

# **eTICKET**

## Need help with your trip?

/ 080 25973061 care@redbus.in

# Bangalore \_ Trivandrum Thursday, August 20, 2015

Ticket no: TH9G93699624 PNR no: RB9143A79

**SRM Transports** 08:15 PM 08:30 PM

Volvo A/C Multi Axle Semi Sleeper (2+2)

Reporting time

Departure time

Seat numbers

1

Friends Travels 82 KTR Madiwala **ABT Travels Boarding point details Complex Madiwala Bangal** Location Landmark

Mr Rohit Suseelan Mr Rohit Suseelan

Seat No.1 Seat No.1

NOTE: This operator accepts mTicket, you need not carry a print out

Total Fare : Rs. 1,193

(Rs. 63 inclusive of service tax and service charge, if any)

Discounted Fare: Rs. 1,175

### Terms and Conditions

1. redBus\* is ONLY a bus ticket agent. It does not operate bus services of its own. In order to provide a comprehensive choice of bus operators, departure times and prices to customers, it has tied up with many bus operators. redBus's advice to customers is to choose bus operators they are aware of and whose service they are comfortable with.

# redBus responsibilities include:

- (1) Issuing a valid ticket (a ticket that will be accepted by the bus operator) for its network of bus operators
- (2) Providing refund and support in the event of cancellation
- (3) Providing customer support and information in case of any delays / inconvenience

## redBus responsibilities do not include:

- (1) The bus operator's bus not departing / reaching on
- (2) The bus operator's employees being rude.
- (3) The bus operator's bus seats etc not being up to the customer's expectation.
- (4) The bus operator canceling the trip due to unavoidable reasons
- (5) The baggage of the customer getting lost / stolen /
- (6) The bus operator changing a customer's seat at the last minute to accommodate a lady / child.
- (7) The customer waiting at the wrong boarding point (please call the bus operator to find out the exact boarding point if you are not a regular traveler on that particular bus).
- (8) The bus operator changing the boarding point and/or using a pick-up vehicle at the boarding point to take customers to the bus departure point.
- 2. The departure time mentioned on the ticket are only tentative timings. However the bus will not leave the source before the time that is mentioned on the ticket.

- 3. Passengers are required to furnish the following at the time of boarding the
  - (1) A copy of the ticket (A print out of the ticket or the print out of the ticket e-mail).
  - (2) A valid identity proof

Failing to do so, they may not be allowed to board the bus.

- 4. Change of bus: In case the bus operator changes the type of bus due to some reason, redBus will refund the differential amount to the customer upon being intimated by the customers in 24 hours of the journey.
- 5. Amenities for this bus as shown on redBus have been configured and provided by the bus provider (bus operator). These amenities will be provided unless there are some exceptions on certain days. Please note that redBus provides this information in good faith to help passengers to make an informed decision. The liability of the amenity not being made available lies with the operator and not with redBus.
- 6. In case one needs the refund to be credited back to his/her bank account, please write your cash coupon details to support@redbus.in \* The home delivery charges (if any), will not be refunded in the event of ticket cancellation
- 7. In case a booking confirmation e-mail and sms gets delayed or fails because of technical reasons or as a result of incorrect e-mail ID / phone number provided by the user etc, a ticket will be considered 'booked' as long as the ticket shows up on the confirmation page of www.redBus.in
- Grievances and claims related to the bus journey should be reported to redBus support team within 10 days of your travel date.
- Partial Cancellation is allowed for this ticket.

Cancellation time	Cancellation charges
After 05:00 PM on 20th Aug	Rs. 1193
Between <b>04:00 PM</b> on 20th Aug- <b>05:00 PM</b> on 20th Aug	Rs. 596.5
Between <b>07:00 PM</b> on 19th Aug- <b>04:00 PM</b> on 20th Aug	Rs. 298.25
Till <b>07:00 PM</b> on 19th Aug	Rs. 178.95

Whom should i call?

For boarding point related / 080 25973061

For time related / 080 25973061

For cancellation and refunds related Click on this link for hassle free online cancellation For all queries

Call 39412345 or email us to support@redbus.in



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Need help with your trip?

PNR no: TS-RB18606314XUK/30237/GOLDEN PEARL- A2

Golden Pearl Travels 03:45 PM 04:00 PM G1 Scania AC Multi Axle Semi Reporting time Departure time Seat numbers Sleeper(2+1) **Trivandrum Aristo Junction Near Aristo Junction** Aristo ganapathi temple **Boarding point details** Trivandrum, Location Landmark Mr Rohit Suseelan Mr Rohit Suseelan Seat No.G1 Seat No.G1

NOTE: This operator accepts mTicket, you need not carry a print out

Total Fare : **Rs. 1,210** 

Ticket no: TH9G38336364

(Rs. 0 inclusive of service tax and service charge, if any)

Discounted Fare : Rs. 1,192

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Cancellation time	Cancellation charges
After 08:00 AM on 22nd Aug	Rs. 1210
Between <b>04:00 AM</b> on 22nd Aug- <b>08:00 AM</b> on 22nd Aug	Rs. 605
Between <b>04:00 PM</b> on 21st Aug- <b>04:00 AM</b> on 22nd Aug	Rs. 302.5
Between <b>04:00 PM</b> on 19th Aug- <b>04:00 PM</b> on 21st Aug	Rs. 121
Till <b>04:00 PM</b> on 19th Aug	Rs. 60.5

Whom should i call? For boarding point related 9591547676 08025633030 4040

For time related 9591547676 08025633030 4040

For cancellation and refunds related Click on this <u>link</u> for hassle free online cancellation

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Ticket no: PNR no: Bus no:

Reporting time Departure time Seat numbers

Please note: Total Fare :

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Ticket no: PNR no:

Bus no:

Seat numbers

**Boarding point details** 

Location

Reporting time

Landmark

Departure time

Travel insurance details

Insurance provider

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