Bhavya Vaghela

Toronto, ON | [Linked](#) | 437-443-9898 | vaghelabhavya257@gmail.com

EDUCATION & CERTIFICATIONS

George Brown College - Toronto, ON

Advanced Diploma in Computer Programming and Analysis

Expected Graduation Date: June 2025

Google IT Support Professional Certificate - Online

Graduation Date: December 2022

WORK EXPERIENCE

Great Canadian Casino Resort Toronto - Toronto, ON

Customer Service Representative | July 2023 - Present

- Assist guests with transactions, inquiries, and casino services.
- Handle large cash transactions and ensure financial accuracy.
- Resolve customer concerns efficiently in a high-pressure environment.
- Work collaboratively with management and team members to enhance guest satisfaction.

Private English Tutor - Ahmedabad, India

English Tutor (Freelance) | January 2020 - March 2022

- Provided one-on-one and small group tutoring for English learners.
- Designed lesson plans tailored to students' learning needs.
- Assisted students in exam preparation and academic writing.
- Encouraged interactive learning methods for engagement.

TECHNICAL SKILLS & INTERESTS

Technical Skills:
- Web Development: JavaScript, React, Node.js, Express.js
- Backend & Databases: MongoDB, MySQL, Firebase
- Cloud & DevOps: Google Cloud, Docker, Linux
- IT Support & Troubleshooting
- Microsoft Office Suite (Excel, PowerPoint, Word)

Interests:

- Web Development & UI/UX Design
- Problem Solving & Algorithm Challenges
- Movies, Gaming, and Soccer
- AI & Machine Learning Exploration