

MAGNIFY

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NEEDFINDING

INTERVIEWS

QUESTIONS FOR TOURISTS

While on vacation, what kind of places do you like visiting?

Are you happy with the suggestions you get from your sources?

What is the source of your information?

Apart from tourist destinations, do you enjoy exploring in and around the place?

TOURIST RESPONSE

During most of my business trips I either use travel brochures or Google to find out about the place. I often tend to miss out on the unique places as the information I get is very inconsistent

Neil Patel *Businessman*

During most of my trips, Language has almost always been a barrier and a lot gets lost in translation I love exploring local
places, trying different
cuisines and going
shopping when I visit a new
place.I blog about these and
my readers enjoy the
minute details I include in
my travel blogs

Shruti R *Blogger*

Riya S *Traveller*

QUESTIONS FOR LOCALITES

How often do tourists ask you about places they can visit?

What are the types of places you would prefer to recommend?

What kind of places are tourists generally looking for?

Do you get questions on local culture, history, cuisine,etc?

LOCALITES RESPONSE

A lot of tourists ask me about the places that highlight the culture and heritage of Bangalore and often have questions about its history

Arya S *College student*

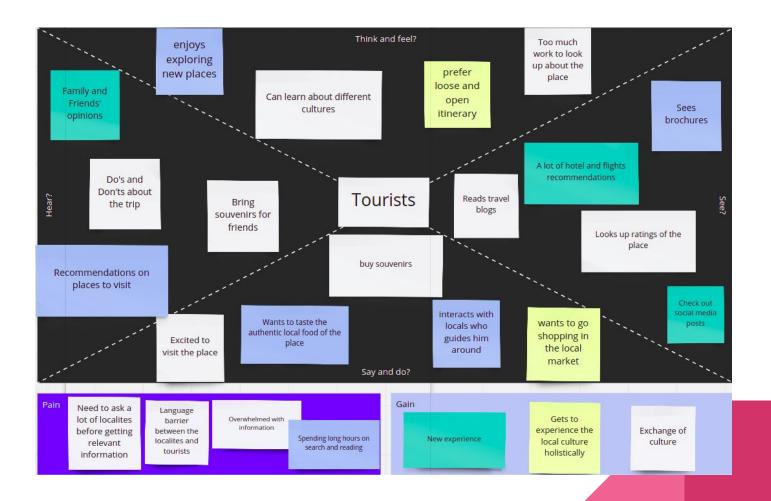
As a native and resident of Bangalore, I know of a lot of places that people can visit. I usually get asked about places to visit that are unique to Bangalore along with local eateries and shopping destination.

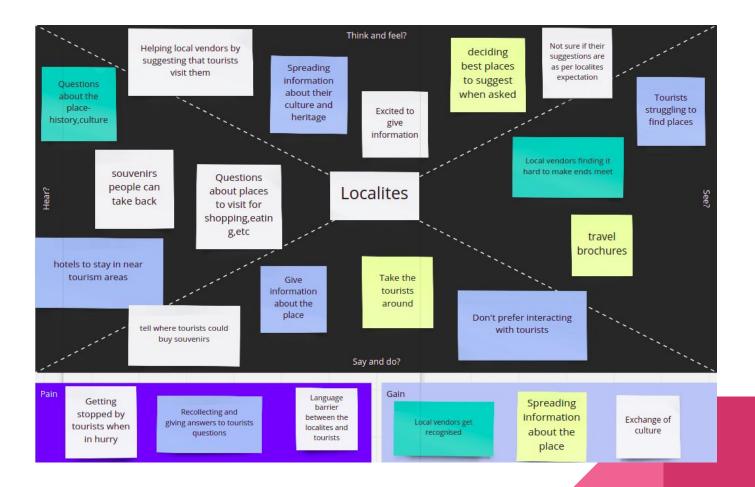
As someone with a tight schedule, I am almost always in a hurry and when tourists stop to ask me questions it gets a little frustrating

Kishen D *Engineers*

Atul H *Neighbour*

EMPATHY MAP





INSIGHTS

INSIGHTS

- Tourists don't get all the information they are looking for in 1 place
- Most times the localites and tourists find it hard to converse because of the difference in language.
- Localites want to spread awareness about their culture and heritage.
- Some people don't like being stopped when they are in a hurry
- Localites often suggest about the local vendors to tourists and when more tourists visit these places, the local vendors can make profits.

NEED

A mobile app with a simple user interface that provides one with relevant details (about history, culture, heritage), ratings and reviews of both the tourist destinations and the local areas of any given city. Localites can provide information and the tourists get information using this app.

CONCEPT VIDEO



LOW FIDELITY PROTOTYPE

StoryBoard



Henry finds too wany results on Google which were itselfered to the He also finds information of only the clicke places.



He then ask a localite. The localita dismission by saying he was in a husey theory find another localita phosoggesta a retaurance



Locality posts his deviews about the places he would suggest on MAGNIFY. which he would ask towards to look at saving his time.

(Tjust found this stall of a local readon seeling bout the converse her me update their or accounts the me update their or accounts her me update their or accounts. Let me update their or accounts her me update their or accounts her me update their or accounts.





with me one to ask award, Henry is not able to decide which place to go to next,



Henry frem when about MAGNIFY an app which was suggested to him by a friend. He checksow the Ascommendations, latings & decides on a place to jo to

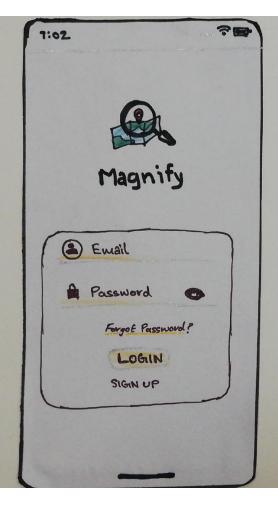


the finds a place of his interest on MAGNIFY and also finds a suggestion of a masty sou verity stall



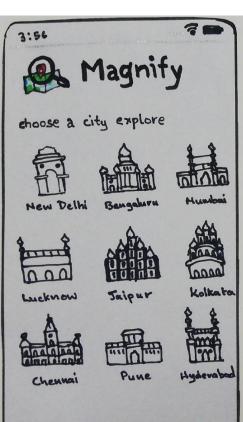
Based on his satisfaction, Henry posts a review about templace. This will help others explore the commonly missed out places.

PAPER PROTOTYPE



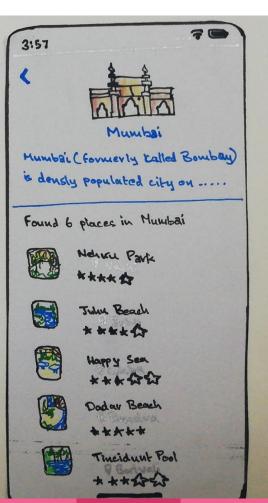


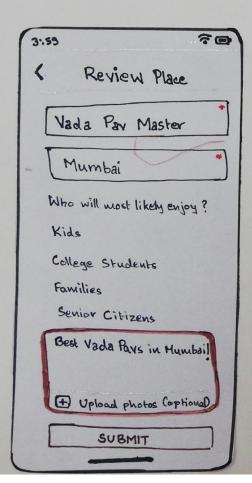




Explore











HEURISTIC EVALUATION

HIGH FIDELITY PROTOTYPE

THANK YOU