# **Tableau Group Subscription Sync**

# What is "Tableau Group Subscription Sync"?

- It is a Python script that synchronizes Tableau subscriptions with one or more user groups.
- If there are users added/removed from the user groups, the script will update the subscriptions accordingly.

## Who should use this script?

- Tableau administrators who need group subscription capabilities.
- Tableau administrators who need to use a service account as subscription owner but the enterprise authentication restricts service account login.

## Why is this script needed?

- Tableau (as of v2019.3) does not have the group subscription capability. Although when you first create
  subscriptions, you can specify user groups as subscribers; however, the user groups you entered are not
  linked to the subscriptions, only group members are linked to the subscriptions.
- This means if you need to maintain subscriptions for all members in the user groups, you must manually add/remove subscriptions when group membership changes.
- The script automates add/remove subscriber process. It can be scheduled to run at desire intervals.
- An added side benefit of using this script is subscription owner can be assigned to a service account. Actually, this is a key benefit for us. Due to security restrictions, we cannot sign-in to Tableau using a service account (AD authentication restriction). The main benefit of assigning subscription owner to a service account instead of to a user is when the user leaves the company; there is no need to recreate the subscriptions.

#### **How** does the script work?

The script utilizes Tableau Server Client (TSC) library, which was published by Tableau for the Python programming language.

Below is a list of steps the script performs:

- 1. Login to a Tableau environment
- 2. Retrieves subscribers base on the following information:
  - Subscription Schedule
  - Subscription Subject Line
  - Subscription Target (Workbook/View)
- 3. Retrieves group members for desired user groups
- 4. Compare subscribers vs. group members
- 5. Add missing subscribers
- 6. Remove subscribers who are no longer group members
- 7. Logout

## Installation/Setup

- 1. Download Python from Anaconda website below and run theinstallation:
  - https://www.anaconda.com/distribution/
- 2. Install Tableau Server Client (TSC) library
  - pip install tableauserverclient
- 3. Download "Tableau Group Subscription Sync" script (TableauGroupSubSync.py) from https://github.com/BiToolkits/Tableau
- 4. For Windows, setup DOS environment variable if script is running from Command Line:

Edit the Windows Properties Environment Path variable to add following paths.

 $\verb|C:\Pr| gramData\Anaconda3; C:\Pr| gramData\Anaconda3 \cripts; C:\Pr| gramData\Anaconda3 \Library \bin gramData\Anaconda3 \cripts; C:\Pr| gramData\Anaconda3 \cripts; C:P| gramData\Anaconda3 \cripts; C:P|$ 

# How to use the script

- 1. Enter required Tableau subscription information under the "Initialization" section of the code. There is no need to change anything else in the script
- 2. Save the script to a file, such as TableauGroupSubSync.py
- 3. Run the script

