

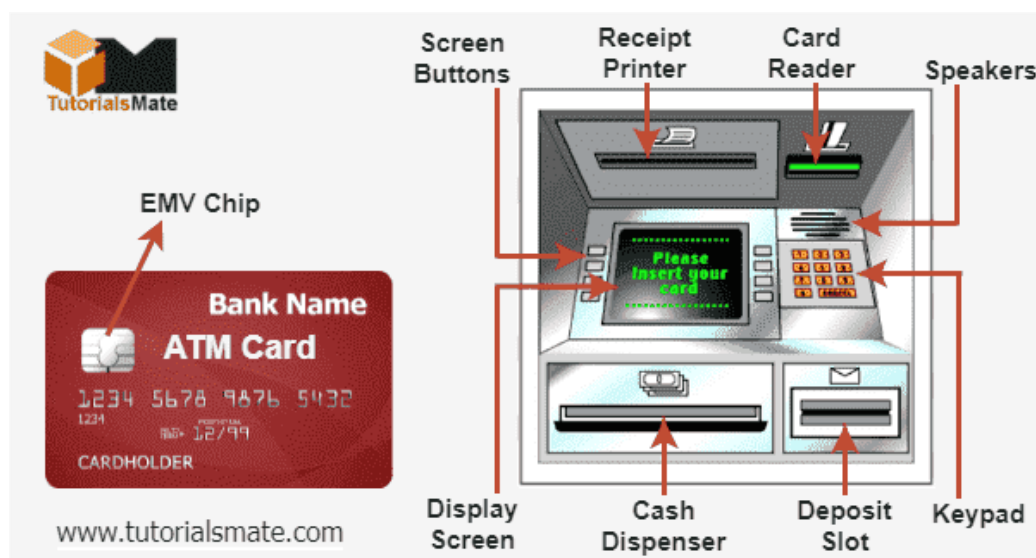
# Withdrawing cash from an ATM

The following section describes the procedure for withdrawing money from an ATM.

Before you begin, search and locate the nearest ATM by using Google Maps or a mapping platform supported by your mobile's operating system.

**Tip:** Visit your bank's website to check whether additional charges are applicable for withdrawing money using any other bank's ATM.

Figure 1: Architecture of an ATM



## Procedure

1. Insert your debit card in the card reader.
2. Select the language that you want to transact in by pressing the button next to your preferred language.
3. When prompted, enter your ATM PIN by using the keypad.
4. Choose the type of account. The two types of accounts are **Current** and **Savings**.
5. Choose the type of transaction from the options displayed on the screen. In this case, select the **Withdrawal** option.
6. Enter the amount that you want to withdraw.
7. Collect the cash from the Cash Dispenser located right under the display screen.  
**Note:** Some ATMs can take longer to dispense the cash, however, do not exit the ATM without collecting the cash.
8. You can either choose to accept or decline the transaction receipt. If you choose to print the receipt, collect it from the **Receipt Printer** slot located at the top of the machine.
9. Exit the ATM.

**Note:** Wait until the display screen automatically reverts to the bank's default home page. Leave the ATM only after your account details no longer appear on the ATM's display screen.