## **ZOHO** Desk

- New Workflow Complete Tax Ticket for Tickets
  - o Completes the ticket information when a ticket was created from a specific email source.
  - o Triggers on Create
  - o For any Tickets
    - Actions
      - Calls the function Update Tax Ticket
- New Function Update Tax Ticket
  - o Completes the ticket information when a ticket was created from a specific email source.
  - Here's a detail about the execution.
  - [void updateTaxTicket (int ticket\_id)]
  - o Input:
    - (Int) ticket\_id: The Ticket ID.
- New Connection Desk OAuth for service Zoho OAuth
  - o Link name: deskoauth
  - Scopes
    - Desk.tickets.READ
    - Desk.tickets.WRITE
    - Desk.tickets.UPDATE

## Video:

