

Bhupinder Singh

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SKILLS & EXPERTISE

- Proficient in Project Planning, Monitoring, Reporting & Controlling.
- Hands-on experience with Microsoft Office, Python, SQL, Linux, Visio, Power BI, and Gephi Analysis.
- Working knowledge of "Agile Environment" and "Six Sigma Methodology"
- Use of written, verbal, non-verbal communication, employing IT relevant knowledge, skills, and judgment in a business setting.
- Collect, manage, and interpret data to identify trends and issues in the workplace to create and develop levels of measure.

Post Graduation PROJECT

Project Domain: *Upgrading the application interface, create a website, and upgrade the infrastructure of the client to increase the production and profit.*

*Kitchener, ON
Jan 20-April 20*

- Led research and demonstrated project documentation of beneficial changes to increase profit.
- Understood uniqueness of client needs; identified challenges faced by customer and minimize it by upgrading the website.
- Provided remediation recommendations by building a project on "how to increase profitable" that aligns with the client needs

EDUCATION

Post Graduation in Information Technology Business Analysis (Conestoga College)

*Kitchener, ON
Jan 19- April 20*

Relevant Coursework: Risk analysis and IT Service Management, ERP, Customer needs using social media, SQL and Data Analysis, Software Integration, Communication of Effective business, Integrated Case study, Business Process Analysis

- Document, manage, research, and communicate business requirements from the initial stakeholder meeting, to the final IT solution assessment by validating metric analysis, project scope, service level agreements.
- Provide information technology solutions, Assessments, and validation to a broad range of situations by eliciting, planning, monitoring, and analyzing enterprise requirements.
- Perform a variety of IT quality control procedures including gap analysis, problem analysis, needs assessment, cost benefit analysis, business test plans and test cases.

Bachelor of Engineering in Computer Science (Guru Nanak Dev Engineering college)

*Ludhiana, PB
Aug 13 -July 17*

Relevant Coursework: Artificial Intelligence, Computer Networks, Data Structures, Design and Analysis of Algorithm, Web Technologies, RDBMS

- learn C++ programming language from RICCS Computer Education Ltd.
- I learned python in my six-week training, developed a weather forecasting website using python.
- Managed multiple timelines and organized college Tech fest programs for two consecutive years.

Work Experience

HJV Equipment's (Sales Associate)

*Kitchener, ON
Nov 19 – Dec 19*

Worked in a real-time project and gain the experience of handling customer problems and providing an Appropriate solution.

- **Project Lead:** Led, grown and developed a high performing team of 15 persons and engage with the clients to understand their problems.
- Worked collaboratively with teammates across disciplines to deliver high-quality solutions.
- Generated reports and presented insights with recommendations to stakeholders for business success.

SQL and Data Analysis

- Having understandable approach regarding convention of data from one database to another.
- Help in to correct the entity relation diagram of the client database.
- Correct all the logical errors of the data and convert the database from access to SQL.

*Kitchener, ON
May 19-June 19*

Business Simulation Game (BSG)

*Kitchener, On
Aug 19 – Dec 19*

Handled a real-world project of a globally athletic footwear industry.

- Create strategies by understanding the market share and experience in solving complex business challenges.
- Coordinated and analyzed in day-to-day project tasks within the marketing team; achieved a 14% rise in client's growth.

Woodworkers of India (Pandasoft)

*Ludhiana, PB
June 16 - Dec 16*

Work with the Pandasoft as an intern and build an app for the company 'Woodworkers of India'.

- Handled the team project and build an application for client including design and development.
- Implemented effective processes, and changes to accelerate execution based on the projected demand and projected supply.