

# Software Requirement Specification

## I. Hotel Management System

### 1. Introduction

#### 1.1 Purpose

The purpose of this SRS is to clearly describe how the HMS should function. It defines customer needs, system requirements & expected outcomes so that developers can build the system correctly.

#### 1.2 Document conventions

Requirements labeled as FR is functional and NFR is non functional, HMS is Hotel Management System.

#### 1.3 Intended Audience & Reading Suggestions

- Developers - to understand requirements & design the system
- Project Managers - to track progress & ensure goals are met.
- Testers - to prepare test cases & verify system functions
- End Users - to know what features will be available



### 3.2 External Interface Requirements.

- User interface - A web-based interface with a dashboard for different user roles.
- Hardware interface - Compatible with standard desktop / computers.
- Software interface - Integrate payment gateway.

### 3.3 System Features.

Automated email configurations for bookings & real-time room availability updates.

### 3.4 Non-Functional Requirements.

- Performance - Supports 100+ users at once
- Reliability - Available 24/7 with minimal downtime
- Usability - Simple and user-friendly interface
- Security - Secure login, data protection, safe payments.
- Scalability - Expandable for more users/rooms in future.

## 4. Appendices

### Glossary

Reservation - A confirmed booking



## 2.6 User Documentation.

User manual and online help/FAQ's will be provided.

## 2.7 Assumptions & Dependencies.

Assumes a reliable power supply & network connectivity. The system depends on a third-party payment gateway for credit card processing.

## 3. Soft Specific Requirements.

### 3.1 Functional Requirements.

- FR-1: Customer can register, log in, & update profile.
- FR-2: Customers can search, book & cancel rooms.
- FR-3: System displays room availability in real-time.
- FR-4: Payment can be done online / offline.
- FR-5: Staff can manage reservations & generate reports.
- FR-6: Admin can add/edit/delete rooms.
- FR-7: System sends booking confirmation & cancellation alerts.



## 2.2 Product functions

- Book/Cancel rooms
- Check availability
- Customer registration
- Payment handling
- Reports for staff
- Admin controls.

## 2.3 User classes & characteristics

- Customers - Book/cancel rooms online & check availability
- Staff - manage bookings
- Admins - Controls / manages user accounts, System settings & generate reports.

## 2.4 Operating Environment

The system will run on a web browser and need stable internet connection. It is compatible with major operating system.

## 2.5 Design & Implementation Constraints

Must follow hotel policies and use a secure database to protect guest data & secure online payments.



## II Credit Card Processing

### 1. Introduction

#### 1.1 Purpose

The CCPS securely processes credit card payments b/w customers, merchants and banks. It ensures fast authorization, safe transactions and reliable records while protecting sensitive data. This SRS defines the system's key features & guides developers, testers & stakeholders.

#### 1.2 Document Conventions

CCPS - Credit Card Processing System

OTP - One time password.

#### 1.3 Indented Audience

- Customers - credit card holders
- Bank employers - support staff
- Developers - system implementation
- Auditors - security & compliance check.

#### 1.4 Project Scope

CCPS accepts and process credit card payments online/offline, improves security with OTP & encryption, fraud detection alerts.



## 2.5 Design implementation & Constraints

- Must follow PCI-DSS standards.
- Use SSL/TLS for secure transactions
- Limited to support bank APIs/payment gateway
- Transaction time  $< 3$  sec.

## 2.6 User Documentation

- User Manual for customers/merchants.
- Admin Guide
- Online Help/FAQs

## 2.7 Assumption & Dependence

Users have valid credit cards & requires stable internet.

## 3. Specific Requirements.

### 3.1 Functional requirements

- Validate card details, authorize payments
- Generate receipts, handle refunds/chargeback
- Provide history, reports & fraud monitoring

### 3.2 External Interface Requirements.

- Web-based interface for users/admins
- Works with bank APIs & databases
- Secure SSL/TLS communication.



## 1.5 References.

RBI banking guidelines

IEEE standard format

## 2. Overall Description

### 2.1 Product Perspective

A self contained system integrated with bank servers and merchant platforms.

### 2.2 Product Functions

- Authorized transactions
- Validate card details
- Process payments.
- Generate transactions reports.

### 2.3 User classes

- Customers - use cards for payments
- Merchants - accept payments & view reports.
- Admins - manage system, monitor fraud, security

### 2.4 Operating Environment

The system will run on secure web & database servers with support for LINUX/Windows OS.

It will require an active internet connection



### 3.3 System Features

- Fast, Secure payment processing
- Role-based access
- Notifications & fraud alerts.

### 3.4 Non-functional Requirements

- Performance
- Security
- Reliability

## 4. Appendix

### Glossary

PCI-DSS - Payment Card Industry Data Security Standard.

SSL/TLS - Protocols for secure data transmission.

19/7/25



## iii) Library Management System

### > Problem Statement

Design & develop a library management system to accommodate all the activities of library management system with little to no human intervention.

### > SRS document

#### 1. Introduction

##### 1.1 Purpose

This document defines the requirements & functions of the library management system (LMS) to automate & streamline library operations for libraries & users.

##### 1.2 Scope

LMS will manage book cataloging, user registration, book issuance, return, searching & administrative tasks in a PC-based LAN environment with web access.

##### 1.3 Overview

This document summarizes the overall workflow & features.



## 6. Design Constraints

- > Must operate on windows OS with common web browsers
- > Use MS SQL server as database backend
- > Ensure data integrity & security of user information.

## 7. Non-Functional Attributes

- > Usability - Intuitive UI for librarians & user.
- > Reliability
- > Scalability
- > Security

## 8. Preliminary Schedule & Budget

- > Req analysis & System design (2 weeks), core development like user & book management modules (3 weeks), implementation of issue / return & search functions (2 weeks), Testing & development prep (1 week) launch & support (1 week)
- > 3 months estimated time
- > Estimated Budget: 20 lakhs (including development & deployment)



# iv Stock Maintenance System

## > Problem statement

Design & develop a stock maintenance system to accommodate all the activities of stock maintenance system with little to no human intervention.

## > SRS document

### 1. Introduction

#### 1.1 Purpose

This document outlines the requirements & specification for the stock maintenance system to automate & streamline stock inventory management.

#### 1.2 Scope

The system manages stock details automatically including stock entry, update tracking, sales & reporting to improve accuracy & efficiency.

#### 1.3 Overview

This document provides a summary of features & workflow to ensure effective stock



## 2. General Description

The LMS provide an efficient way to manage books and users. It allows libraries to add, update and delete book records, manage user accounts, handle book borrowing / return & generate reports, users can search the catalog & manage their accounts.

## 3. Functional Requirements

- > Manage user accounts (add, modify, delete)
- > Manage book inventory (add, modify, delete)
- > Search for books by title, author / keyword.
- > Issues & return books
- > Track book availability & generate notifications
- > Generate reports for book usage & overdue return

## 4. Interface Requirements

- > User friendly web interface accessible via LAN
- > Admin interface for librarians with full access
- > Database backend with MS SQL server.

## 5. Performance Requirements

- > System available 24/7 within the LAN environment
- > Fast response time for search & data retrieval
- > Support simultaneous multiple users.



control & timely notifications.

## 2. General Description

The stock maintenance system enables users to track stock maintenance, manage requests & maintain accurate inventories. It reduces manual errors & provides decision support through real-time dashboards & notifications.

## 3. Functional Requirements

- > Records stock inflows & outflows
- > Track stock availability & update automatically
- > Notification alerts for low stock status
- > Request & approval system for stock issuance
- > Generate reports & analytics on stock levels & usage

## 4. Interface Requirements

- > User-friendly web interface for stock clerks & managers
- > API for integration with existing business software
- > Role based access control to secure sensitive functions.



## 5. Performance Requirements

- > Real-time update of stock information
- > Support multiple concurrent users without performance degradation.
- > Fast retrieval of stock data & reports.

## 6. Design Constraints

- > Compatibility with standard browsers & OS
- > Use of relational database
- > Compliance with organizational security protocols

## 7. Non-Functional Requirements

- > Usability
- > Reliability
- > Scalability
- > Security.

## 8. Preliminary Schedule &amp; budget

- > weeks 1-2 - Requirements analysis & system design
- > 3-5 → Core development of stock tracking & management modules
- > 6-7 → Implementation of notifications & approval workflows
- > 8 → System testing



9 → User acceptance testing & display deployment preparation.

10 → Deployment & post-launch support

Estimated Budget - ₹ 15 lakhs approx,  
covering development, testing &  
deployment.



# Passport Automation System

## Problem Statement

Design & develop a passport automation system to accommodate all the activities of passport automation system with little to no human intervention.

## SRS document.

### 1. Introduction

#### 1.1 Purpose

This document details the requirements & specification for the passport automation system aimed at accelerating & automating the passport issuance process.

#### 1.2 Scope

The system provides an online platform for passport applicants to fill forms, submit documents, & track application status. It facilitates communication b/w applicants, passport authorities & police verification departments.

#### 1.3 Overview

The system reduces manual processing time, improves data accuracy & enhances



## Security for passport issuance.

### 2) General Description

The passport automation system automates passport application registration, verification & approval process. It enables secure online submission & enables authorities to verify applicant details efficiently.

### 3) Functional Requirements

- > Online application form submission with document upload.
- > Application tracking & status updates.
- > Administrative interface for processing & approving
- > Policy verification, data exchange & status reporting
- > Notifications to applicants regarding document verification & passport dispatch.

### 4. Interface Requirements

- > Web based user interface accessible to applicants & officials
- > Secure backend database for storing applicant data



> Interfaces with external systems such as police & regional authorities for verification.

### 5) Performance Requirements

- > High availability with minimal downtime.
- > Fast processing of applications verifications & status updates.
- > Support for large volume of concurrent users.

### 6) Design constraints

- > Compliance with national security & data privacy regulations.
- > Use of encryption protocols to secure sensitive data.
- > Compatible with standard web browsers.

### 7) Non-Functional Requirements.

- > Usability
- > Reliability
- > Scalability
- > Security



- 8) Preliminary Schedule & Budget
- > week 1-2 → Requirements gathering & System design
  - > 3-5 → Development of application Submission & tracking modules
  - > 6-7 → Development of verification interface & administrative dashboards.
  - > 8 → Testing & bug fixing
  - > 9 → User acceptance testing & deployment preparation
  - > 10 → Deployment & ongoing support

Estimated Budget : 40 lakhs approx, including development, security compliance & deployment

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