

USEABILITY AND RELIABILITY

WHAT DO OUR USER INTERFACES SAY ABOUT
MANTID?

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ABOUT THE MANTID PROJECT

- Sustained investment since 2007
- Unique example of cross-facility, international collaboration in science and engineering
- 62 Developers contributed over the last 12 months
- 1 Million lines of code added since 2014
- Zero compiler warnings on all target platforms
- Over 9×10^3 unit tests
- Over 3×10^2 system tests
- Over 1×10^2 performance tests
- Many genuinely unique and cutting edge features
- Highly Commended at UK IT Awards 2015

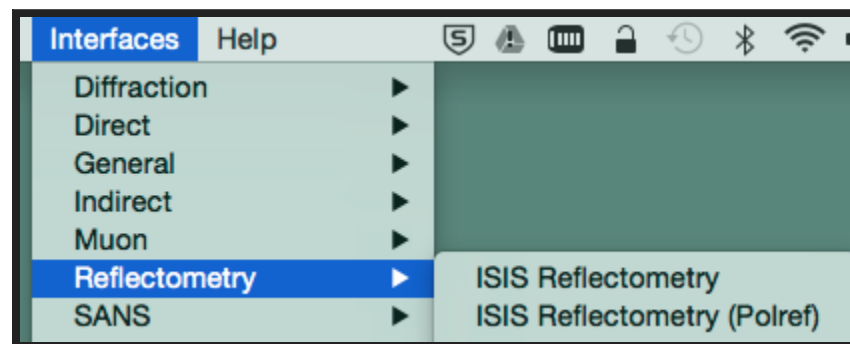


BUT TO MOST USERS








“Custom interface X IS the Mantid Project.”

WE SHIPPED THIS IN VERSION 3.5

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WE SHIPPED THIS IN VERSION 3.5

InputWorkspace	<input type="text"/>	
OutputWorkspace	<input type="text"/>	 
InformationWorkspace	<input type="text"/>	 
	<input type="checkbox"/> FastLog	
StartTime	<input type="text"/>	
StopTime	<input type="text"/>	
TimeInterval	<input type="text"/>	
UnitOfTime	<input type="text" value="Seconds"/>	
LogName	<input type="text"/>	
TitleOfSplitters	<input type="text"/>	
UseParallelProcessing	<input type="text" value="Serial"/>	
NumberOfThreads	<input type="text"/>	

We have also shipped broken UIs in full releases of Mantis.

WE CAN FIX THINGS

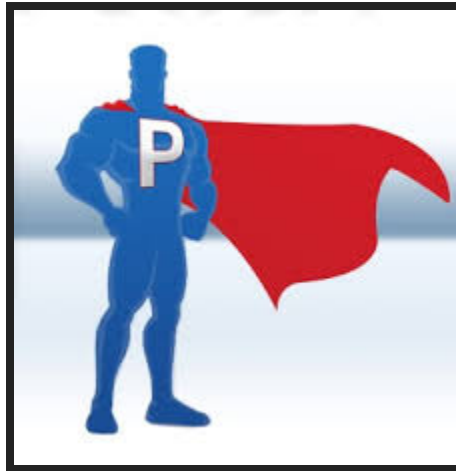
Lets split the problems up

- Improving reliability
- Improving useability

IMPROVING RELIABILITY

To improve the reliability we need feedback. These three approaches have been shown to work.

IMPROVING RELIABILITY: POWER USER



Example: ISIS SANS

IMPROVING RELIABILITY: SQUISH

Squish report

19:05:37 refl_gui_tests - Test cases 1, Passes 25, Fails 0

19:05:54 refl_gui_tests - Test cases 1, Passes 25, Fails 0

Summary - refl_gui_tests

Test cases 1

Tests 25

Passes 25 (including 0 expected failures)

Fails 0 (including 0 unexpected passes)

Errors 0

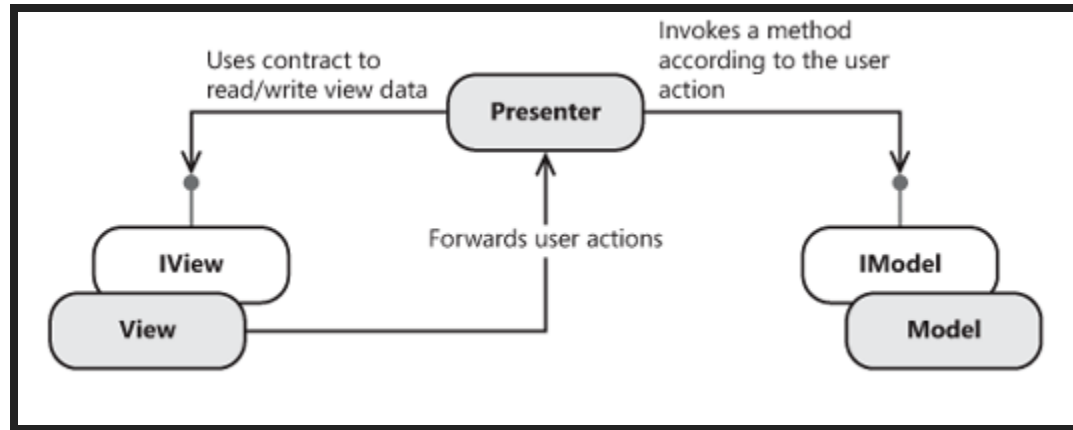
Fatals 0

Results

tst_basic_operation

START	Fri Dec 18 19:05:37 UTC 2015		Start 'tst_basic_operation'	Test 'tst_basic_operation' started
PASS	Fri Dec 18 19:05:43 UTC 2015	/home/builder/Jenkins/workspace/squishtest/MantidPlot/test/squish_test_suites/refl_gui_tests/tst_basic_operation/test.py:89	Verified	True expression 13460_lvsQ should exist in output
PASS	Fri Dec 18 19:05:43 UTC 2015	/home/builder/Jenkins/workspace/squishtest/MantidPlot/test/squish_test_suites/refl_gui_tests/tst_basic_operation/test.py:90	Verified	True expression 13460_lvsLam should exist in output
PASS	Fri Dec 18 19:05:43 UTC 2015	/home/builder/Jenkins/workspace/squishtest/MantidPlot/test/squish_test_suites/refl_gui_tests/tst_basic_operation/test.py:91	Verified	True expression Should have a TOF group in the output

IMPROVING RELIABILITY: MODEL VIEW PRESENTER



Test Result : CustomInterfacesTest

0 failures (±0)

221 tests (±0)

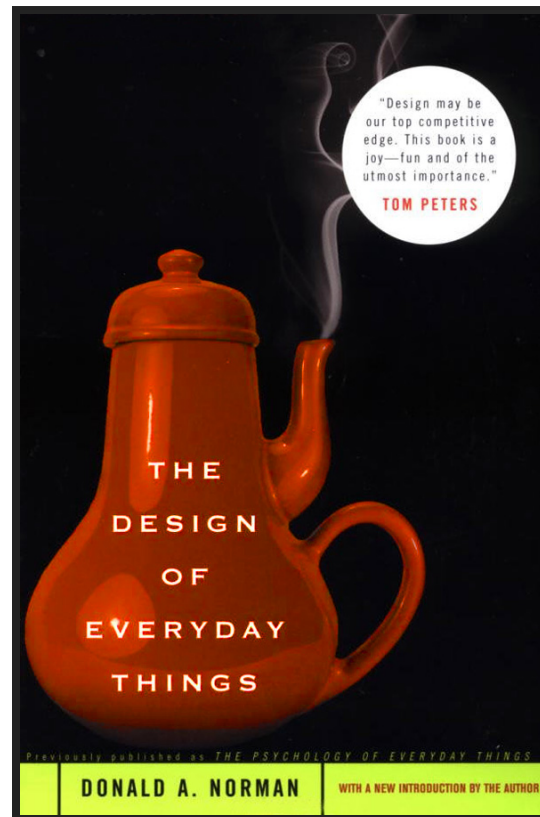
[Took 5.9 sec.](#)

