

BASIC DETAILS OF THE TEAM AND PROBLEM STATEMENT

Ministry: MINISTRY OF LAW AND JUSTICE

PS Code: SIH1286

Problem Statement Title: INCENTIVES BASED DESIGN FOR ONBOARDING LEGAL SERVICE PROVIDERS

Team Name: 201CREATEDCHAOS

Team Leader Name: MANISH MADAN

Institute Code (AISHE): C-1413

Institute Name: DAYANANDA SAGAR COLLEGE OF ENGINEERING

Theme Name: MISCELLANEOUS

OUR SOLUTION

CURRENT PROBLEMS FACED

BY LEGAL SERVICE PROVIDERS:

- **Limited visibility**
- **Localised search** or existing network
- Challenges faced by **First-Generation lawyers**
- **Lack of Tech support** for organizing current cases effectively.
- Legal service providers operate in isolation, missing opportunities for **collaboration** (e.g., lawyers not connecting with document writers for increased efficiency).

BY CLIENTS:

- **Limited knowledge** of lawyers
- Rely on **recommendations** from **friends & family** when hiring.
- **Financial losses** due to the high lawyer **demand**
- **Long queues** for **notarizing documents** or obtaining documents from **document writers**.
- **Challenges** in **arranging meetings** with hired lawyers.
- Challenges to access **free legal aid**

INCENTIVISE:

- Visibility Boost
- **Bonuses for Referrals & Pro bono cases**
- **Job/Internship** Postings
- **Tech support & Dashboard** for organizing files and appointments of clients
- **Leaderboard** based on no. of clients hired
- **Fee** is decided by lawyer himself.
- **Direct Video consultation**

TRANSPARENCY:

- **Verified** Lawyer Profiles using Bar council Reg no
- User Authentication using Aadhar
- Lawyer fee grades displayed on profiles

ACCESSIBILITY:

- **Pro Bono** Lawyers for free legal aid

QUALITY:

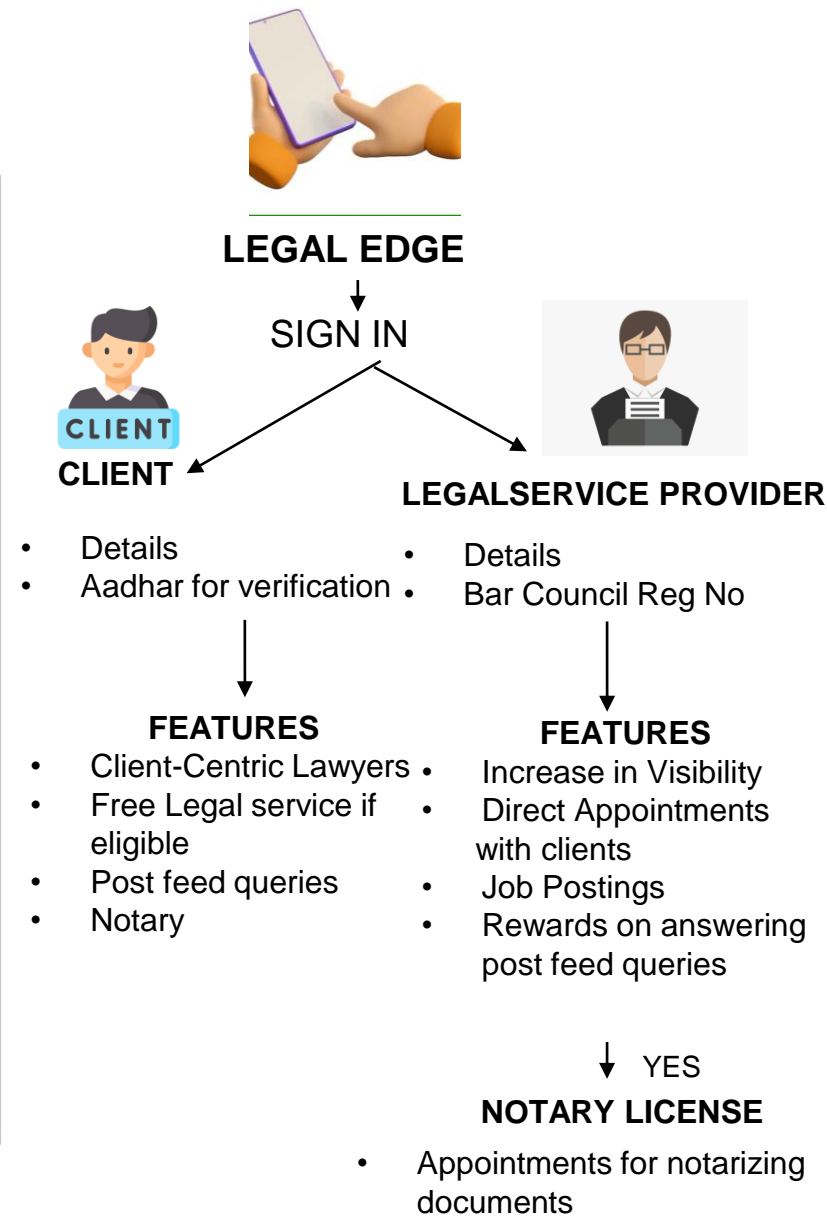
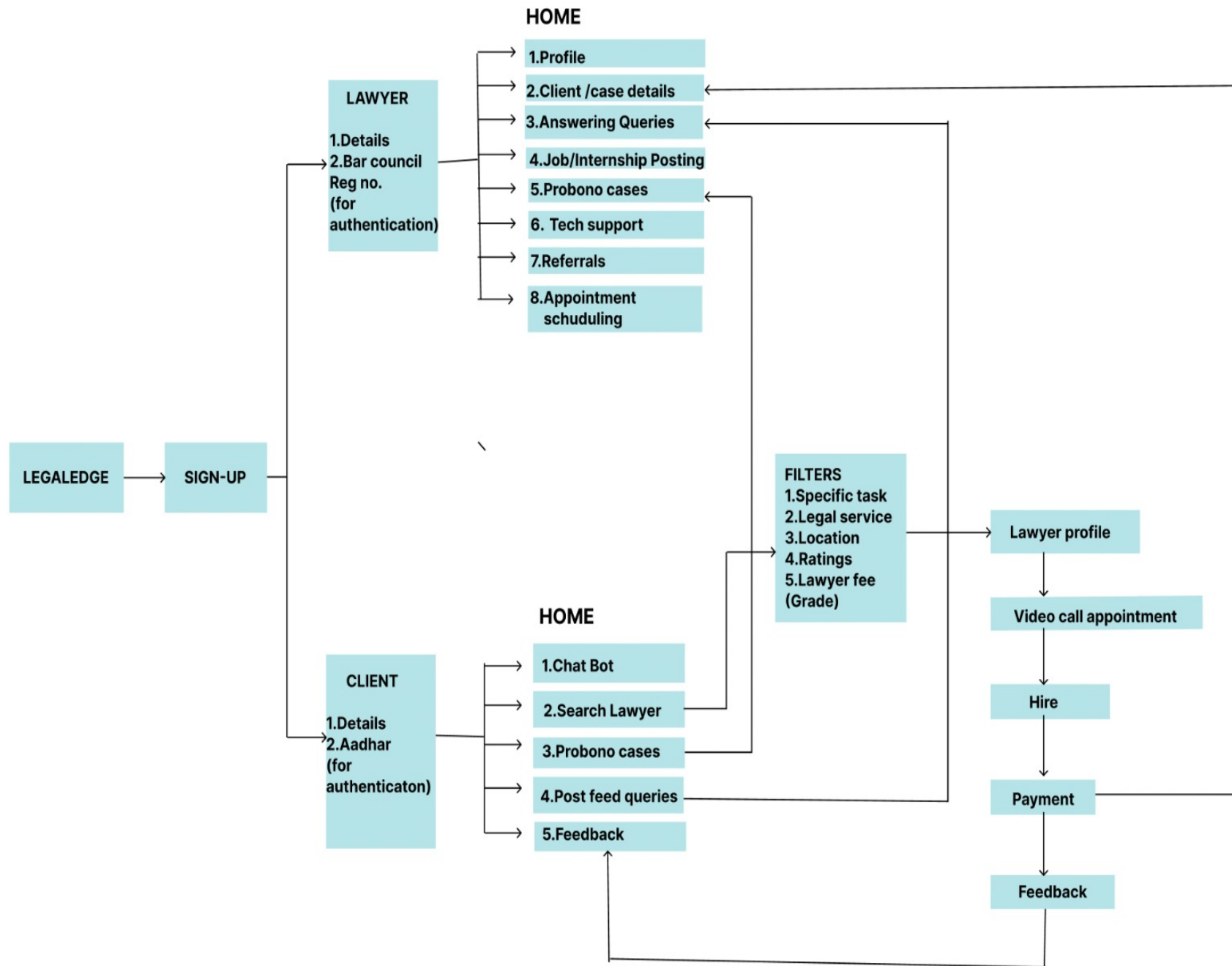
- User Ratings and Reviews through **feedback**
- Quality Assurance Guidelines
- **Client Support** and Assistance