## **Assumptions and Limitations**

- Make sure user subscription option is enabled in TSM; otherwise, error 400063: Bad Request errors.bad\_request.detail.generic\_create\_subscription.
- A subscriber must have email address for the script to be able to create subscription; otherwise, the
  script will error out. Note there is a bug in TSC library where the Email attribute in UserItem class contains
  NULL for all AD users; thus, the script cannot set to exclude subscribers who don't have email address
  (such as service accounts).
- The script checks the subscriber's Site Role info and only create subscriptions for subscribers who have assigned Tableau license.
- The script deletes subscriptions whose subscribers are Unlicensed. *Note this is to preventa RuntimeException error to show up in Background Task Status.*
- Custom Views are currently not supported in REST API. There are two requests to support Custom Views in REST API. Please vote for them.
  - https://community.tableau.com/ideas/8729
  - o https://community.tableau.com/ideas/9173
- Each project name must be unique within the site; otherwise, the script may not be able to pick out the correct workbook if the workbook names are not unique.

```
# -----
# Program: Tableau Group Subscription Sync
# Purpose: To automate Tableau Dashboard Subscription by User Groups
# Author: Chung Lau (BiToolkits@gmail.com)
# Download: https://github.com/BiToolkits/Tableau
# Copyright (c) Pacific Life
# -----
# Date Init Ver Description
#-----
# 10/15/19 cl 1.0 Created
# -----
#-----
# Initialization (Be careful with case sensitivity unless stated otherwise)
sScheduleName = "Daily Test Schedule"
                                    # if *, get all subscriptions -- useful for
'RemoveUnlicensed' action
sSubjectLine = "My Subscription"
sProjectName = "Sales Project"
sWorkbookName = "Sales Workbook"
sTargetName = "Leaderboard"
                                    # Target is what to subscribe, can be a view or
workbook.
sTargetType = 'View'
                              # 'View' or 'Workbook'
asUserGroups = [
                                  # comma (,) separate each group
name "Test User Group 1",
"Test User Group 2"
sServerName = 'https://myserver.com'
sLoginID = 'userid'
sLoginPassword = 'password'
sLoginSite = 'Production'
#============
# End Initialization
#===========
import tableauserverclient as TSC
# Max items to fetch from Tableau is 1000
# If you have more than 1000 item, you need to use pagination
request_option = TSC.RequestOptions()
request_option.pagesize = 1000
# get object ID from a desire End Point
def msGetID(pvclsEndPoint, pvsName):
      for clsItem in TSC.Pager(pvclsEndPoint, request_option):
             if clsItem.name == pvsName:
                   return(clsItem.id)
      return("")
# get Workbook ID
def msGetWorkbookID(pvsName, pvsProjectID):
      for clsItem in TSC.Pager(clsServer.workbooks, request_option):
             if clsItem.name == pvsName and clsItem.project_id == pvsProjectID:
                   return(clsItem.id)
      return("")
# get View ID
def msGetViewID(pvsName, pvsWorkbookID):
      for clsItem in TSC.Pager(clsServer.views, request_option):
             if clsItem.name == pvsName and clsItem.workbook_id == pvsWorkbookID:
                   return(clsItem.id)
      return("")
# function to return the 1st element of the
# two elements passed as the paramater
def mvSortFirst(val):
      return val[0]
```

```
# get subscribers (user id, subscription id) from a Subscription
def masGetSubscribers(pvsScheduleID, pvclsTarget, pvsSubjectLine):
       asSubscribers = []
       for clsSubItem in TSC.Pager(clsServer.subscriptions, request_option):
               if clsSubItem.schedule_id == pvsScheduleID and clsSubItem.target.id ==
pvclsTarget.id and clsSubItem.target.type == pvclsTarget.type and clsSubItem.subject ==
pvsSubjectLine:
                      asSubscribers.append([clsSubItem.user_id, clsSubItem.id])
       return (asSubscribers)
# get user ids (excluding Unlicnesed users and users with no email) from a group
def masGetGroupMembers(pvsGroupName):
       matching_groups = list(TSC.Pager(clsServer.groups, request_option))
       asUserIDs = []
       for mygroup in matching_groups:
               if mygroup.name == pvsGroupName:
                      pagination_item = clsServer.groups.populate_users(mygroup)
                      for vUser in mygroup.users:
                              if "Unlicensed" not in vUser.site_role: # **Tableau API Bug: AD
user in Tableau has no email** and vUser.email is not None:
                                     asUserIDs.append(vUser.id)
                                     #print (vUser.name, vUser.email, vUser.site_role)
       return (asUserIDs)
# get all users in the system
def masGetAllUsers():
       #-- limited output asAllUsers, pagination_item = clsServer.users.get()
       asAllUsers = list(TSC.Pager(clsServer.users, request_option))
       return (asAllUsers)
# Target class is needed when query subscriptions
class clsSubscriptionTarget:
       def init (clsSubTarget, id, type):
               clsSubTarget.id = id
               clsSubTarget.type = type
def mPrintUserName(pvsText, pvasUserName):
       print (pvsText)
       for sUserName in pvasUserName:
              print ("
                         ", sUserName)
       return
#-----
# MAIN CODE
#-----
# create an auth object
clsTabAuth = TSC.TableauAuth(sLoginID, sLoginPassword, sLoginSite)
# create an instance for your server
clsServer = TSC.Server(sServerName)
# call the sign-in method with the auth object
clsServer.auth.sign_in(clsTabAuth)
with clsServer.auth.sign_in(clsTabAuth):
       sScheduleID = msGetID(clsServer.schedules, sScheduleName)
       sProjectID = msGetID(clsServer.projects, sProjectName)
       sWorkbookID = msGetWorkbookID(sWorkbookName, sProjectID)
       print ("Schedule Name, ID ==> ", sScheduleName, sScheduleID)
       print ("Subject Line ==> ", sSubjectLine)
       print ("Project ==> ", sProjectName, sProjectID)
print ("Workbook ==> ", sWorkbookName, sWorkbookID)
       # Setup subscription Target
       if sTargetType == "View":
               sTargetID = msGetViewID(sTargetName, sWorkbookID)
       else:
               sTargetID = sWorkbookID
       clsTarget = clsSubscriptionTarget(sTargetID, sTargetType)
```

```
print ("Target Name, ID, Type ==> ", sTargetName, sTargetID, sTargetType)
       # Get group members
       asUserIDList = []
       for sUserGroup in asUserGroups:
              asUserIDList = asUserIDList + masGetGroupMembers(sUserGroup)
              print ("Group Member Count ==> ", sUserGroup, len(asUserIDList))
       asUserIDList = list(dict.fromkeys(asUserIDList))
                                                          # De-dup
       print ("Unique Group Member Count ==> ", len(asUserIDList))
       # Get subscribers
       asSubscriberList = masGetSubscribers(sScheduleID, clsTarget, sSubjectLine) # returns
pairs of user ids and sub ids
       asSubUserIDs = []
       for asSubscriber in asSubscriberList:
              asSubUserIDs.append(asSubscriber[0])
       print ("Subscription Count ==> ", len(asSubscriberList))
       # Calculate Add/Remove users
       asSubUserIDsAdd = list(set(asUserIDList) - set(asSubUserIDs))
       asSubUserIDsRemove = list(set(asSubUserIDs) - set(asUserIDList))
       # Resolve Add user id to user login id for display purpose
       asAllUsers = masGetAllUsers()
       asSubUsersAdd = [asUser for asUser in asAllUsers if asUser.id in asSubUserIDsAdd]
       asSubUsersAdd.sort(key=lambda x: x.name)
       print ("Add Users ==> ", [asUser.name for asUser in asSubUsersAdd])
       # Resolve Remove user id to user login id for display purpose
       asSubsRemove = []
       for sUserID in asSubUserIDsRemove:
              asUserName = [asUser.name for asUser in asAllusers if asUser.id == suserID]
              asSubID = [asSub[1] for asSub in asSubscriberList if asSub[0] == sUserID]
              asSubsRemove.append([asUserName[0], asSubID[0]])
       asSubsRemove.sort(key=lambda x: x[0])
       print ("Remove Users ==> ", [asUser[0] for asUser in asSubsRemove])
       # Add subscriptions
       for asUser in asSubUsersAdd:
              print ("Add Subscription for User:", asUser.name)
              # create a new SubscriptionItem object.
              clsNewSub = TSC.SubscriptionItem(sSubjectLine, sScheduleID, asUser.id, clsTarget)
              # create the new subscription to the site
              clsNewSub = clsServer.subscriptions.create(clsNewSub)
       # Remove subscriptions (including Unlicensed)
       for asSub in asSubsRemove:
              print ("Remove Subscription:", asSub[0])
              clsNewSub = clsServer.subscriptions.delete(asSub[1])
clsServer.auth.sign_out
# END CODE
```