



COMPANY PROFILE



iCALL
RAPID RESPONSE

ASSETS | PEOPLE | PROPERTY



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COMPANY INFO

Secures premises and personnel by patrolling property monitoring surveillance equipment; inspecting buildings, equipment, and access points; permitting entry.

Obtains help by sounding alarms.
Prevents losses and damage by reporting irregularities; informing violators of policy and procedures; restraining trespassers.



ABOUT US

1 Call Rapid Response is a dynamic security company established to tap into the gap that exists in various market segments by providing a rare blend of tailored services aimed at creating a friendly, secure and safe environment for individuals, corporate and the society.

Our company's overall strategy is based on continuous improvement processes of setting objectives and measuring result, reliability, integrity, professionalism and providing feedback to facilitate further growth.

1 Call Rapid Response has focused protection services specializing in all shades of crime prevention, providing a comprehensive range of both standard and investigation in private companies like fraud and stock loss.

OUR MISSION

- *Our mission is to serve the country by providing self reliance through job creation with staff that comply with the required standards of PSIRA.*
- *We aim to safeguard our individual, residential and corporate client's assets*
- *We provide the highest level of security services through submission of fingerprints and identification documents*
- *We serve our clients with the aspect of hope, user friendliness and value for money given our progressive focus*



OUR VISION

Become one of the best security companies in the industry by providing superior services to our clients

- Implement innovative strategies aimed at continuously improving the team
- Empowering human resource policies and procedures aimed at creating a diversified team
- Provide systematic and well integrated security arrangement for our clients and their assets
- Offering a team based approach that guarantees constant and superior results
- Ensuring total client satisfaction by continuous Engagement

OUR VALUES

- Professionalism- We will provide a professional and excellent service to our clients through our market offering
- Reliability- Our effectiveness and efficiency is improved continuously by ensuring client engagement and regular service improvements
- Competence- we provide highly skilled and knowledgeable security officers in our quest to be market leaders in the security industry
- Honorable- we deal with clients by having the highest level of honor, respect and transparency at all times
- Pro- activeness- we will conquer all challenges and take advantage of opportunities to maintain our competitive edge in the market place. We will constantly conduct a Market analysis to review the security state of our surroundings



SERVICE OFFERING

1 Call Rapid Response prides itself in providing the following services:

- Armed and unarmed response
- Guarding and VIP escorting
- Training and consulting
- Offsite monitoring
- Business & Residential Security
- Disaster response
- Car guards
- Real-time management systems
- Alarm systems
- Private investigations
- Construction site guarding
- Security at sporting, recreational and entertainment events
- Access control systems
- Gated estate security solutions
- Urban community guarding
- CCTV surveillance with online monitoring
- Electric fencing
- Industrial unrest protection
- Drone Surveillance

WHY 1 CALL RAPID RESPONSE?

- Our security packages are designed specifically for the client with respect to their needs and financial capabilities
- We are a South African company, we not only know but also understand our environment
- We choose a proactive as opposed to reactive approach
- B-BBEE level 1 and industry accredited company
- We aim to not only please our clients but exceed expectation
- Value Added Proposition
- Peace of mind knowing your assets and property are well protected





REGULATORY BODY

Private Security- PSIRA

PSIRA – 2778491

REGISTRATION NUMBER

K2017/663442/07

B-BBEE RATING

LEVEL 1 CONTRIBUTOR

135% PROCUREMENT RECOGNITION

EXPERIENCE

Client name:

Lettam Building
and Civil

Duration:

01/02/2024 - on Going

Contact:

+27 84 418 6872

Contact Person:

Ashley Mahange

Client name:

GVK in Partnership with
Department of Health

Duration:

01/08/2022 - On Going

Contact:

082 234 3378

Contact Person:

Fiona Yane

Client name:

Solid MS in partnership
with City Power

Duration:

01/06/2022 - 31 / 03 / 2023

Contact:

+27 79 599 6227

Contact Person:

Mncedi Qata

Client name:

Tweelagte Mine

Duration:

June 2021 - to Date

Contact:

+27 65 894 8423

Contact Person:

Phillip Lekgau

Client name:

Jacoth Construction

Duration:

01/11/2021 - 30/05/2022

Contact:

+27 79 843 4368

Contact Person:

Jacob Mnqomezulu



EXPERIENCE



TotalEnergies

B. Seopela



Client name: Total Energies Springs Road
Duration: 2018 - Aug 2021
Contact: +27 66 510 0940
Contact Person: Seth Mdlalose

Client name: Brinnette Seopela
Duration: VIP Protection & Escort
(Day Event)
Contact: +27 76 800 1203
Contact Person: Brinnette Seopela

Client name: Zest Advertising Pty Ltd
Duration: Day Event
Contact: +27 72 394 3547
Contact Person: Zamokuhle Thring





Contact US

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4 Blackwood close.
Ballito
4399

Cape Town Office

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Cape Town,
7441

