

BETHLEHEM

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Guide: Ms. Gloria Mathew

1. Project Overview?

Bethlehem is an online resort reservation system that make a scope for reserve rooms in any resort from different geographic locations. There will be a main resort and it has many branches; each branch has a staff to manage the resort. The overall control of all the branches are by the owner. Owner collect all details of check in, check out, payment etc from the staff allocated to each resort. So that the owner can easily track the daily progress of the resort. The user can search for resorts based on geographical locations. Once find a resort the user can book rooms through the system

2. To what extend the system is proposed for?

Can be used to find your ideal resort for the best price possible. The proposed system, a user can search for rooms based on many search criteria, which in turn reduces human effort. This system is fully automated one. All the transactions and records are maintained systematically

3. Specify the Viewers/Public which is to be involved in the System?

Tourists, Resort vendors

4. List the Modules included in your System?

- ✓ Add resort
- ✓ Add Package
- ✓ Search Resort
- ✓ reserve resort
- ✓ View Resort
- ✓ Registration
- ✓ Offline booking
- ✓ Payment

5. Identify the users in your project?

1. **Resort Owner**

- ✓ Manage Resorts and Packages
- ✓ Manage Resrving Details
- ✓ Payments
- ✓ Manage Users
- ✓ Manage Staffs

2. **Users**

- ✓ Find Resorts and Packages
- ✓ Booking
- ✓ Payments
- ✓ Registration
- ✓ Recommendations based on current location
- ✓ Feedback

3. Staffs

- ✓ Edit Packages
- ✓ Registration
- ✓ Manage Booking Details
- ✓ Offline Bookings

6. Who owns the system?

This is a system which is handled by resort manager

7. System is related to which firm/industry/organization?

This system is related to business and tourism organization

8. Details of person that you have contacted for data collection?

Akash Babu

Alappuzha

Pin:688009

9. Questionnaire to collect details about the project? (min 10 questions, include descriptive answers, attach additional docs (e.g. Bill receipts, certificate models), if any?

Q1. How To Create Your Own Resort Website?

ANS: If you don't know programming then approach any companies or freelance programmers and pay them for create a website for you.

Q2. What is your opinion about the payment system for booking a resort?

ANS: The system must provide online payment facility. The system provide debit card and credit card payment facility to users who wish to done their payment online.

Q3. Does the system is feasible in your opinion?

ANS: Of course. When the system become online the users can easily find available resort details and perform the needed operation from anywhere any time.

Q4. What may the Key characteristics of resort booking applications?

ANS:

- Launch a Resort Website
- User-Friendly Interface
- Easy Booking Process
- Offline Booking
- Online Booking
- Easy Management of rooms
- Search based on nearby location
- Cancellation of booking
- Payment Gateway
- Easily find resorts and best packages

Q5. How do I cancel my bookings?

ANS: If you want to cancel your booking, login to your account and there will be a cancel button to cancel the booking. But there is one condition to cancellation that the cancellation must be before 2 days of the exact date.

Q6. How is the current booking procedure?

ANS: Current booking system is fully based on manual work. The staff allocated for each resort must take the responsibility of booking and all other procedures.

Q7. which are the major resort packages?

ANS: we are offering packages including holiday packages, family packages, honeymoon packages. Users can select any packages.

Q8. How would you rate a Resort ,what is the rating factor?

ANS: Here the rating factor is user experience that is the most important factor.

Q9. what are the facilities available for the staff in the system?

ANS: Staff has their own login through which they can update available packages and services and also performed the offline payment. The staff allocated for the resort will collect the money and deposit it to the owners account, also send a notification to the owner.

Q10. Do you like to involve user feedback option in your website?

ANS: Yes, that helps to improve our services. The users can understand the resort features and facilities

