



**SHRI S. H. KELKAR COLLEGE OF ARTS, COM. AND SCIENCE, DEVGAD.**  
**SEMISTER I END, NOVEMBER 2023.**

**COURSE: FOUNDATION OF HUMAN SKILLS**  
**DURATION: 2:30 Hr.**

**CLASS: FYBMS**  
**MAX.MARKS:75**

**N.B.- (1) All questions are compulsory.**

**(2) Figures to the right indicate full marks.**

**Q1. A) State if the following is true or false (ANY 8) (8)**

- 1) Human skill is the ability to work with, understand and motivate other people both individually and in groups.
- 2) Study of Human nature only deals with personality and attitudes.
- 3) Girls are found high in fluency, memory and fine motor co-ordination.
- 4) Differences in physical maturity is a type of physical difference.
- 5) The theory of Id, ego and super ego was given by Hans Eysenck.
- 6) Internal locus of control believes that hard work and one's ability can influence the course of one's life.
- 7) A settled way of thinking or feeling about something is called perception.
- 8) The logical thinking Black hat is also known as 'the caution hat'.
- 9) Capacity to carry out abstract thinking is known as 'Intelligence'.
- 10)  $\text{Mental age} / \text{Actual age} \times 100 = \text{EQ}.$

**Q1. B) Match the following (ANY 7) (7)**

1. Eustress	i. Thinking style
2. Individual difference	ii. Incubation
3. Ego-defensive	iii. Power
4. Relaxation	iv. Positive stress
5. Hidden self	v. Stereotyping
6. Creative process	vi. Attitude
7. External forces of change	vii. Intra-individual difference
8. Judicial style	viii. Individual stress coping
9. Perceptual error	ix. Technology
10. Coercion	x. Johari window

**Q.2)**

- A) What are the different stages of the human life span? Outline the major changes and developments that occur at each stage in life span. (8)
- B) What are the factors that affect differences among individuals? (7)

**OR**



C) Explain personality attributes and their impact on behavior in organizations. (8)

D) Explain role of the postnatal environment. (7)

Q.3)

A) What do you mean by work groups? Explain various factors affecting work groups. (8)

B) Explain in brief group cohesiveness. (7)

OR

C) Write a note on work teams. (8)

D) How managers can set goals effectively. (7)

Q.4)

A) Write a note on motivation. (8)

B) Write a detailed note on MC Gregor's theory X and Theory Y. (7)

OR

C) Write a note on organizational change. (8)

D) What is job stress and its symptoms. (7)

Q.5) Write short notes ( ANY THREE) (15)

1) Stress management

2) Effects of stress.

3) Organization culture

4) Quality circles

5) Types of thinking

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