CLIENT-CENTRIC:

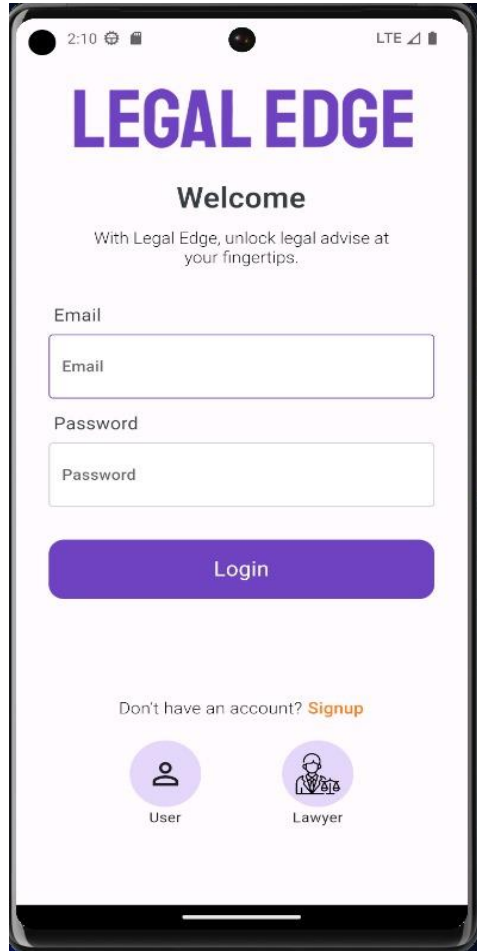
- **Legal Aid Matching**
- Law Literature
- **Appointment Scheduling**
- **Chat Bot & Legal resources**
- Transparent Pricing
- Appointments for **notarizing documents**