All Tests

Class	Duration	Fail	(diff) Skip	(diff) Pass	(diff) Total	(diff)
ALCBaselineModellingModelTest	1 ms	0	0	6	6	
ALCBaselineModellingPresenterTest	3 ms	0	0	17	17	
ALCDataLoadingPresenterTest	2.2 sec	0	0	16	16	
ALCPeakFittingModelTest	1 ms	0	0	3	3	
ALCPeakFittingPresenterTest	2 ms	0	0	14	14	
EnggDiffractionPresenterTest	1.3 sec	0	0	28	28	
IO_MuonGroupingTest	48 ms	0	0	3	3	
ImageROIPresenterTest	0 ms	0	0	13	13	
MeasurementItemTest	0 ms	0	0	6	6	
MuonAnalysisHelperTest	40 ms	0	0	6	6	
ParseKeyValueStringTest	0 ms	0	0	1	1	
RefiGenerateNotebookTest	1 ms	0	0	15	15	
RefiLegacyTransferStrategyTest	0 ms	0	0	6	6	
RefiMainViewPresenterTest	0.91 sec	0	0	36	36	
RefiMeasureTransferStrategyTest	0 ms	0	0	8	8	
RefiNexusMeasurementItemSourceTest	1.2 sec	0	0	2	2	
StackOfImagesDirsTest	0 ms	0	0	9	9	
TomographyIfacePresenterTest	31 ms	0	0	19	19	
UserInputValidatorTest	0 ms	0	0	13	13	

IMPROVING USEABILITY

To improve the usability we also need feedback



Things we should do (and often do already)

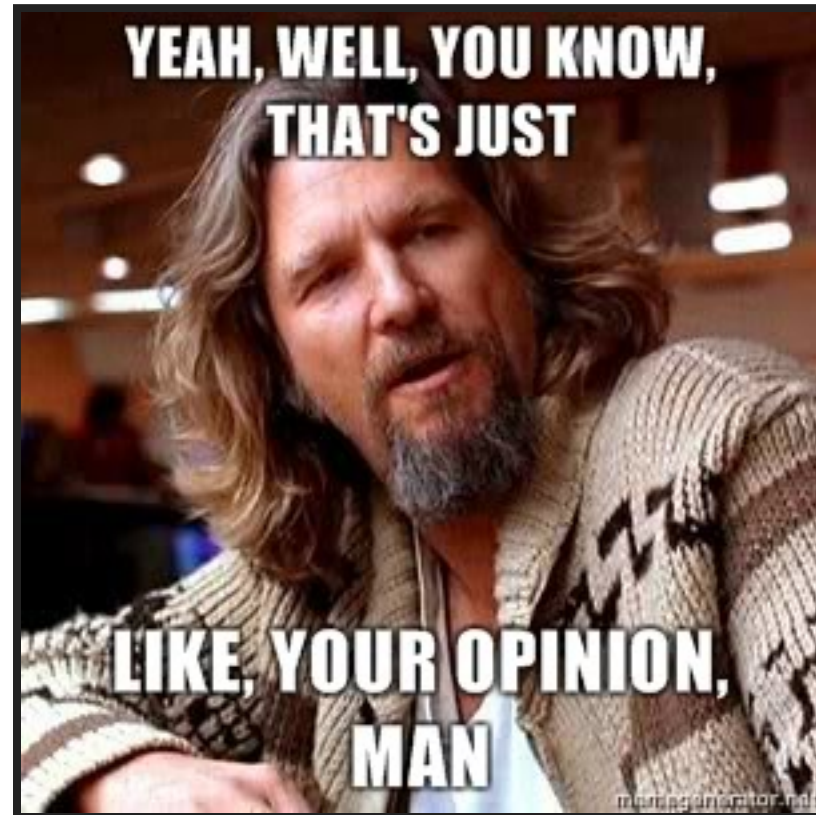
- UI Mockups using tool like Basamiq
- Paper prototyping
- Software Prototypes
- Component based software engineering

THINGS WE SHOULD STOP DOING

- Say things like:

“We'll quickly create a GUI as a first-cut.”

- Have less new developer work on “less critical.” things such as GUIs
- Lean on late unscripted testing to uncover bugs
- Assume that beta testers are all equally thorough



TO MOST USERS

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