashier requests a different payment method.
 - If provided, return to step 7; otherwise, cancel the transaction.

Postconditions:

- The transaction is logged in the system.
- Inventory is updated.
- The payment is processed successfully.
- A receipt is printed.

Use Case: Processing a Return

Actor: Cashier

Preconditions:

- The cashier is logged into the POS system.
- The customer has a valid receipt for the items being returned.

Main Flow:

- 1. The cashier begins a new return transaction.
- 2. The cashier scans or manually enters the receipt details.
- 3. The system retrieves the original transaction.
- 4. For each returned item:
 - a. The cashier scans the item's barcode.
 - b. The system verifies that the item matches the original transaction.
 - c. Inventory is updated to reflect the return.
 - d. The item is added to the return transaction.
- 5. The system calculates the refund amount.
- 6. The cashier confirms the details with the customer.
- 7. The system processes the refund using the original payment method.
- 8. A return receipt is printed.
- 9. The return transaction is completed.

Alternative Flows:

- Receipt not found:
 - The system alerts the cashier that the receipt is invalid.
 - The cashier informs the customer and terminates the process.
- Item verification fails:
 - The system flags the item as not matching the original purchase.
- The cashier informs the customer and either proceeds with the next item or stops the return.
- Original payment method unavailable:
 - The cashier selects a different refund method (store credit or cash).
 - The system processes the refund using the chosen method.

Postconditions:

- The return is logged in the system.
- Inventory is updated.

-	The refund is pro	cessed.		
-	A return receipt i	s printed.		

Identify Entity/Boundary/Control Objects

Entity Objects:

- Item
- Inventory
- Catalog
- Payment
- Receipt
- Coupon
- User (Cashier/Administrator)
- Return

Boundary Objects:

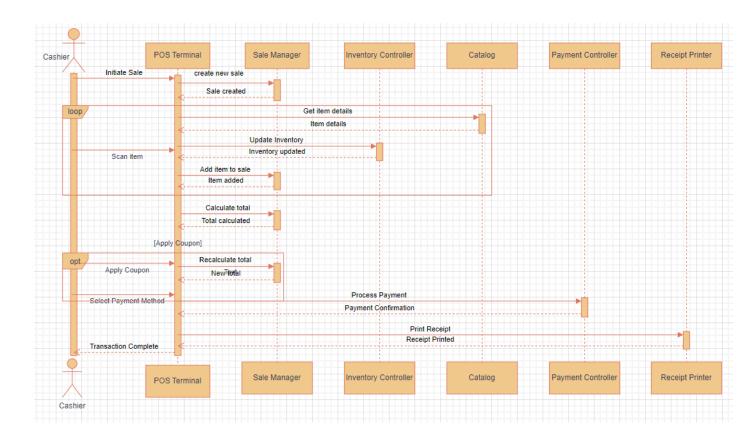
- POS Terminal Interface
- Scanner Interface
- Payment Processing Interface
- Receipt Printer Interface

Control Objects:

- Sale Manager
- Inventory Manager
- Catalog Manager
- Payment Manager
- User Authentication Manager
- Return Manager

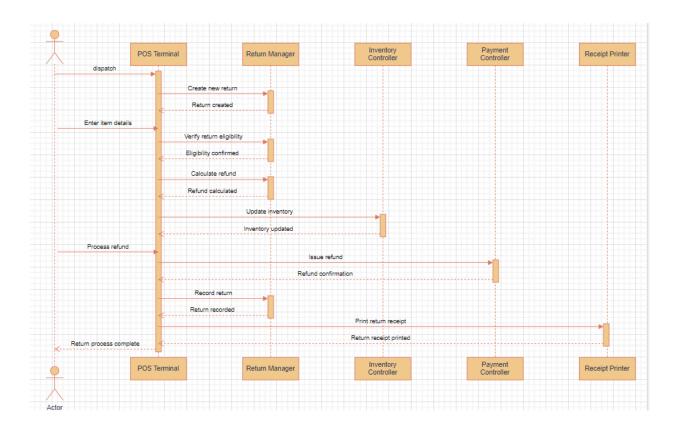
Sequence Diagram:

Process Sale Sequence Diagram

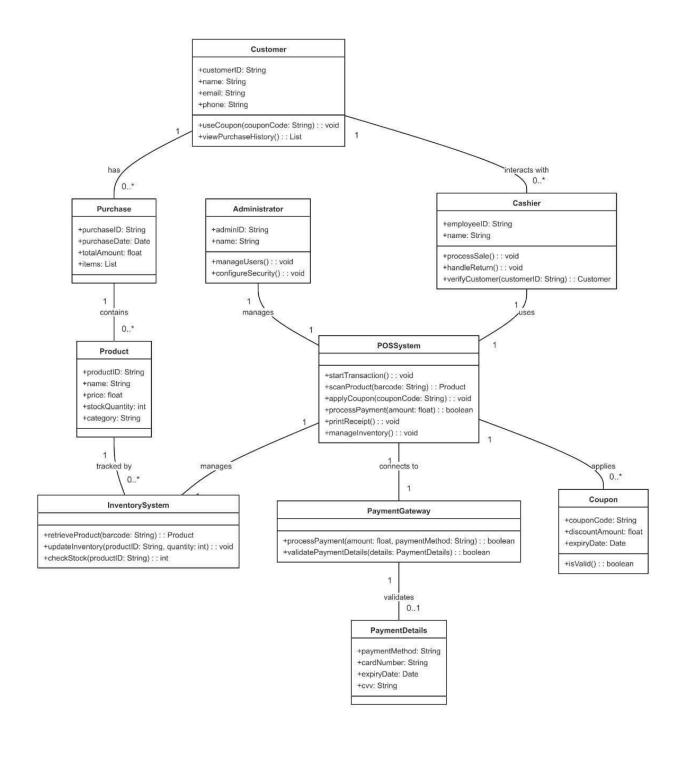


Sequence Diagram:

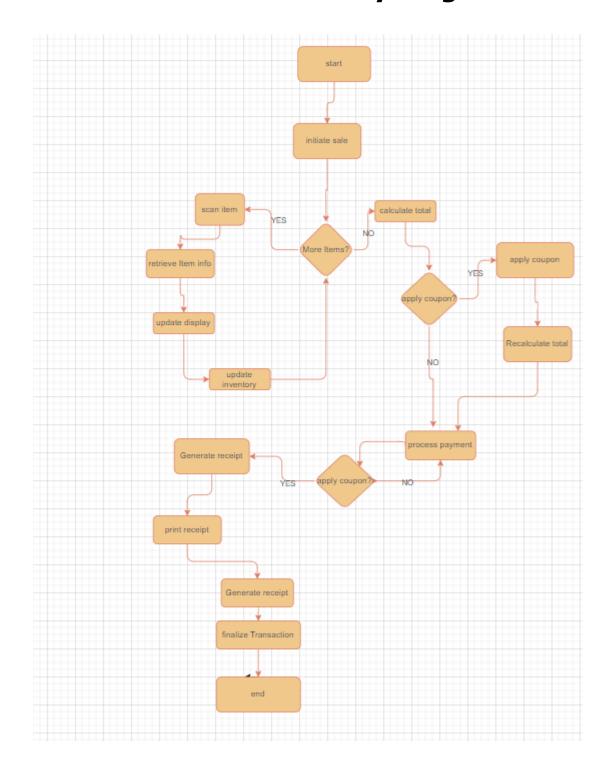
Handle Return Sequence Diagram



Analysis Domain Model



Process Sale Activity Diagram



Handle Return Activity Diagram