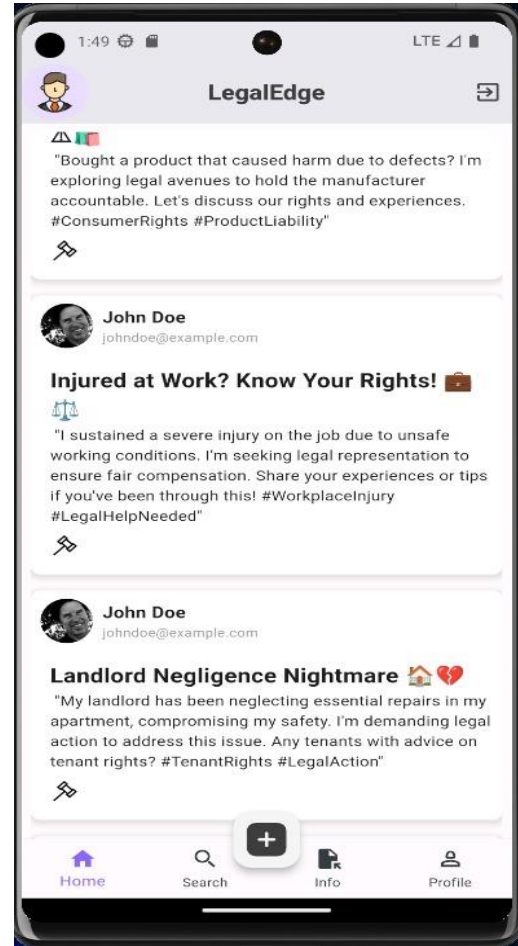
PROCESS FLOW



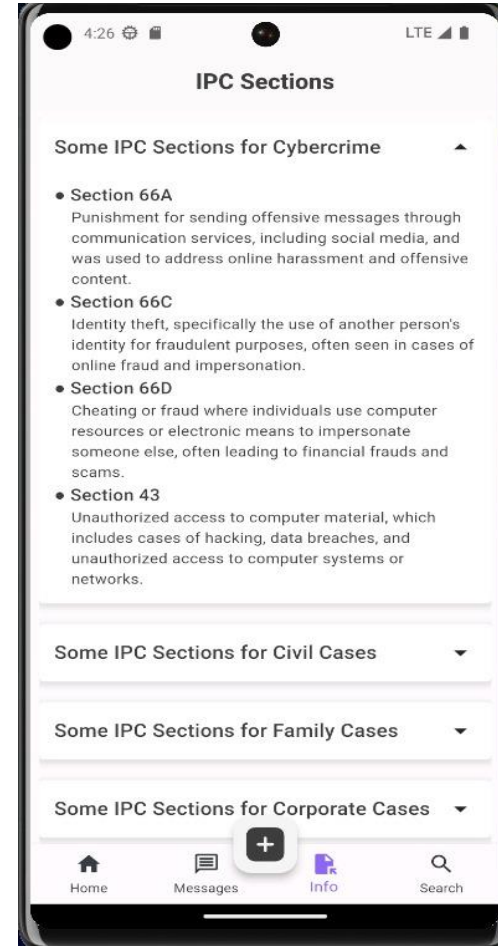
APP WORKFLOW



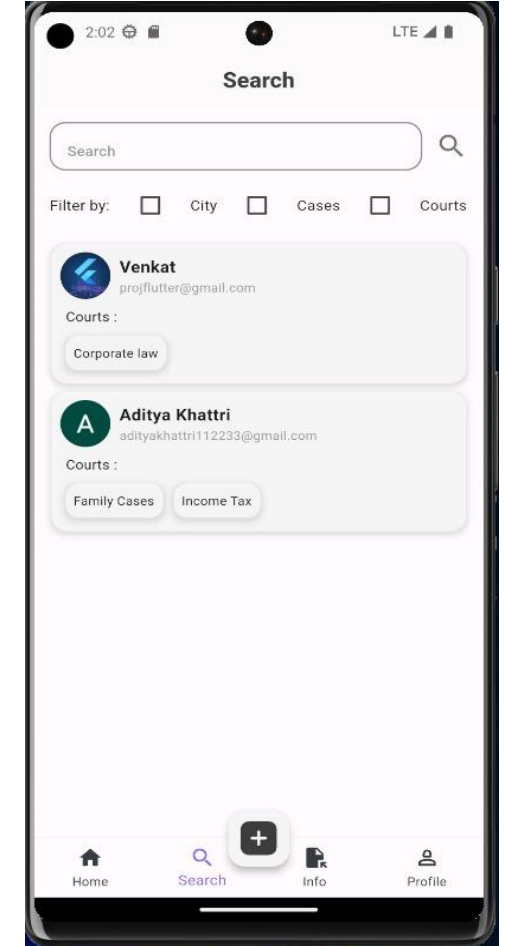
USER AUTHENTICATION & SIGNIN



POST FEED QUERIES

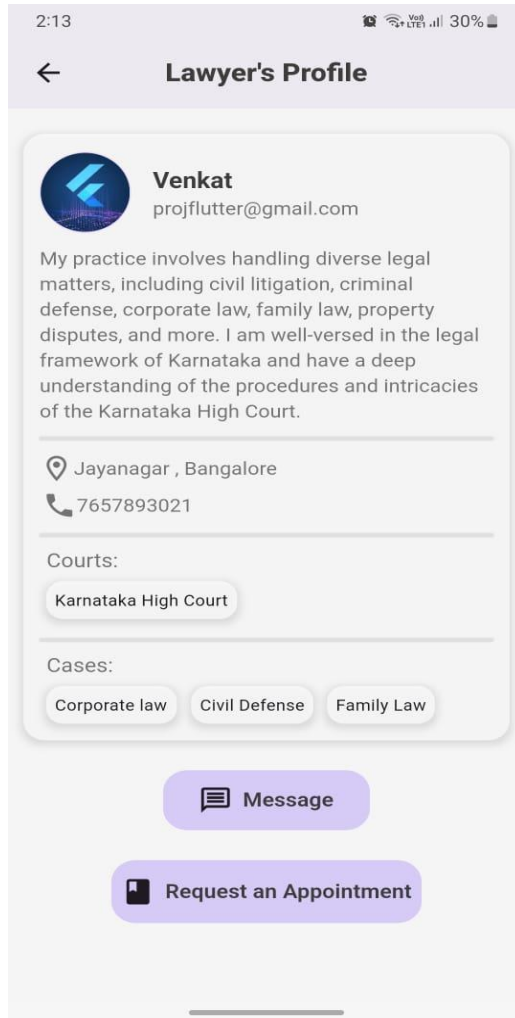


LEGAL RESOURCES

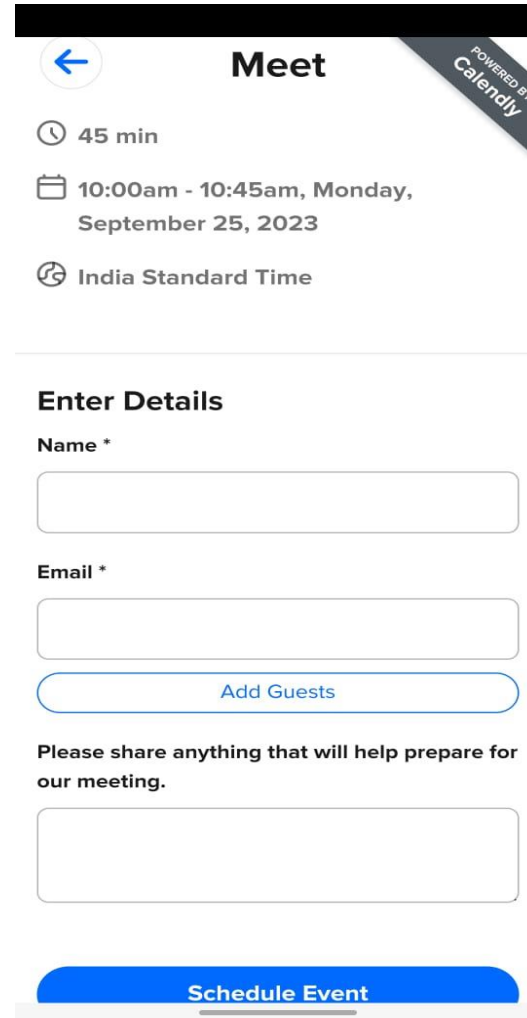


ADVANCED SEARCH WITH MACHINE LEARNING

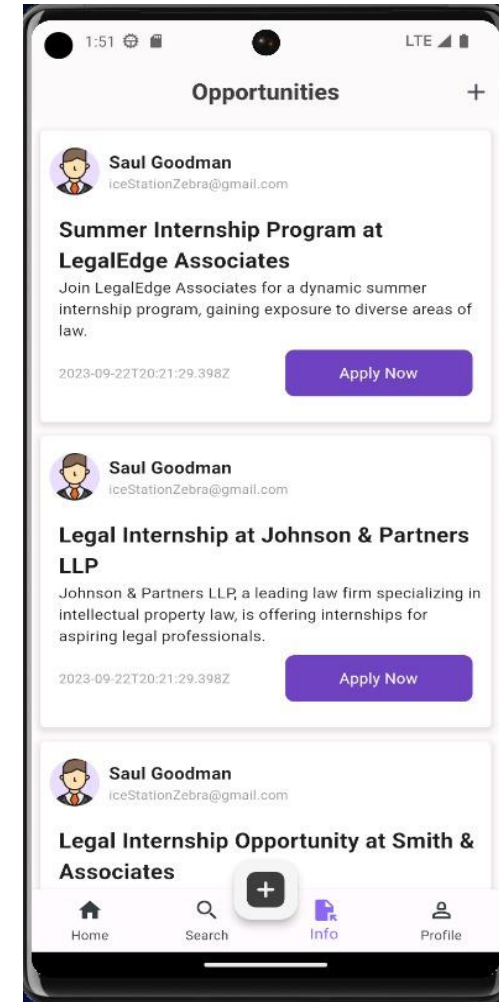




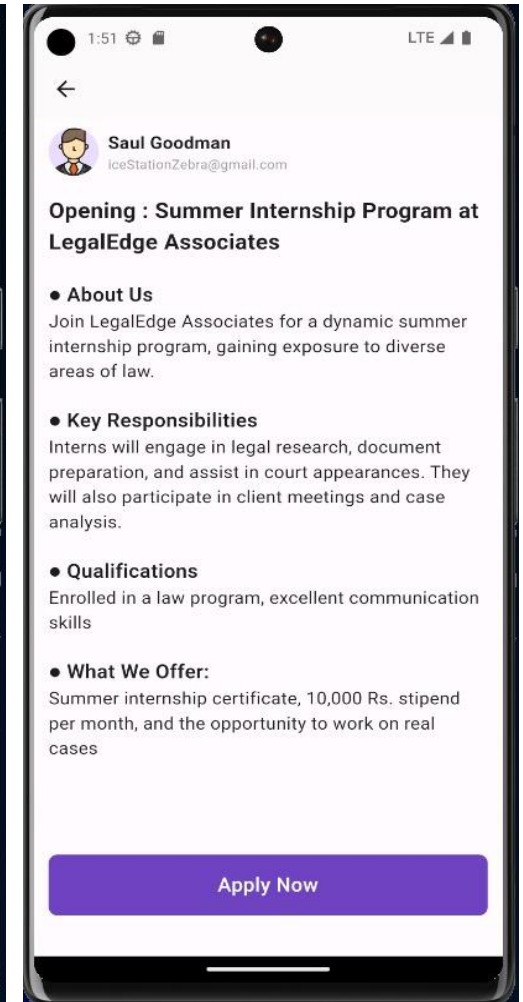
LAWYER'S PROFILE



APPOINTMENTS & VIDEO
CONSULTATION



JOB / INTERNSHIP POSTINGS



UNIQUE FEATURES

- **Various** types of **incentives** to legal service providers.
- **Lawyer fee** is decided by himself and is made available to clients using a grade system.
- Access all the **major Legal Services Under One Hood** which includes lawyers, notaries, document writers).
- **Free Query resolution** via posts and **Access to Legal Literature**
- **Appointment scheduling** & Virtual consultation
- Clients are **eligible for Free legal Aid** if they belong to categories mentioned in Section 12 of the Legal Services Authorities Act, 1987
