

To utilize my technical skills and abilities for the over-all success of the organization that offers professional growth while being resourceful, innovative and flexible.

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TECHNICAL SKILLS

Salesforce.com Skills	→	Salesforce CRM, WorkFlow and Approvals, Custom Objects, Flow Builder, Basic Apex and SOQL
Salesforce.com Tools	→	Workbench, Apex Data Loader
Other Tools	→	Jira, Postman, Testcollab, Testrail, Selenium, GitHub, ZenHub
Salesforce Cloud	→	Sales Cloud, Service Cloud, Commerce Cloud

WORK EXPERIENCE

R Systems

SALESFORCE QA (13 Nov 2019 – Present)

The Project

1. Lendistry:

- Lendistry is an organization which provides loans to customers in different states of USA.
- It was naively built on Java but now they are migrating it to salesforce.

2. Paystone:

- Paystone is an organization which rents and sells credit and debit card swiping machines to customers in the USA.
- It is fully developed in salesforce.

3. Eva Chatbot:

- It is a chatbot which was developed on Einstein which replies automatically to users' questions.
- This chatbot was developed for coca cola.

Forcebrain India Pvt. Ltd. (Noida)

SALESFORCE Admin and QA in SUMO SCHEDULER on Salesforce domain (Mar 2017 –Nov 2019)

PROJECT ENGAGEMENT OVERVIEW

Project Title– SUMO SCHEDULER [ONLINE APPOINTMENT SCHEDULING APP]

Period: 14th March 2017 to 13th November 2019

Position: Salesforce Test Engineer

The Project

- SUMO Scheduler is the only appointment scheduling solution built fully NATIVE on Salesforce.
- Easily reschedule meetings, add invitees and manage any changes by automating the scheduling process.
- Include web conferencing or conference room info, and synchronize with many calendar systems, including the Salesforce calendar.

Activities

- Working as System Admin, Manual Tester, also Knowledge of Automation.
- Involved with team in preparation of test cases & execution of Test Cases and Test Classes.
- Involved with team in performing Functional, Regression and UAT testing.
- Involved with team in performing Console Level testing on Salesforce.
- Extensively used Jira, Leankit and ZenHub for defect tracking and prioritize the bugs as High, Medium and Low priority.
- Reporting and logging issues and accelerating high priority issues immediately to the Team Lead on regular basis.
- Actively involved in daily scrum calls with Team Leads & Managers.

CERTIFICATION

Salesforce Certified Administrator

EDUCATIONAL HISTORY

- **2012-2016:** B. Tech (Information Technology), AKTU (Uttar Pradesh Technical University)
- **2011:** 10 +2th Intermediate (PCM), H.S.C (BSEB)
- **2008:** 10th Secondary, S.S.C (BSEB)