Terms and Conditions for Beverage Subscription (For Website)

By entering the 'Offer for Beverage Subscription at Starbucks.' (Hereby known as "Offer"), you (hereby known as "Customer") agree to the following terms and conditions.

1. Standard Terms

- a. This Offer is organized by Tata Starbucks Private Ltd. (Hereby known as "Starbucks India").
- b. The Offer will be held between the following dates:
 - **Subscription purchase:** 26th August to 8th September
 - **Subscription Redemption:** 11th September to 10th October
 - 1 subscription is equal to 10 beverages
- c. Offer is valid at all Starbucks stores.
- d. Offer process flow is as follows:

Existing My Starbucks Rewards Members:

- 1. Member can purchase the beverage subscription between 26th August to 8th September at any Starbucks store in India
- 2. Member to pay for this subscription using his registered Starbucks card/app
- 3. Member to note that the invoice punched for the above key should not be split between two cards and has to be made with a single registered card (physical/app).
- 4. Redemption for the subscription will begin on 11th September to 10th October

Non My Starbucks Rewards Members:

- 1. Customer can purchase the beverage subscription between 26th August to 8th September at any Starbucks store in India
- 2. Customer can pay for the subscription at POS using one of the below method:
- 3. Customer to download the Starbuck India app to register to My Starbucks Rewards Program. Customer can purchase a e-card or physical card (from store) load the card with INR 2200 and enter the details of the same in his/her account.
- 4. Customer can then make the payment for the subscription using his registered card.
- 5. If the customer does not register to My Starbucks Rewards, the partner will provide the customer with an unregistered Starbucks card. Partner will then load the INR 2200 for the subscription in this card and proceed to make the transaction for the purchase.
- 6. Customer to note that the invoice punched for the above key should not be split between two cards.
- 7. Redemption for the subscription will begin on 11th September to 10th October.

Starbucks Prepaid Gift Card (hereby known as "Starbucks Card") is not targeted towards, nor intended for use by, anyone under the age of 18. If you are below the age 18, you may only use Starbucks Card under the supervision of a parent or legal guardian who agrees to be bound by these Terms of Use.

2. Qualifying Criteria:

Existing My Starbucks Rewards Members:

- All My Starbucks Rewards members that have purchased the subscription, the offer will reflect on 11th September.
- The offer will be valid till 10th October.
- Member/Customer can redeem multiple beverages under the subscription in an invoice
- Only short and tall beverages will be redeemable under this offer

- Offer is on select beverages only.
- Offer is not redeemable on Ready to Drink products.
- Unredeemed offers will not be carried forward post 10th October.
- Only 1 charged customization can be availed on a redemption for free.
- Almond and Oat milk customizations is not included in redemption. Member will need to pay separately for the same.

Non My Starbucks Rewards Members:

- Non My Starbucks Rewards member need to register to My Starbucks Rewards program and enter the card details in the account, to avail the subscription.
- Customer should register for the same as early as possible as the redemption will be valid on only registered cards and will end on 10th October.
- If a non –MSR member who has purchased the subscription fails to register to the MSR program before the redemption window ends (10th October) the offer will not be carried forward.
- Member/Customer can redeem multiple beverages under the subscription in an invoice
- Only short and tall beverages will be redeemable under this offer
- Offer is on select beverages only.
- Offer is not redeemable on Ready to Drink products.
- Unredeemed offers will not be carried forward post 10th October.
- Only 1 charged customization can be availed on a redemption for free.
- Almond and Oat milk customizations is not included in redemption. Member will need to pay separately for the same.

3. Offer Rules and Regulations

- a. By availing the Offer, the Customer agrees to be bound by the Offer Terms & Conditions, and the decisions of Starbucks India.
- b. Starbucks India reserves the rights at any point of time to alter the Terms & Conditions of the Offer or cancel any Offer if it is no longer able to run the Offer due to reasons beyond its control, subject to state legislation.
- c. Once the invoice is generated, the same cannot be refunded.
- d. No two offers can be redeemed in a single bill.

4. Copyright and Intellectual Property

- a. Nothing contained herein shall be construed as conferring by implication, estoppels or otherwise any license or right under any patent or trademark of Starbucks India or any third party. Except as expressly provided above, nothing contained herein shall be construed as conferring any license or right under any Starbucks India copyright.
- b. Should any viewer of a Starbucks India published document respond with information related to this Offer and shall include feedback data such as questions, comments, suggestions, or the like regarding the content of any such Starbucks India material, such information shall be deemed to be non-confidential and we shall have no obligation of any kind with respect to such information and shall be free to reproduce, use, disclose, and distribute the information to others without limitation. We shall be free to use any ideas, concepts, know-how or techniques contained in such information for any purpose whatsoever including but not limited to developing, manufacturing and marketing products incorporating such information.

5. VARIATION

a. Starbucks India reserves the right to amend, delete or add to the Terms and Conditions of the Offer at any time without giving any prior notice to any party.

6. Governing Laws & Jurisdiction

- b. All applicable laws of India and regulations shall apply to this Offer.
- c. In case of dispute this Offer shall be governed and construed in accordance with Indian laws and are subject to the exclusive jurisdiction of Competent Courts at Mumbai only.

7. CONFIDENTIALITY

- a. Any Customer's Personal Data provided by Customer to Starbucks India in connection with the Offer shall be kept confidential except to any activities mentioned thereto. Starbucks India shall take all reasonable precautions to preserve the integrity and prevent any corruption or loss, damage or destruction of Customer Personal Data.
- b. The Starbucks India Privacy Policy resides here: http://www.starbucks.in/aboutus/company-information/online-policies/privacy-statement

8. CONTACT FOR CLARIFICATION

a. For information/clarification/queries, please contact us at <u>customercare@tatastarbucks.com</u> with your query clearly mentioned as the subject of your e-mail.

9) Points to Note

- No other payment methods will be accepted. Member/Customer needs to make a payment using the registered Starbucks card/mobile app
- If an unregistered card (used for payment) is not registered before 10th October, the offers will not be carried forward.
- Key for redemption of this offer will be available under the MSR tender
- Key name at POS for redemption under MSR tender will be 'BevSubscrpt'.
- The mobile app will display the text 'Beverage Subscription'
- Offer will only be valid for redemption from 11th September to 10th October on transaction made using the Starbucks registered card/app.
- Member/Customer can redeem multiple beverages under the subscription in an invoice
- Only short and tall beverages will be redeemable under this offer
- Offer is on short and tall core beverages only.
- Offer is not redeemable on Ready to Drink products and almond milk products.
- Only 1 charged customization can be availed on a redemption for free.
- Almond and Oat milk customizations is not included in redemption. Member will need to pay separately for the same.