- **Internships and pro bono cases** to launch 1st Gen lawyers Legal Careers.
- **Appointments for notarization** and digital notarization if applicable by law.

BUSINESS ASPECTS

- **Subscription** based model for clients and they can enjoy unrestricted access, with no limits on the number of posts and legal literature, as well as full access to lawyer contact information.
- **Free Users have monthly limit** on number of posts and Legal Literature and can see the contact details and **book free appointments of Pro-Bono Lawyers.**
- **Nominal Amount** to be paid to contact and **book appointment** of lawyers.
- Lawyers can earn **Rewards** via referring our platform with other verified Legal Service Providers and by accepting pro bono cases.

Demo: <https://youtu.be/pnGuDI8KUI>

GitHub repo: https://github.com/adityakhattri21/SIH_201CREATEDCHAOS



USE CASES

- User **Registration** and **Profile Creation**

CLIENTS

- **Post queries** for **free**.
- Client Search for **Legal Services**
- Lawyer **profile review**
- **Appointment** Booking
- **Virtual Consultation** and hire after payment
- User **Feedback** and Ratings
- Eligible can apply for **free legal aid**

LAWYERS

- **Client dashboard** to handle current cases and scheduling **appointments**
- **Client Query Responses**
- **Pro Bono Cases requests**
- Hire/apply for **job** opportunities.
- **Referral Bonuses** & Incentives

DEPENDENCIES

- Relevant **legal regulations** and requirements
(Ex: Ratings/leaderboards based on lawyer win/lose ratio, advertising or recommending lawyers etc. are not legal)
- Participation of **qualified and licensed** legal service providers
- Marketing and **user acquisition**
- Data security breaches
- **Legal aid funding** sources

TECH-STACK

FRONT-END



BACK-END



TEAM MEMBER DETAILS



Team Leader Name: MANISH MADAN

Branch : B.E

Stream : ISE

Year : III

Team Member 1 Name: AKASH SHARMA

Branch : B.E

Stream : CSE

Year : III

Team Member 2 Name: ADITYA KHATTRI

Branch : B.E

Stream : CSE

Year : III

Team Member 3 Name: UTTKARSH RAJ

Branch : B.E

Stream : CSE

Year : III

Team Member 4 Name: DIVYA MUPPALLA

Branch : B.E

Stream : CSE

Year : III

Team Member 5 Name: SHIVA CHAUBEY

Branch : B.E

Stream : ECE

Year : IV