

Help

Get professional assistance from our support team through our user-friendly chats in the app!



FAQ

General

What is Moons?



Moons is an innovative app that provides integrated financial services and solutions.

Is my money safe with Moons?



Yes. Moons has a Payment and Settlement Organization License issued by the Central Bank of Armenia and is a legally recognized



Moons users need to be at least 14 years old.

How do I get a Moons account?



Simply download the app and sign up.

Do I have to be a resident of a particular country?



No. Moons is a global application that provides financial services to people in all countries of the world who seek to make banking more inclusive.

Why can't I login to my Moons account?



If you are experiencing technical difficulties please contact our support team through the online chat or at +374 60 544 000.

Support and Chats

How do I contact support?



The support staff is ready to help you with any questions. For your convenience, all correspondence can be conducted through a user friendly chat feature

How do I complain?





Cards

Does Moons provide bank cards?



With our app you can order co-branded bank cards and therefore, gain access to full-scale bank services.

Payments

What type of payments can I make from the wallet?



You can top-up your mobile phone balance. Much more is coming soon.

Contact us

Phone number

+374 60 544 000

E-mail

info@moons.am

Address

53/66 Baghramyan street, Yerevan, Armenia

MEPAY LLC



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